

User Guide: Authenticate IRCTC User Profile with Aadhaar

Authenticating the User profile with Aadhaar on IRCTC allows users to:

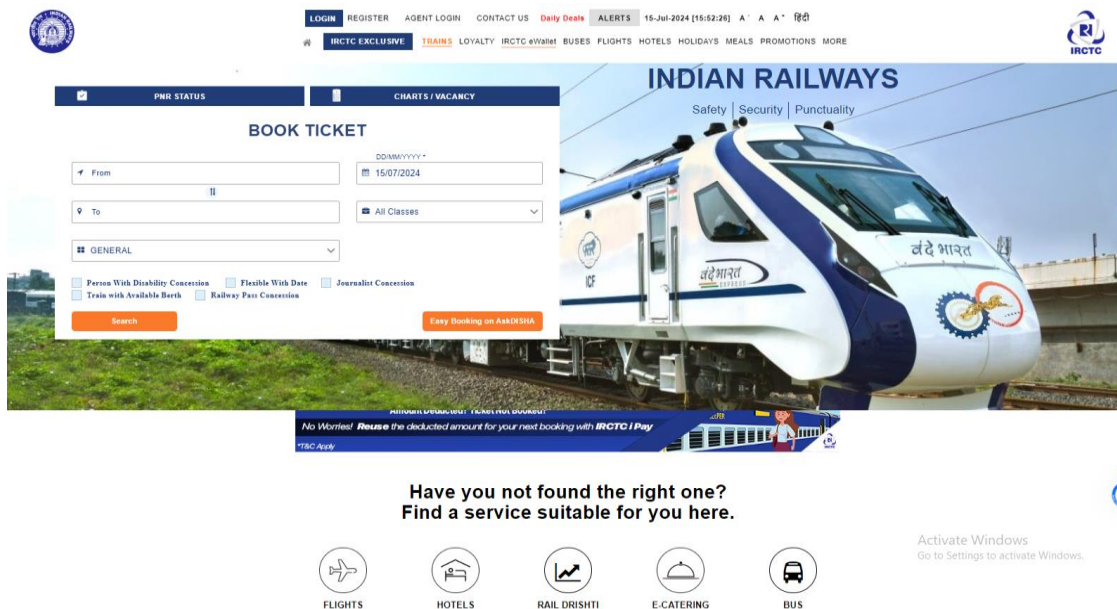
- ❖ Book Tatkal and Premium Tatkal Tickets.
- ❖ Book up to 24 Tickets in a month.
- ❖ Register for IRCTC e-Wallet.

Please refer following for further details on:

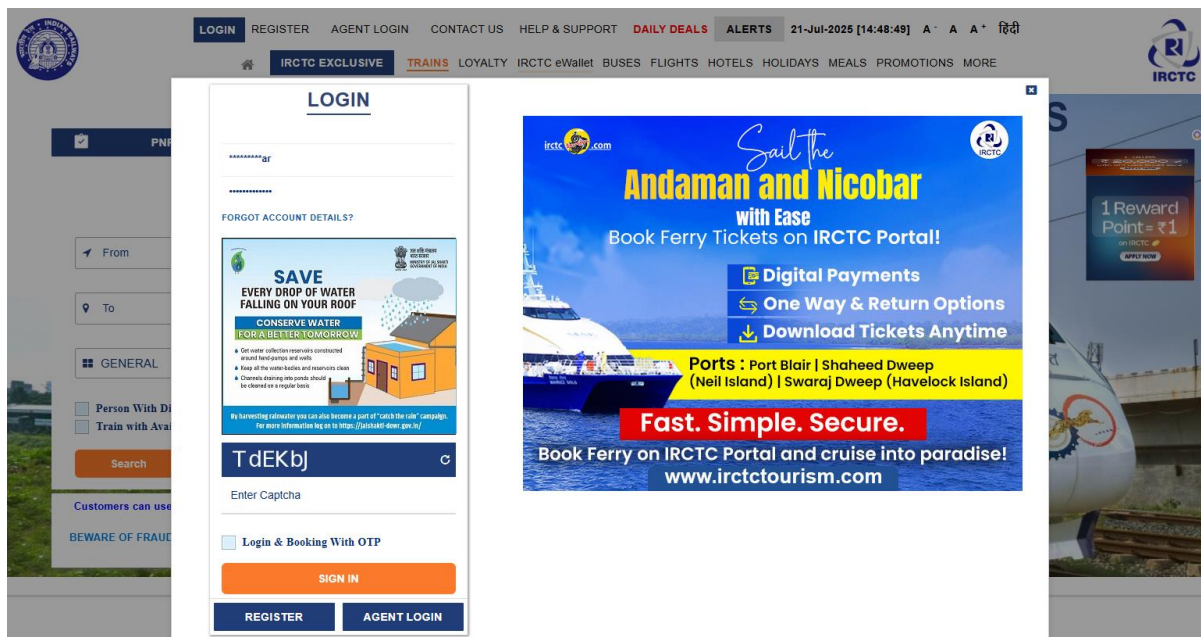
- ❖ [How to Authenticate your IRCTC User Profile with Aadhaar.](#)
- ❖ [How to Authenticate passenger with Aadhaar.](#)
- ❖ [How to book more than 12 tickets in a month.](#)
- ❖ [How to update Name, Date of Birth and Gender.](#)

How to Authenticate your IRCTC User Profile with Aadhaar

- ❖ Open www.irctc.co.in in your web browser.



- ❖ Submit your login credentials and Sign In.



- ❖ Go to **MY ACCOUNT** tab and select **Authenticate User**.

The screenshot shows the IRCTC website interface. On the left, there's a 'BOOK TICKET' form with fields for 'From', 'To', 'Date', and 'Class'. Below these are checkboxes for 'Person With Disability Concession', 'Flexible With Date', and 'Train with Available Berth'. A 'Search' button is at the bottom of the form. On the right, the 'MY ACCOUNT' section is visible, showing 'Last Transaction Detail' and 'Upcoming Journey' tables. The 'Last Transaction Detail' table has columns for Transaction ID, Status, and Class. The 'Upcoming Journey' table has columns for Train, PNR, Date, From, To, and Class. A banner image of a train is at the bottom right.

- ❖ On Authentication page,

- Submit your **Aadhaar Number or Virtual ID**
- Check Name, Date of Birth and Gender displayed on screen before proceeding with authentication. Name, Date of Birth and Gender must be as per Aadhaar.

In case Name, Date of Birth or Gender displayed on screen do not match with Aadhaar, user may click on Edit option ✎ to update the record with correct values.

[User guide for updating Name, Date of Birth and Gender](#)

- Click on “Verify details and receive OTP” button. OTP will be sent on the Mobile Number registered with Aadhaar.
- Submit **OTP** in the OTP field
- Read and agree to the consent displayed in the **box**.
- Click on **Submit** button to complete the Aadhaar authentication process.

Authenticate User

☒ Aadhaar Number/ VID
 ☐ PAN Card Number

Please submit Aadhaar Number/VID for authentication. Name, Date of Birth and Gender will be authenticated as per the details available in Aadhaar.
 Please update Name, Date of Birth and Gender by clicking "Edit", if these details are not as per Aadhaar.
 NOTE: Name, Date of Birth and Gender can only be updated once.

Aadhaar Number/ VID:

Name:

Date of Birth:

Gender:

[Verify Details and Receive OTP](#)

OTP:

☐ I confirm that details given above belong to me and hereby state that I have no objection in authenticating myself with Aadhaar based authentication system through Railtel Corporation of India KUA and consent to provide my Aadhaar Number for Aadhaar based know your customer. I give my explicit consent for accessing the mobile number and email address from Aadhaar System. I also authorize Railtel Corporation of India KUA to share the data with IRCTC for the purpose of completing the transaction.

[Submit](#) [Cancel](#)

❖ After clicking on submit button, below successful authentication page will be displayed.

[REFUND STATUS](#) | [Logout](#) | Welcome | 1911 | [CONTACT US](#) | [HELP & SUPPORT](#) | [Daily Deals](#) | [ALERTS](#) | 24-Jun-2025 [17:33:51] | A- | A | A+ | हिंदी

[IRCTC EXCLUSIVE](#) | [TRAINS](#) | [LOYALTY](#) | [IRCTC eWallet](#) | [BUSES](#) | [FLIGHTS](#) | [HOTELS](#) | [HOLIDAYS](#) | [MEALS](#) | [PROMOTIONS](#) | [MY ACCOUNT](#) | [MORE](#)

Authenticate User

Your profile details are successfully authenticated with Aadhaar.

I. Note: Please quote Reference number displayed with error message while communicating with IRCTC Care.

❖ After that, close the window and log in again at www.irctc.co.in.

❖ Successful Aadhaar Authentication status can be checked with a green tick at the header page, besides User name and **Authenticate User** link under **MY ACCOUNT** tab on top navigation of IRCTC eTicketing website.

[REFUND STATUS](#) | [Logout](#) | Welcome | 1911 | [CONTACT US](#) | [HELP & SUPPORT](#) | [Daily Deals](#) | [ALERTS](#) | 24-Jun-2025 [17:20:25] | A- | A | A+ | हिंदी

[IRCTC EXCLUSIVE](#) | [TRAINS](#) | [LOYALTY](#) | [IRCTC eWallet](#) | [BUSES](#) | [FLIGHTS](#) | [HOTELS](#) | [HOLIDAYS](#) | [MEALS](#) | [PROMOTIONS](#) | [MY ACCOUNT](#) | [MORE](#)

Authenticate User

Your profile details are successfully authenticated with Aadhaar.

I. Note: Please quote Reference number displayed with error message while communicating with IRCTC Care.

- My Profile
- My Transactions
- Authenticate User** ✓
- Feedback
- Account Deletion
- Logout

How to Authenticate passengers with Aadhaar

- ❖ Open www.irctc.co.in in your web browser.
- ❖ After logging in, go to the '**Add/Modify Master List**' link under '**My Profile**' in the '**MY ACCOUNT**' tab on the IRCTC homepage. (**MY ACCOUNT >> My Profile >> Add/Modify Master List**)

Automatic refund of full train fare in case of train cancellation by railways. No need to cancel such tickets.

Transaction ID	Status	Date	From	To	Class
	FAILED	07 Jun 2021	ANVT	LKO	3A

- ❖ On the Add/Modify Master List page, provide all the required details, including Name, **Date of Birth**, **Gender**, **Berth Preference**, **Catering Service Option**, **Senior Citizen Concession** (if applicable), **ID Card Type**, and **ID Card Number** (Aadhaar Number).

(Name, Date of Birth and Gender of passenger must be as per Aadhaar.)

- ❖ Click on **Submit** button to proceed.

Add / Modify Master List

Passenger Type

☒ Normal User ☐ Person With Disability / Escort ☐ Journalist

Please submit Name (Max. 60 char) and Date of Birth as per Aadhaar

Name*

abcde

Date Of Birth*

01-01-1990

Gender*

☒ Male ☐ Female ☐ Transgender

Berth Preference*

NO CHOICE

Catering Service Option*

Tea/Coffee

Senior Citizen Concession:

SELECT CONCESSION

Id Card Type:

AADHAR ID/VIRTUAL ID

Id Card Number:

.....

Submit

Reset

- ❖ The passenger with the provided details will be added to the Master List and can be viewed in the **Saved Passenger List**
- ❖ To authenticate the Aadhaar details of a passenger, click on '**Click here to check pending Aadhaar Verification Status.**' If the details are correct, the verification status will change to '**Verified**' and a **success** alert will be displayed on the screen."



REFUND STATUS Logout Welcome CONTACT US HELP & SUPPORT DAILY DEALS ALERTS 12-Nov-2024 [15:42:04] A A

IRCTC EXCLUSIVE TRAINS LOYALTY IRCTC eWallet BUSES FLIGHTS HOTELS HOLIDAYS MEALS PROMOTIONS MY ACCOUNT MORE

Success
Passenger has been successfully added to Master List

Catering Service Option*: Select Catering Service Option

Senior Citizen Concession: SELECT CONCESSION

Id Card Type: Select ID Card Type

Id Card Number: Id Card Number

Submit

Reset

Click here to check pending Aadhaar Verification Status.

SAVED PASSENGERS LIST

1. MI R

35 | Male | No Choice | Tea_coffee | 14- | Noconc | Pending

Id Card Type: AADHAR ID/VIRTUAL ID

[How to book more than 12 tickets in a month](#)

To book more than 12 tickets:

- The IRCTC user profile must be authenticated with Aadhaar, and at least one of the travelling passengers must also be authenticated with Aadhaar.
- The user can add an Aadhaar authenticated passenger from the saved Master List at the time of booking to be eligible to book up to 24 tickets in a month.

Steps to avail the facility of booking more than 12 tickets and up to 24 tickets in a month:

- ❖ After successful login, submit the journey details and proceed with booking.

The screenshot shows the IRCTC website interface. The top navigation bar includes links for REFUND STATUS, Logout, Welcome, CONTACT US, ASK DISHA, ALERTS, and a date/time stamp. Below this is a secondary bar with IRCTC EXCLUSIVE, TRAINS, BUSES, FLIGHTS, HOTELS, HOLIDAYS, LOYALTY, MEALS, PROMOTIONS, MY ACCOUNT, PREMIUM PARTNER, and MORE. The main content area features a 'BOOK TICKET' form on the left and a 'Last Transaction Detail' table on the right.

BOOK TICKET Form:

- From:** NEW DELHI - NDLS
- To:** LUCKNOW NE - LJN
- Date:** 13/06/2021
- Class:** All Classes
- Quota:** GENERAL
- Search:** [Button]

Last Transaction Detail Table:

Transaction ID	Status	Date	From	To	Class
	FAILED	07 Jun 2021	ANVT	LKO	3A

- ❖ On the train list page, select the desired train and class, then click the 'Book Now' button to continue with the booking.
- ❖ On the passenger reservation page, click on '**PASSENGER NAME**' and select an Aadhaar authenticated passenger (Marked with a Green tick) from the dropdown list. This list displays all passengers saved in the Master List.

No concessional tickets allowed for this Train / Quota/Class.

GORAKDAM SPL (02556)

21:25 | NEW DELHI
Sun, 13 Jun

— 07:25 —

04:50 | LUCKNOW NR
Mon, 14 Jun

CURR_AVBL-0024
Updated 3 Minutes and 21 Seconds ago

AC 2 Tier (2A) | General | Boarding at New Delhi

• Note: Please submit full name of the passengers instead of initials.
• Note: The ID card will be required during journey

Passenger Details

Passenger Name

Age

Gender

India

No Preference

M

18 | 32 yrs

✓

Male

+ Add Infant

(Ticket details will be sent to email- bh*****@gmail.com and registered mobile number 99*****15)

91

9911883422

Fare Summary

Ticket Fare	₹ 1135
Total Fare	₹ 1135

Waiting for www.google.com...

Need Help? Ask Disha

- ❖ Aadhaar authenticated Passenger details will be automatically fetched on the Reservation form.
- ❖ After the **Aadhaar authenticated passenger** details are fetched on the reservation form, details of other passengers may be added from the Master List or can be submitted manually by the user.
- ❖ Continue Booking process.

IRCTC Co-branded Card Benefits ☐ Earn Loyalty Points ☐ Pay with Loyalty Points ☒ Skip
(Pay Less, Earn More: 1% PG Waiver + upto 10% Reward Points)

• Note: Please submit full name of the passengers instead of initials.
• Note: The ID card will be required during journey

Passenger Details

Enhance Your Travel with Taste! Opt for Onboard Catering for a Delicious Dining Experience!

Name

India

No Preference

ar

29 yrs | Male

✓

ar | 18 yrs | Male

+ Add Infant Without Berth

*Children under 5 years of age shall be carried free and no purchase of any ticket is required. (If no separate berth is opted.)

(Ticket details will be sent to email- bh*****@gmail.com and registered mobile number 99*****22)

91

9911883422

GST Details (Optional)

GST Identification Number(GSTIN)

- ❖ Review the booking details and check the Aadhaar verified text displayed under Travelling Passengers.

1

Passenger Details

2

Review Journey

3

Payment

VANDE BHARAT EX (22436)

06:00 | NEW DELHI

Sat, 28 Jun

04:08

10:08 | KANPUR CENTRAL

Sat, 28 Jun

AVAILABLE-0959

1 Adult | AC Chair car (CC) | General | Boarding at New Delhi | Boarding Date: 28 Jun 2025 06:00

Please check [NTES website](#) or [NTES app](#) for actual time before boarding

Passenger Details

1

Mr

29 yrs

95

Male

India

Aadhaar Verified

Your ticket

*@gmail.com /

[View Cancellation Policy](#)

REDEEM TRAVEL PROTECT COUPON

☐ I will avail discount coupon at payment page.

Fare Summary

Ticket Fare	₹ 1,115.00
Convenience Fee (Incl. of GST)	₹ 35.40
Travel Insurance (Incl. of GST)	₹ 0.45
Total Fare	₹ 1,150.85

❖ Select the payment gateway of your choice and continue to payment page.

1

Passenger Details

2

Review Journey

3

Payment

Payment Methods

IRCTC Pay (Credit Card/Debit Card/UPI)

Multiple Payment Service

Netbanking

Payment Gateway / Credit Card / Debit Card

Wallets / Cash Card

State Bank of India

Rs. 10/- + Applicable Taxes

Union Bank of India

Karur Vysya Bank

ICICI Bank

Kotak Mahindra Bank

Nepal SBI Bank Ltd.

City Union Bank

Airtel Payments Bank

Federal Bank

Punjab National Bank

Karnataka Bank

IndusInd Bank

Central Bank of India

South Indian Bank

Canara Bank

IDFC FIRST Bank

Back

Pay & Book

Safe & Secure Payments

JOURNEY SUMMARY

GORAKDAM SPL (02556)

Sun, 13 Jun

NEW DELHI

LUCKNOW NR

NDLS (21:25)

LKO (04:50)

1 Adult | AC 2 Tier (2A) | GENERAL | NEW DELHI

Passenger Details

1. MURLI MANOHAR 32 yrs | M

Contact Details

Email: mu*****@gmail.com

Mobile: 91-9*****95

Fare Summary

Ticket Fare	₹ 1135
Convenience Fee (Incl. of GST)	₹ 35.4
Travel Insurance (Incl. of GST)	₹ 0.49
Total Fare	₹ 1170.89

❖ Upon successful payment, the ticket will be booked and the booking confirmation page will be displayed.

[How to update Name, Date of Birth and Gender?](#)

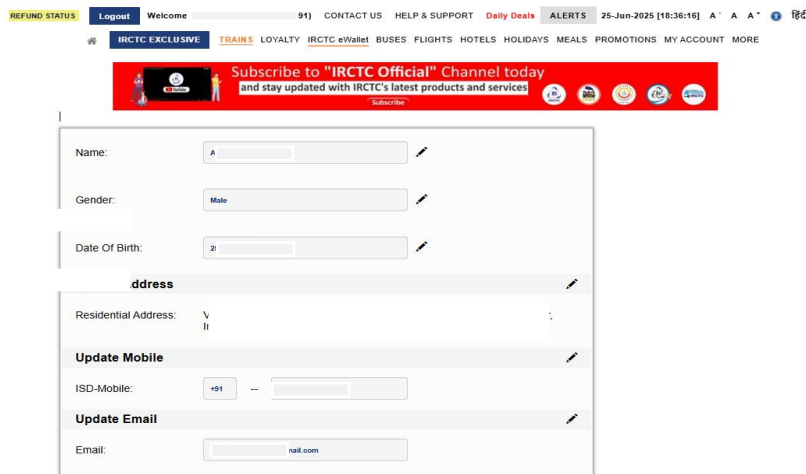
The option to change Name, Date of Birth, or Gender can be accessed from:

1. My Account >> Authenticate User page
2. My Account >> My Profile >> Update profile page

Please note: Changing the Name, Date of Birth, or Gender is allowed only for users who have not been authenticated through Aadhaar. Once the user is authenticated through Aadhaar, no further changes in Name, Date of Birth, or Gender are allowed.

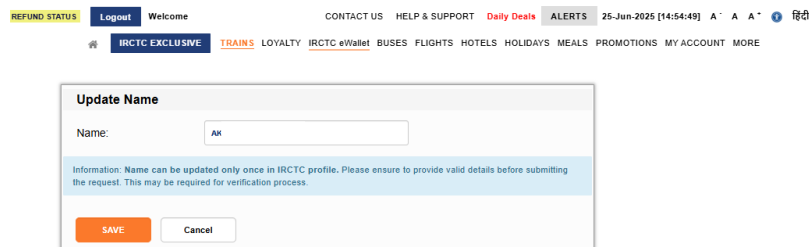
Users are requested to provide genuine personal details on the IRCTC website for a seamless authentication process.

- ❖ Click on Edit icon to update your Name.



The screenshot shows the IRCTC user profile page. At the top, there's a navigation bar with links like 'REFUND STATUS', 'Logout', 'Welcome', '91', 'CONTACT US', 'HELP & SUPPORT', 'Daily Deals', 'ALERTS', and a date/time stamp. Below this is a banner for 'IRCTC EXCLUSIVE' and a subscription prompt for the 'IRCTC Official' channel. The main profile section contains several fields with edit icons (pencil icons): 'Name' (with a dropdown showing 'A'), 'Gender' (with a dropdown showing 'Male'), 'Date Of Birth' (with a date picker), 'Address' (with a dropdown showing 'V'), 'Update Mobile' (with a dropdown showing '+91'), and 'Update Email' (with a dropdown showing 'mail.com').

- ❖ Submit your Name and click on Save button.



The screenshot shows a 'Update Name' pop-up form. It has a 'Name' field with a dropdown showing 'AK'. Below the field is a blue information box that reads: 'Information: Name can be updated only once in IRCTC profile. Please ensure to provide valid details before submitting the request. This may be required for verification process.' At the bottom of the form are two buttons: 'SAVE' (in orange) and 'Cancel' (in white).



- ❖ Successful Name Updation pop-up confirmation will appear.

Update Name

Name:

Information: Name can be updated only once in IRCTC profile. Please ensure to provide valid details before submitting the request. This may be required for verification process.

SAVE

Cancel

Confirmation

Your Name has been updated. Click OK to use IRCTC e-ticketing services and book rail tickets online.

OK

❖ Click on Gender edit icon to update Gender.



REFUND STATUS

Logout Welcome

CONTACT US HELP & SUPPORT Daily Deals ALERTS 25-Jun-2025 [14:55:16] A A A

IRCTC EXCLUSIVE

TRAINS LOYALTY IRCTC eWallet BUSES FLIGHTS HOTELS HOLIDAYS MEALS PROMOTIONS MY ACCOUNT MORE



Update Gender

Gender:

Male Female Transgender

Information: Gender can be updated only once in IRCTC profile. Please ensure to provide valid details before submitting the request. This may be required for verification process.

SAVE

Cancel

❖ Click on Date of birth edit icon to update Date of birth.



REFUND STATUS

Logout Welcome

CONTACT US HELP & SUPPORT Daily Deals ALERTS 25-Jun-2025 [14:55:32] A A A

IRCTC EXCLUSIVE

TRAINS LOYALTY IRCTC eWallet BUSES FLIGHTS HOTELS HOLIDAYS MEALS PROMOTIONS MY ACCOUNT MORE



Update Date of Birth

Date Of Birth:

Information: Date Of Birth can be updated only once in IRCTC profile. Please ensure to provide valid details before submitting the request. This may be required for verification process.

SAVE

Cancel

Users may contact IRCTC Care on <https://equery.irctc.co.in/> for further assistance.