

**PRESS INFORMATION BUREAU**

**GOVERNMENT OF INDIA**

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Ministry of Railways (MoR) in consultation with ministry of Health & Family welfare (MoHFW) and Ministry of Home Affairs(MHA) has decided that train services on Indian Railways shall be further partially restored w.e.f. from 01<sup>st</sup> June 2020.

Indian Railways will start operations of 200 passenger services as listed in the annexure. These trains shall run from 1/6/2020 and booking of all these trains will commence from 10 am on 21/05/20.

These special services shall be in addition to the existing Shramik special trains being run since 01<sup>st</sup> May and Special AC trains (30 trains) being run since 12<sup>th</sup> May 2020.

Other regular Passenger services including all mail/express, passenger and suburban services shall remain cancelled until further advice.

**Train Type:** Special trains on the pattern of Regular Trains

These will be fully reserved trains having both AC & Non AC classes. General (GS) coaches shall also have reserved seat for sitting. There will be no unreserved coach in the train.

Fare shall be as normal and for General (GS) coaches, being reserved, second seating(2S) fare shall be charged and seat will be provided to all the passengers.

**Booking of Tickets & Charting:**

- i. Only online E-Ticketing will be done through IRCTC website or through Mobile App. No tickets will be booked across the reservation counter on any Railway Station. Booking of tickets through 'agents', (both IRCTC Agents and Railway Agents) shall not be permitted.
- ii. The ARP (advance reservation period) shall be maximum 30 days.

- iii. RAC and Wait list will be generated as per extant rules however waiting list ticket holders shall not be permitted to board the train.
- iv. No unreserved (UTS) tickets will be issued and no tickets will be issued onboard to any passenger during the journey.
- v. No tatkal and premium tatkal booking shall be permitted in these trains.
- vi. First chart shall be prepared at least 4 hours before scheduled departure and second chart shall be prepared at least 2 hours((unlike present practice of 30 minutes) before scheduled departure. Only online current booking shall be permitted in between first and second chart preparation.
- vii. All passengers shall be compulsorily screened and only asymptomatic passengers are allowed to enter /board the train.
- viii. Passengers travelling by these special services will observe the following precautions :
  - 1. Only passengers with Confirmed tickets shall be allowed to enter the Railway station.
  - 2. All passengers must wear face covers/masks at the entry and during travel.
  - 3. The passengers shall reach the station at-least 90 minutes in advance to facilitate thermal screening at the station. Only passengers who are found asymptomatic will be permitted to travel.
  - 4. Passengers shall observe social distancing both at the station and on trains.
  - 5. On arrival at their destination, the travelling passengers will have to adhere to such health protocols as are prescribed by the destination state/UT

**Quota Permitted:** All quotas shall be permitted in these special trains as has been permitted in Regular trains. Limited number of reservation (PRS) counters shall be operated for this purpose. However, normal ticket booking cannot be done through these counters.

**Concessions:** Only four categories of Divyangjan concession and 11 categories of patient concessions are permitted in these special trains.

**Cancellation and Refund rule:** Railway Passengers (Cancellation of Ticket and Refund of Fare) Rules, 2015 shall be applicable.

In addition following instructions already issued regarding Refund of fare in case passenger is not found fit for travelling due to symptoms of Corona shall remain applicable.

As per MHA guidelines all passengers shall be compulsorily screened and only asymptomatic passengers shall be allowed to enter/board the train.

If during screening a passenger has very high temperature/symptoms of Covid-19 etc., he shall not be allowed to travel despite having confirmed tickets. In such case full refund shall be provided to passenger as under:-

- (i) On PNR having single passenger.
- (ii) On a party ticket if one passenger is found unfit to travel and also all other passengers on the same PNR do not want to travel in that case full refund shall be granted for all passengers.
- (iii) On a party ticket if one passenger is found unfit to travel however other passengers on the PNR want to travel in that case full refund of fare shall be granted to passenger who was not allowed to travel.

For all the above cases, TTE certificates as per extant practice shall be issued to the passenger at the entry/checking/screening point itself mentioning "Number of passengers not travelled due to symptoms of Covid 19 in one or more passengers"

After getting TTE certificates, online TDR shall be filed for refund of not travelled passengers, within 10 days from the date of journey and the original

TTE certificate issued shall be sent by the passenger to IRCTC as per extant provision and full fare for the part passenger/full who have not travelled shall be refunded by IRCTC in the customer's account.

For the above purpose, CRIS and IRCTC shall make necessary changes for filing of TDR for non-travelling passengers due to covid-19 symptoms. One option 'part/full passenger not allowed to travel by Railways due to very high temperature/covid-19 symptoms' will be available.

#### **Catering:**

No catering charges shall be included in the fare. Provision for pre paid meal booking, e-catering shall be disabled. However, IRCTC shall make provision for limited eatables and packaged drinking water on payment basis only in limited trains, having Pantry car attached. Information to this effect shall be made available to passengers during time of booking ticket.

Passengers are encouraged to carry their own food and drinking water. All

static catering and vending units (Multi Purpose stalls, Bookstalls, Misc./Chemist stalls etc) at Railway stations will remain open. In case of Food Plaza and Refreshments rooms etc, cooked items may be served as take away only with no sit-down eating arrangements in place.

**Linen and Blanket:**

No Linen, blankets and curtains shall be provided inside the train. Passengers are advised to carry their own linen for the travel. The temperature inside AC coaches shall be suitably regulated for this purpose.

Zonal Railways have been instructed to ensure that there are separate entry and exit gates at Railway stations to the extent feasible so that there is no face to face movement of passengers. Zonal railways will be guided by standard social distancing guidelines on stations and trains and observe the safety, security and hygiene protocols.

All passengers must download and use the Aarogya Setu application. Passengers are advised to travel light.

As per MHA guidelines the movement of the passenger(s) as well as the driver of the vehicle transporting the passenger(s) to and fro the Railway Station shall be allowed on the basis of the confirmed e-ticket.

**Link of the Annexure :**

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DJN/MKV



<b>Mail/ Express trains -predominantly non AC</b>						
<b>S.NO</b>	<b>Train No.</b>	<b>From</b>	<b>To</b>	<b>Train Name</b>	<b>Frequency</b>	<b>Owning Rly</b>
1	01016/15	Gorakhpur	Lokmanyatilak (T)	Kushinagar Express	daily	CR
2	01019/20	Mumbai CST	Bhubaneswar	Konarka Express	daily	CR
3	01061/62	Lokmanyatilak (T)	Darbhanga	Darbhanga Express	daily	CR
4	01071/72	Lokmanyatilak (T)	Varanasi	Kamayani Express	daily	CR
5	01093/94	Mumbai CST	Varanasi	Mahanagri Express	daily	CR
6	01139/40	Mumbai CST	Gadag	Express	daily	CR
7	01301/02	Mumbai CST	Ksr Bengaluru	Udyan Express	daily	CR
8	02156/55	H. Nizamuddin	Habibganj	Bhopal Express	daily	WCR
9	02230/29	New Delhi	Lucknow Jn	Lucknow Mail	daily	NR
10	02296/95	Danapur	Ksr Bengaluru	Sanghmitra Express	Daily	ECR
11	02377/78	Sealdah	New Alipurduar	Padatik Express	daily	ER
12	02392/91	New Delhi	Rajgir	Shramjevi Express	daily	ECR
13	02394/93	New Delhi	Rajendra Nagar	Sampoorn Kranti Express	daily	ECR
14	02418/17	New Delhi	Prayagraj	Pragraj Express	daily	NCR
15	02420/19	New Delhi	Lucknow	Gomti Express	daily	NCR
16	02407/08	ASR	NJP	Karambhum i Exp	Weekly	NR
17	02357/58	Amritsar	Kolkata	express	bi weekly	ER
18	02452/51	New Delhi	Kanpur	Shram Shakti Express	daily	NCR
19	02463/64	Jodhpur	Delhi S Rohilla	Samprak kranti	triweekly	NWR
20	02477/78	Jaipur	Jodhpur	express	daily	NWR
21	02479/80	Bandra (T)	Jodhpur	Suryanagri Express	daily	NWR
22	02533/34	Lucknow Jn	Mumbai CST	Pushpak Express	daily	NER
23	02555/56	Hisar	Gorakhpur	Gorakhdham Express	daily	NER
24	02560/59	New Delhi	Manduadih	Shivganga Express	daily	NER
25	02618/17	H. Nizamuddin	Ernakulam	Mangla Express	daily	SR
26	04009/10	Anand Vihar	Bapudham Motihari	Champaran Satyagrah Express	Weekly	NR
27	02629/30	New Delhi	Yesvantpur	KarnatakaSamprak kranti Express	bi weekly	SWR
28	02701/02	Mumbai CST	Hyderabad	Husain Sagar Express	daily	SCR
29	02703/04	Howrah	Secunderabad	Falaknuma Express	daily	SCR

30	02715/16	H. S. Nanded	Amritsar	Sachkhand Express	daily	SCR
31	02724/23	New Delhi	Hyderabad	Telangana Express	daily	SCR
32	02792/91	Danapur	Secunderabad	Express	daily	SCR
33	02801/02	Puri	New Delhi	Purushottam Express	daily	ECoR
34	02810/09	Howrah	Mumbai CST	HWH-Mumbai Mail	daily	SER
35	02833/34	Ahmedabad	Howrah	Express	daily	SER
36	02904/03	Amritsar	Mumbai Central	Golden Temple Mail	daily	WR
37	02916/15	Delhi	Ahmedabad	Ashram Express	daily	WR
38	02926/25	Amritsar	Bandra (T)	Paschim Express	daily	WR
39	02933/34	Mumbai Central	Ahmedabad	Karnavati Express	daily	WR
40	02963/64	H. Nizamuddin	Udaipur City	Mewar Express	daily	NWR
41	08183/84	Tatanagar	Danapur	Express	daily	SER
42	05484/83	Delhi	Alipurduar	Mahananda Express	Daily	NFR
43	06345/46	Mumbai (LTT)	Thiruvananthapuram Central	Netrvati Express	daily	SR
44	02805/06	Vishakapatnam	New Delhi	AP Express	daily	ECoR
45	02182/81	H. Nizamuddin	Jabalpur	Express	daily	WCR
46	02418/17	New Delhi	Varanasi	Mahamana Express	Triweekly	NR
47	02955/56	Mumbai Central	jaipur	Express	Daily	WR
48	07201/02	Guntur	Secunderabad	Golconda Express	daily	SCR
49	02793/94	Tirupati	Nizamabad	Rayalseema Express	Daily	SCR
50	09165/66	Ahmedabad	Darbhangha	Sabarmati Express	Triweekly	WR
51	09167/68	Ahmedabad	Varanasi	Sabarmati Express	4 days	WR
52	09045/46	Surat	Chhapra	Tapti Ganga Express	4 days	WR
53	03201/02	Patna	Lokmanyatilak (T)	Express	Daily	ECR
54	02553/54	Saharsa	New Delhi	Vaishali Express	daily	ECR
55	02307/08	Howrah	Jodhpur/Bikaner	Express	daily	ER
56	02381/82	Howrah	New Delhi	Poorva Express	triweekly	ER
57	02303/04	Howrah	New Delhi	Poorva Express	4 days	ER
58	02141/42	Lokmanyatilak (T)	Patliputra	Express	daily	CR
59	02557/58	Muzaffarpur	Anand Vihar	Sapt Kranti Express	daily	ECR

60	05273/74	Raxaul	Anand Vihar	Satyagrah Express	daily	ECR
61	02419/20	Anand Vihar	Ghazipur	Suhaildev Express	4 days	NR
62	02433/34	Anand Vihar	Ghazipur	Express	bi weekly	NR
63	09041/42	Bandra (T)	Ghazipur	Express	bi weekly	WR
64	04673/74	Amritsar	Jaynagar	Shaheed Express	4 days	NR
65	04649/50	Amritsar	Jaynagar	Saryu Yamuna Express	triweekly	NR
66	02541/42	Gorakhpur	Lokmanyatilak (T)	Express	daily	NER
67	05955/56	Dibrugarh	Delhi	Brahmputra Mail	daily	NFR
68	02149/50	Pune	Danapur	Express	daily	CR
69	02947/48	Ahmedabad	Patna	Azimabad Express	bi weekly	WR
70	05645/46	Lokmanyatilak (T)	Guwahati	Express	bi weekly	NFR
71	02727/28	Hyderabad	Visakhapatnam	Godavari Express	daily	SCR
72	Spl.	Ahmedabad	Muzaffarpur	Via Surat	daily	WR
73	Spl.	Ahmedabad	Gorakhpur	Via Surat	daily	WR

**Duronto trains having NON AC Coaches**

1	02245/1224	Howrah (1050)	Yasvantpur (1600)	Duronto Express	Five Days	SER
2	02201/2220	Sealdah (2000)	Puri (0435)	Duronto Express	Tri Weekly	ER
3	02213/2221	Shalimar (2200)	Patna (0640)	Duronto Express	Tri Weekly	SER
4	02283/1228	Ernakulam (2325)	Nizamuddin (1940)	Duronto Express	Weekly	NR
5	02285/1228	Secundarabad (1310)	Nizamuddin (1035)	Duronto Express	Bi Weekly	SCR

**JANSHATABDI TRAINS**

Sr.	Train No.	From	To	Train Name	Frequency	
1	02073/74	Howrah Jn (1325)	Bhubaneswar (2020)	Jan Shatabdi Express	Daily	SER
2	02023/24	Howrah Jn (1405)	Patna Jn (2245)	Jan Shatabdi Express	1,2,3,4,5,6	ECR
3	02365/66	Patna (0600)	Ranchi (1355)	Jan Shatabdi Express	Daily	ECR
4	02091/92	Dehradun (1545)	Kathgodam (2335)	Jan Shatabdi Express	2,3,5,6,7	NER
5	02067/68	Guwahati (0630)	Jorhat Town (1320)	Jan Shatabdi Express	1,2,3,4,5,6	NFR



6	02053/54	Haridwar (1445)	Amritsar (2205)	Jan Shatabdi Express	1,2,3,5,6,7	NR
7	02055/56	New Delhi (1520)	Dehradun (2110))	Jan Shatabdi Express	Daily	NR
8	02057/58	New Delhi (1435)	Una Himachal (2210)	Jan Shatabdi Express	Daily	NR
9	02065/66	Ajmer (0540)	Delhi Sarai Rohilla (1135)	Jan Shatabdi Express	1,2,3,5,6	NWR
10	02069/70	Raigarh (0620)	Gondia (1325)	Jan Shatabdi Express	1,2,3,4,5,6	SECR
11	02021/22	Howrah (0620)	Barbil (1305)	Jan Shatabdi Express	Daily	SER
12	02075/76	Calicut (1345)	Trivendrum (2135)	Jan Shatabdi Express	Daily	SR
13	02081/82	Kannur (0450)	Trivendrum (1425)	Jan Shatabdi Express	1,2,4,5,6	SR
14	02079/80	Bengaluru (0600)	Hubli (1345)	Jan Shatabdi Express	Daily	SWR
15	02089/90	Yashwantpur (1730)	Shivamoga Town (2155)	Jan Shatabdi Express	Daily	SWR
16	02059/60	Kota (0555)	Nizamuddin (1230)	Jan Shatabdi Express	Daily	WCR
17	02061/62	Habibganj (1740)	Jabalpur (2255)	Jan Shatabdi Express	Daily	WCR
1	09037/38	Bandra(T)	Gorakhpur	Avadh Express	4 days	WR
2	09039/40	Bandra(T)	Muzaffarpur	Avadh Express	Triweekly	WR
3	02565/66	Darbhanga	New Delhi	Bihar Sampark Kranti	Daily	ECR
4	02917/18	Ahmedabad	Nizamuddin	Gujarat Sampark Kranti	Triweekly	WR
5	02779/80	Vasco da Gama	Nizamuddin	Goa Express	Daily	SWR
* Timings will be as per regular trains						
* Stoppages and frequency will also be the same as regular trains						