IRCTC RAIL CONNECT

USER GUIDE

AADHAAR AUTHENTICATION PROCESS FOR TATKAL BOOKING

w.e.f. 01-July-2025

Version: 1.0

NOTE: Document is subject to change. Detailed terms and conditions available on IRCTC website www.irctc.co.in

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From 1st July 2025 only Aadhar Authenticated Users will able to book Tatkal & Premium Tatkal tickets.

A. **AUTHENTICATE USER PROFILE WITH AADHAR:**

1. Users must visit the "Authenticate User" section of "Account" option available in Dashboard home page of IRCTC Rail Connect Mobile App.

2. The authentication process involves sending an OTP to the mobile number linked with Aadhaar, and upon successful submission, the user's profile is marked as authenticated.

3. Already Aadhaar Authenticated Profile/Account will have green tick marked against user's name on 'Account' page. Also on visiting "Authenticate User" section, confirmation message will be displayed.

4. Profile Details can be updated until user's account is authenticated with Aadhaar at IRCTC.

B. **AADHAAR AUTHENTICATION STEPS:**

Step1: Login on IRCTC Rail Connect Mobile App. Visit "Authenticate User" section under "Account" option available on dashboard home page.

Step2: Select Authentication Type as "AADHAAR CARD/ VID".

Step3: IRCTC registered user profile details viz. Name, Date of Birth & Gender are populated on form. Please ensure these details match with latest e-Aadhaar.

Step4: Input Aadhaar number / VID for same user and submit the details.

Step5: OTP will be sent by UIDAI on mobile number registered with Aadhaar.

**Step6:** Verify details and enter OTP to confirm Aadhaar Authentication.

Step7: User account Aadhaar verification confirmation message is displayed.

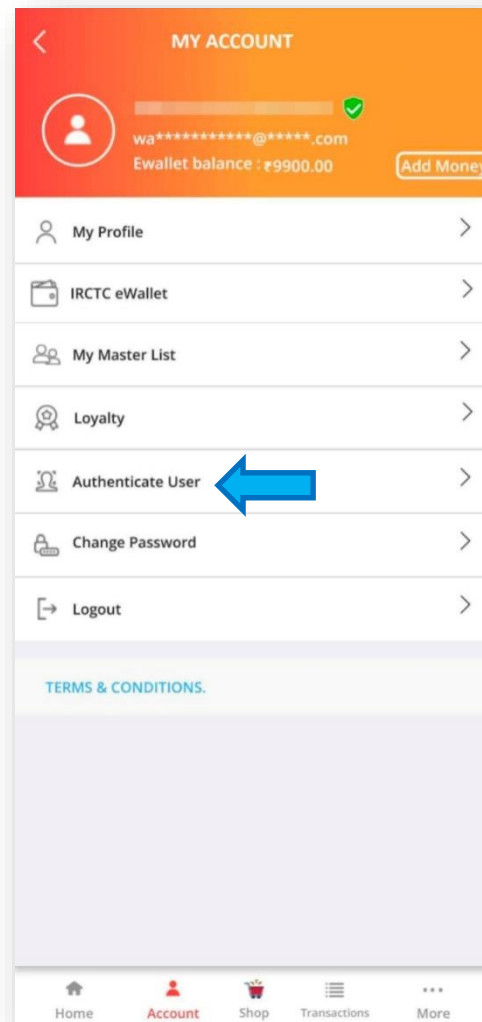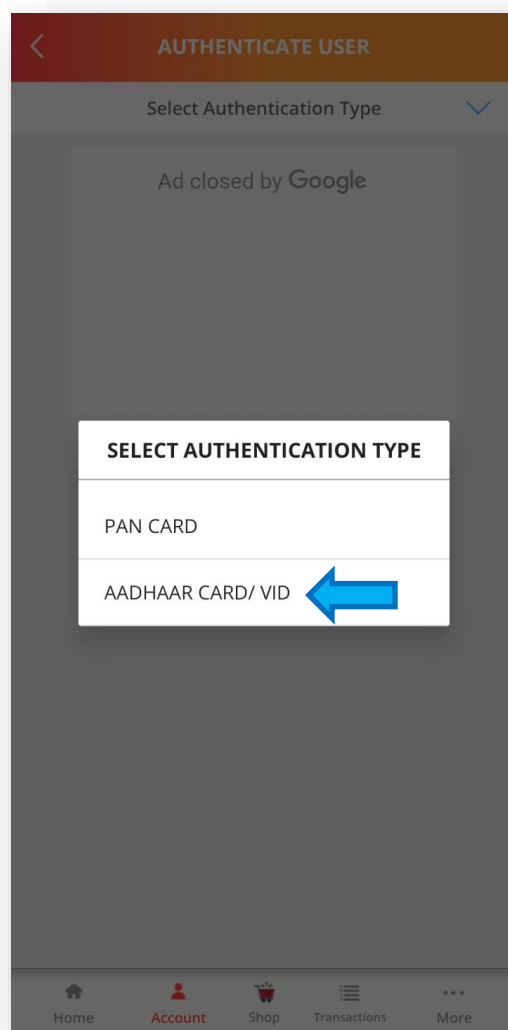For above steps, please refer sample screenshots on following pages.

C. **AADHAAR AUTHENTICATION FLOW SCREENSHOTS:**

Step1: Login on IRCTC Rail Connect Mobile App. Visit "Authenticate User" section under "Account" option available on dashboard home page.
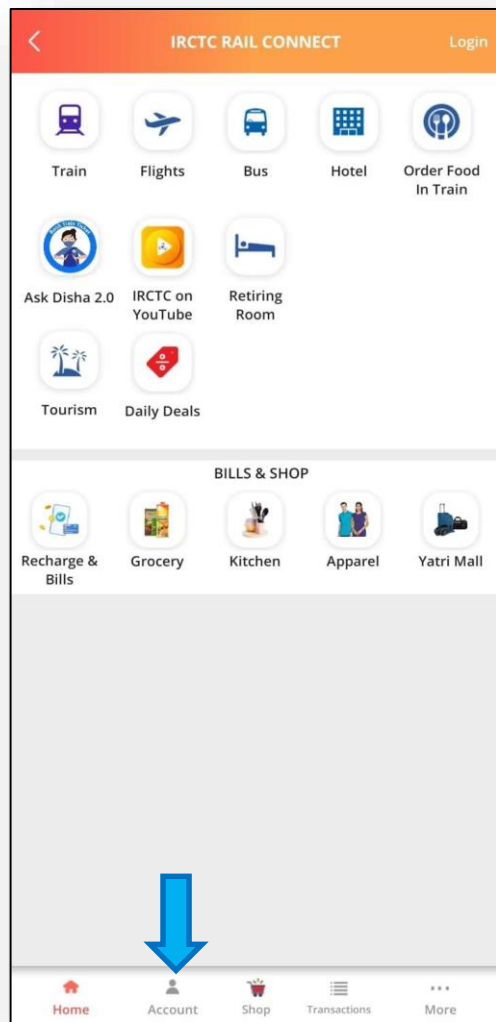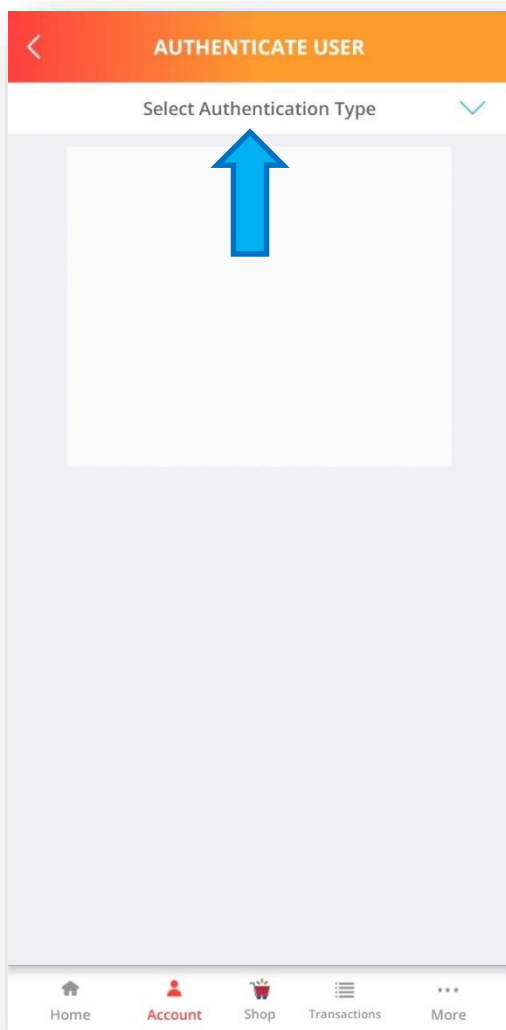
Dashboard Home Page: My Account Section:

Step2: Select Authentication Type as "AADHAAR CARD/ VID".

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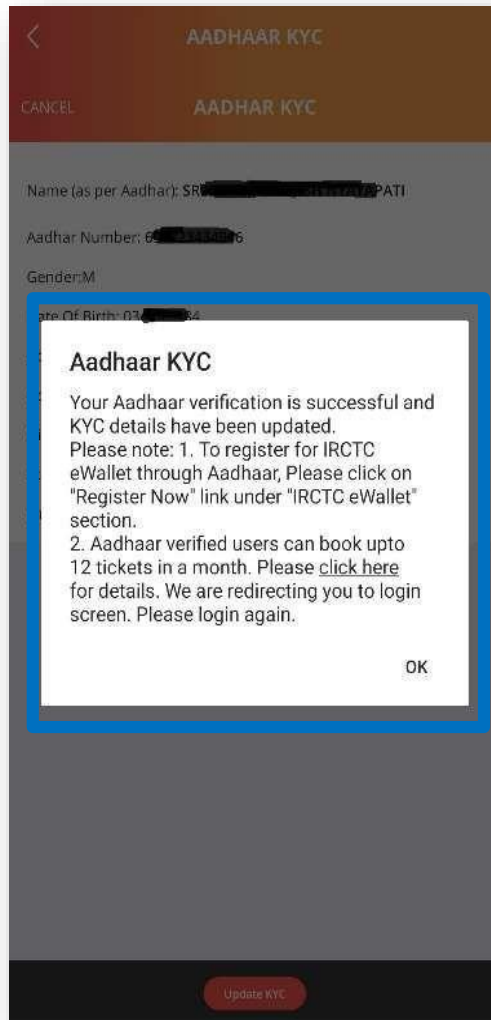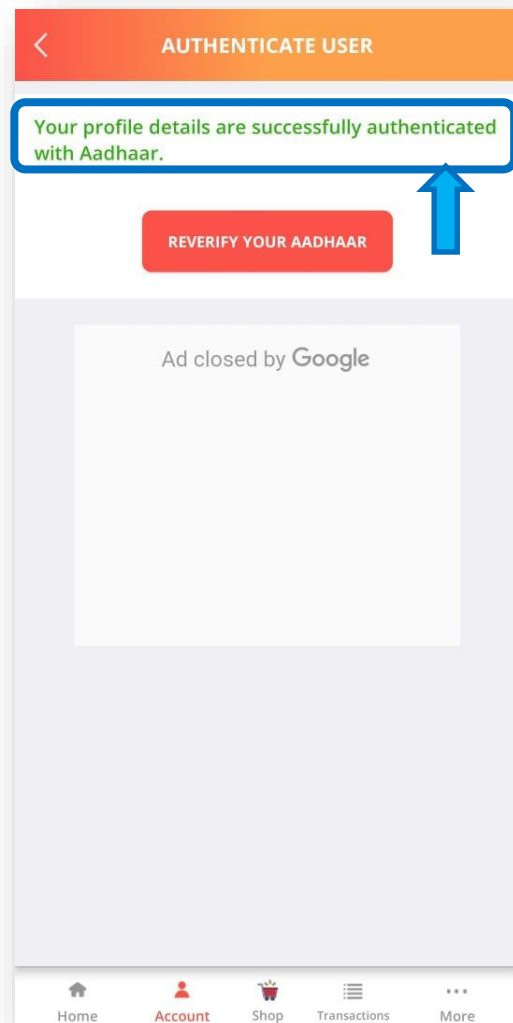
D. <u>CHECK ACCOUNT VERIFICATION STATUS FOR ALREADY AUTHENTICATED USERS:</u>

Already Aadhaar authenticated users can verify from following screens for Aadhaar authentication status:

"Account" screen (GREEN TICK):
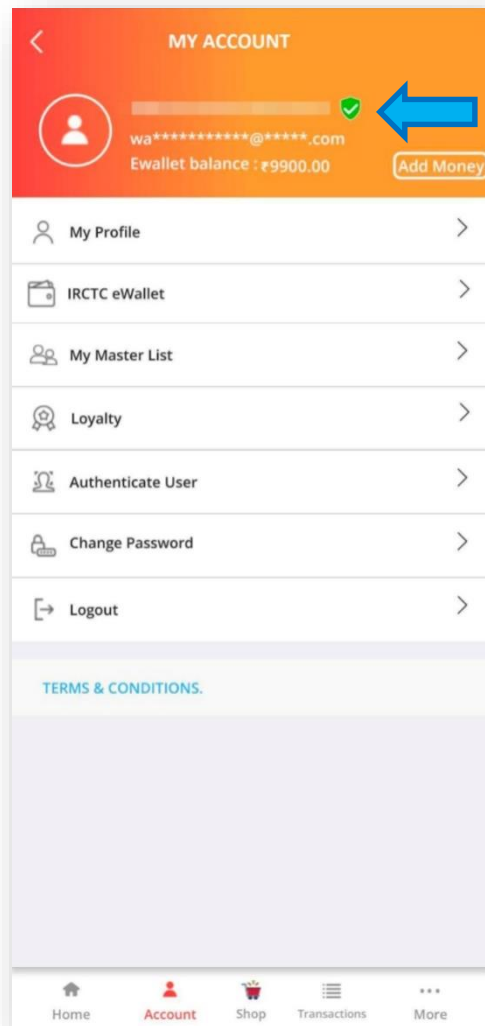
"Account > Authenticate User" screen "authenticated with Aadhaar" confirmation message:

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E. IRCTC REGISTERED PROFILE DETAILS NOT MATCHING WITH AADHAAR:

1. User details must match with latest e-Aadhaar in IRCTC registered profile.

2. In case of mismatch, user can update following details of IRCTC registered profile only till user profile is authenticated:

   - Name
   - Date of Birth
   - Gender

   Steps for updating Profile Details ONLY for Non Aadhaar Authenticated users:

   2.1 Visit "My Profile" section in "Account" option available on dashboard home page of IRCTC Rail Connect Mobile App.

   2.2 Tap on "Edit" option to update profile.

   2.3 Update Name, Date of Birth & Gender as per latest e-Aadhaar and tap on "Update Profile" button.

   2.4. Profile updated confirmation message will be displayed. User may then proceed for Aadhaar authentication.

3. Still facing issue in authentication, user should ensure profile details that are being used for verification at IRCTC are same as available on latest e-Aadhaar.