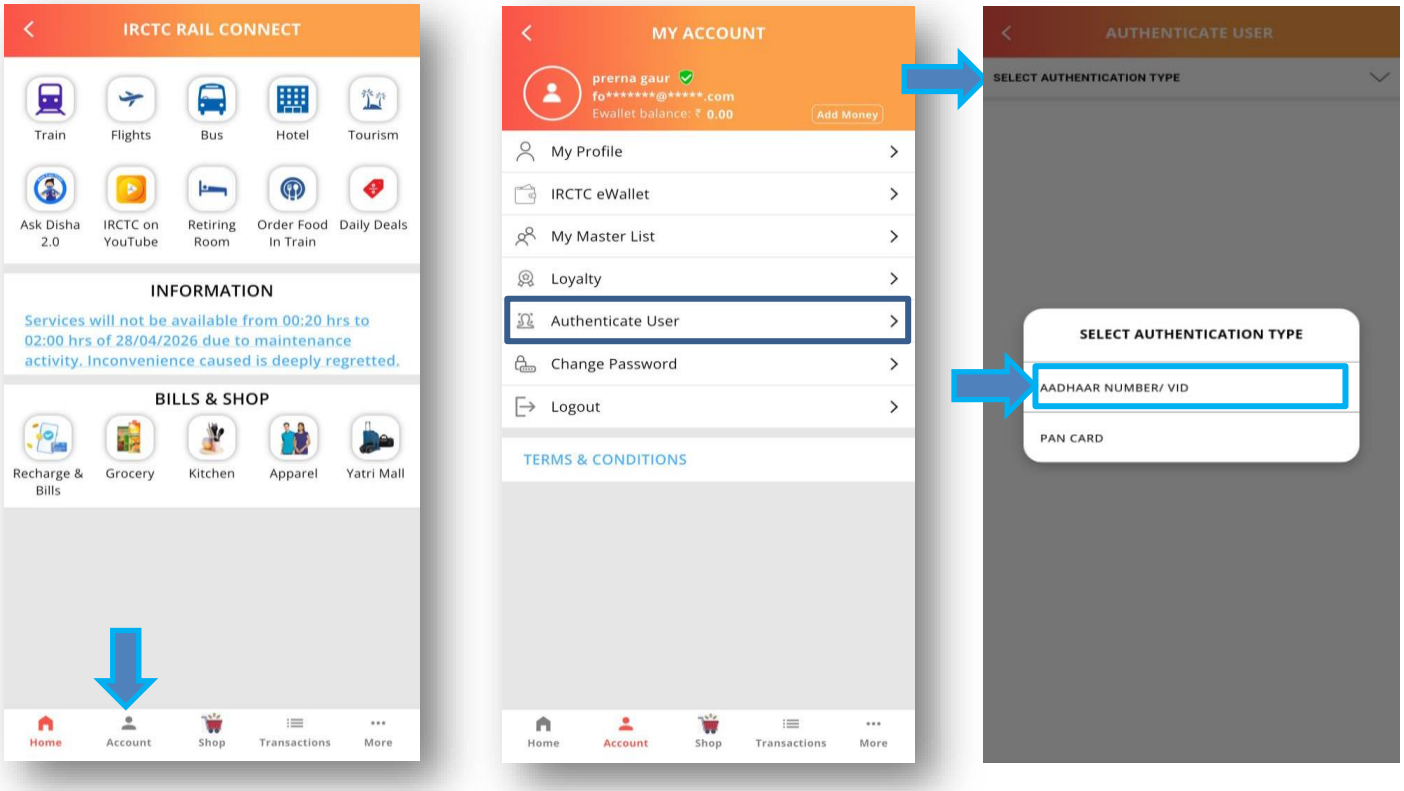
User Guide - Authenticate User with Aadhaar

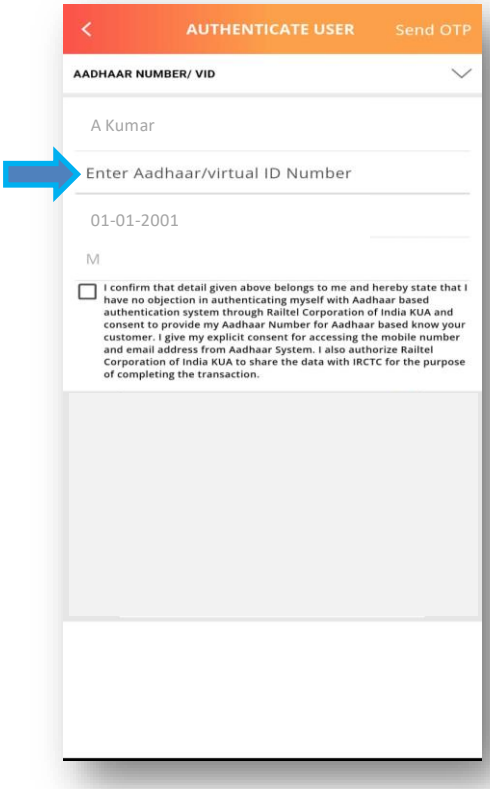
- ❖ Book Tatkal and Premium Tatkal Tickets.
- ❖ Book up to 24 Tickets in a month.
- ❖ Register for IRCTC e-Wallet.

A. Steps to **Authenticate User Profile** with Aadhaar to avail the above facilities:

1) **Login** to the IRCTC Rail Connect Mobile App and navigate to the **"Account"** section.
2) Select the **"Authenticate User"** option available under the **"Account"** section to initiate Aadhaar authentication.

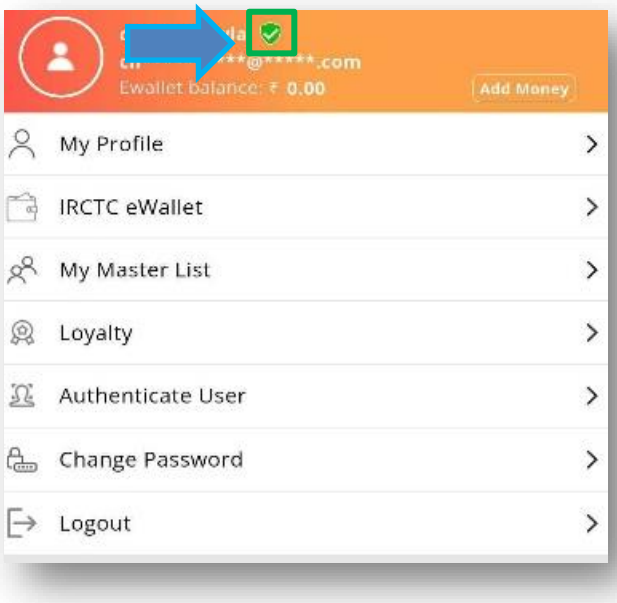


3) On the AUTHENTICATE USER page,
   a. Enter your **Aadhaar Number or Virtual ID (VID) Number**.
   b. Verify the **Name, Date of Birth, and Gender** displayed on the screen before proceeding. **<u>These details must match with your latest e-Aadhaar.</u>**
      - If there is any mismatch, update the details via **"My Profile"** under the **"Account"** section using the **Edit** option.
   c. After verifying that details are matching, read all instructions and provide consent by selecting the checkbox to proceed.
   d. Click on **"Send OTP"**. An OTP will be sent to the mobile number registered with Aadhaar.
   e. Enter the OTP and tap on **"Submit"** to complete the authentication process.

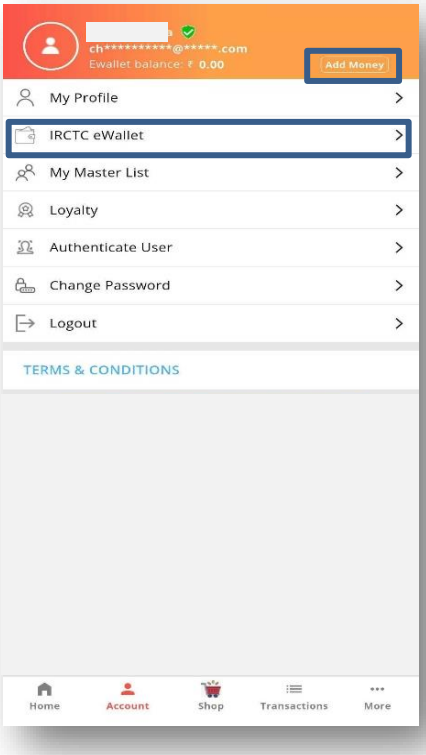




f. After successful authentication, account will automatically logout**. Login again** to verify the authenticated shield badge displayed against your name in the **"Account"** section.



g. Upon successful authentication, your **e-wallet will be registered**, allowing you to **add funds** for booking payments. You will also be eligible for **Tatkal and Premium Tatkal bookings**.

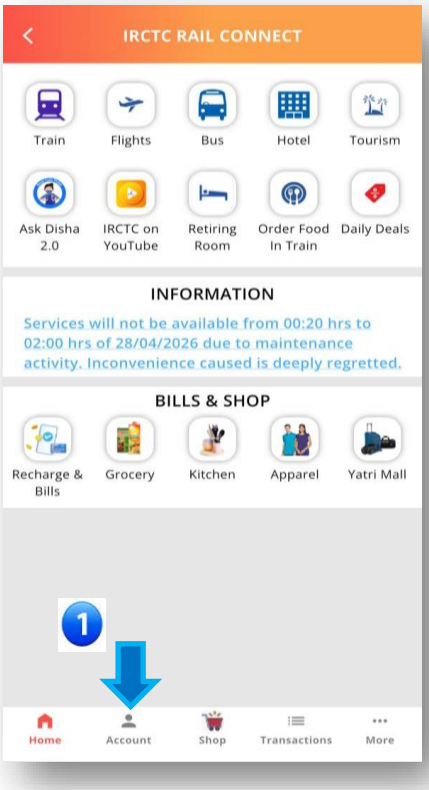


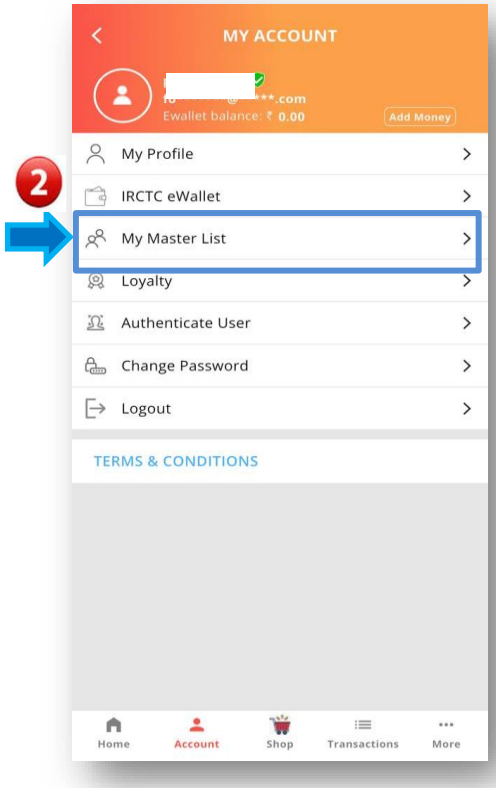
4) To avail the facility **Enhanced Booking Limit** for booking more than 12 and up to 24 tickets per month, please ensure that **Step B (Passenger verification and selection)** is also completed.

B. Steps to **Authenticate Passenger Profile** and **Add at-least one Aadhaar-Verified Passenger** to Avail Enhanced Booking Limit (Above 12 up to 24 Tickets)

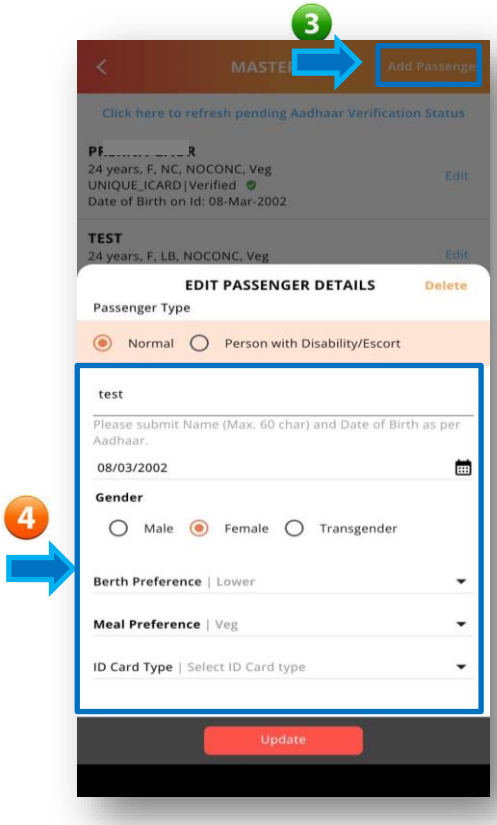
- The IRCTC user profile must be **Aadhaar authenticated**, and **at least one travelling passenger must also be Aadhaar authenticated**.
- During booking, the user must select **at least one Aadhaar-verified passenger from the saved Master List** to become eligible for booking **up to 24 tickets per month**.

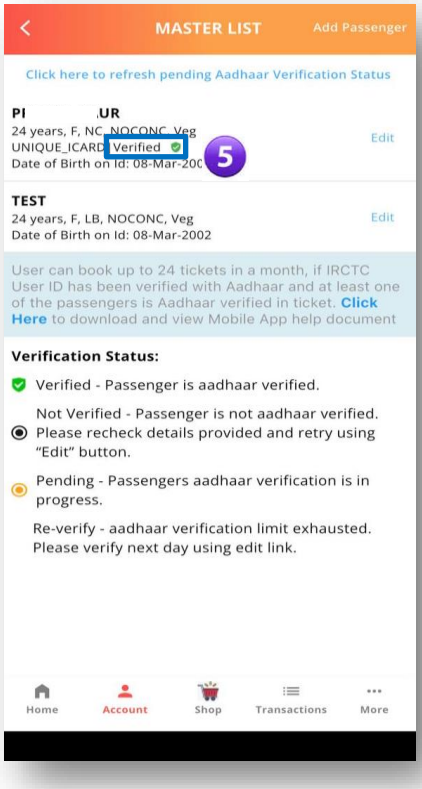
1. Login to the IRCTC Rail Connect Mobile App and navigate to the **"Account"** section.
2. Go to **"My Master List"** under the **"Account"** section.
3. Tap on **"Add Passenger"**.





4. Enter all required passenger details, including Name, Date of Birth, Gender, Berth Preference, Catering Option, Senior Citizen Concession (if applicable), **ID Card Type, and Aadhaar Number**.
    - *Ensure that Name, Date of Birth, and Gender match the latest e-Aadhaar records.*
    - Click on **"Add Passenger"** to proceed. The passenger will be added to the Master List and will be visible in the saved passenger list.
5. Aadhaar verification will be processed subsequently.
    - If the status is not updated, use "Click here to refresh pending Aadhaar Verification Status" option.
    - Once verified, the status will change to **"Verified"**.





6. During ticket booking:
    - On the **"Train List"** page, select the desired train and class, then proceed to **"Passenger Details"** page.
    - Tap on **"Add Existing"** and select at least one **Aadhaar-verified passenger** (marked with a green tick) from the Master List.
7. The details of the selected Aadhaar-verified passenger will be added in the reservation form.
8. Additional passengers, if required, can be added either from the Master List or entered manually.
9. Continue the booking process by reviewing journey and passenger details, and proceed to payment.
10. Upon successful payment, the ticket will be booked and the **booking confirmation page** will be displayed.

