



Dear IRCTC iMudra Federal Bank Prepaid Card users

IRCTC iMudra Federal Prepaid wallet has closed on 15-02-2021. If your wallet balance refund is yet to be processed, please write to us at contact@federalbank.co.in with the following information:

1. Valid KYC (identity and address proof) documents
2. Mobile number registered with IRCTC iMudra Federal Bank prepaid card
3. Bank accounts details (of where the amount is to be credited)

Please remember to mention the subject line as **"Refund for IRCTC iMudra Federal Bank Wallet cum Prepaid Program"**

Post review and validation of your request by the Federal Bank team, the balance will be transferred to the mentioned account number via NEFT/RTGS. If further clarifications are required to process the refund, Federal Bank customer care executives will reach out to you.