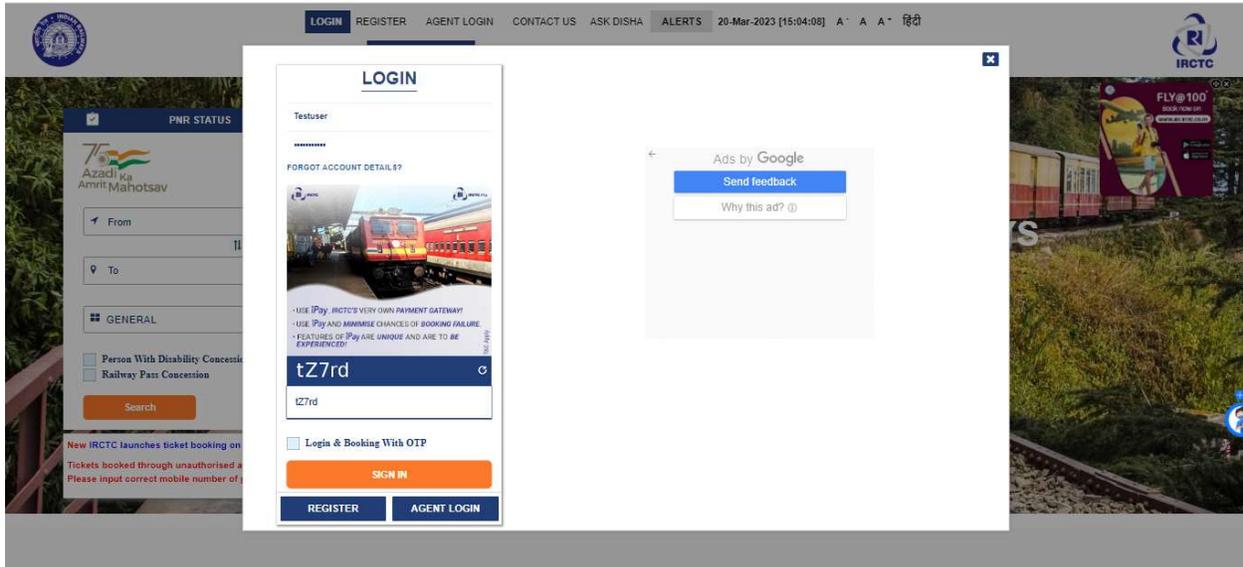
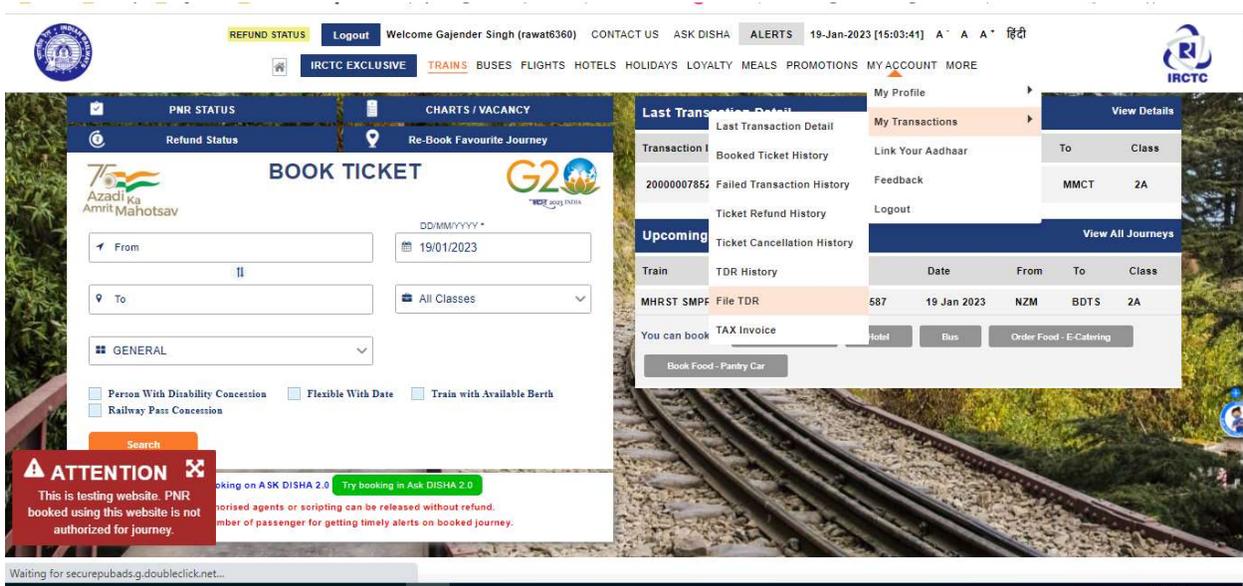


## TDR FILING STEPS ON IRCTC WEBSITE:

1. Login to IRCTC Website [www.irctc.co.in](http://www.irctc.co.in) :



2. Go to MY ACCOUNT >> My Transactions >> File TDR :



### 3. Select the PNR for which TDR need to be filed:

REFUND STATUS Logout Welcome Gajender Singh (rawat6360) CONTACT US ASK DISHA ALERTS 19-Jan-2023 [15:04:58] A A A हिंदी

IRCTC EXCLUSIVE TRAINS BUSES FLIGHTS HOTELS HOLIDAYS LOYALTY MEALS PROMOTIONS MYACCOUNT MORE

Ad by CITEO

Report this ad

Ad choices

### FILE TDR

**ATTENTION**  
This is testing website. PNR booked using this website is not authorized for journey.

MUMBAI RAJDHANI (12952)	PNR: 2732142591
NEW DELHI (NDLS) →	MUMBAI CENTRAL (MMCT)
STATUS: BOOKED	Journey Date: Thu, 19 Jan
MUMBAI RAJDHANI (12952)	PNR: 2513225684
NEW DELHI (NDLS) →	MUMBAI CENTRAL (MMCT)
STATUS: BOOKED	Journey Date: Thu, 19 Jan

REFUND STATUS Logout Welcome Gajender Singh (rawat6360) CONTACT US ASK DISHA ALERTS 19-Jan-2023 [15:05:37] A A A हिंदी

IRCTC EXCLUSIVE TRAINS BUSES FLIGHTS HOTELS HOLIDAYS LOYALTY MEALS PROMOTIONS MYACCOUNT MORE

### FILE TDR

MUMBAI RAJDHANI (12952)	PNR: 2732142591
16:55   NEW DELHI (NDLS) Thu, 19 Jan	08:35   MUMBAI CENTRAL (MMCT) Fri, 20 Jan
STATUS: BOOKED	Journey Date: Thu, 19 Jan
Passenger Information	
1 Testtive 56 yrs   M	
Ticket Status: CNF	Coach: A1, Berth: 42, Current Status: CNF/ A1/ 42/ Side Upper
Booking Details	
Transaction ID: 200000078529255	Payment Mode: My Bank
Booked On: 19 Jan 2023   03:15PM	Convenience Fee (Incl. of GST): ₹ 35.4
Vikalp Status: No	Ticket Fare: ₹ 3440
Charting Status: Chart Prepared	Travel Insurance (Incl. of GST): ₹ 0.35
	Total Amount: ₹ 3475.75
TDR Reason:	Select TDR Reason <input type="button" value="File TDR"/>

**ATTENTION**  
This is testing website. PNR booked using this website is not authorized for journey.

4. Select appropriate TDR Reason from the drop down TDR Reason list:

Not secure | https://testngetjp.irctc.co.in/nget/bxn/tdr-file-ticket

NGET Railway Nget Urls Refund Rule Dashboard | Paytm NTES ICICI Corporate eRail INGRAM | Consum... WebMail e-Office Tableau Server WhatsApp

REFUND STATUS Logout Welcome Gajender Singh (rawat6360) CONTACT US ASK DISHA ALERTS 19-Jan-2023 [15:06:10] A A A

IRCTC-EXCLUSIVE TRAINS BUSES FLIGHTS HOTELS HOLIDAYS LOYALTY MEALS PROMOTIONS MY ACCOUNT MORE

**Passenger Information**

1 Testtife 56 yrs | M

Ticket Status	Coach	Berth	Current Status
CNF			

**Booking Details**

Transaction ID	My Bank
Booked On	₹ 35.4
Vikalp Status	₹ 3440
Charting Status	₹ 0.35
	₹ 3475.75

TDR Reason :

Select TDR Reason  
 Passengers Not Allowed To Travel by Railway due To COVID-19 Condition  
 Train Late More Than Three Hours and Passenger Not Travelled  
 Difference Of Fare In Case proper Coach Not Attached  
 AC Failure  
 Party Partially Travelled. (Journey terminated short of destination)  
 ALL Confirmed Passenger Not Travelled  
 Train Diverted And Passenger Not Travelled  
 Train Diverted And Train Not Touching Boarding Station  
 Train Diverted And Train Not Touching Destination Station  
 Passenger Not Travelled As Reservation Provided In Lower Class  
 Passenger Not Travelled Due To Ticket In RAC After Chart Preparation  
 Train Terminated Short Of Destination  
 Party Partially Confirmed/Waitlisted And All Passengers Did Not Travel  
 Party Partially Confirmed/Waitlisted And Waitlisted Passengers Did Not Travel  
 Difference Of Fare As Passenger Travelled In Lower Class  
 Passenger Not Travelled Due To Coach Damage  
 Unable To Cancel Due To Train Restored After Train Cancellation

REFUND STATUS Logout Welcome Gajender Singh (rawat6360) CONTACT US ASK DISHA ALERTS 19-Jan-2023 [15:06:21] A A A

IRCTC-EXCLUSIVE TRAINS BUSES FLIGHTS HOTELS HOLIDAYS LOYALTY MEALS PROMOTIONS MY ACCOUNT MORE

**Passenger Information**

1 Testtife 56 yrs | M

Ticket Status	Coach	Berth	Current Status
CNF	A1	42	CNF/ A1/ 42/ Side Upper

**Booking Details**

Transaction ID	200000078529255	Payment Mode	My Bank
Booked On	19 Jan 2023   03:15PM	Convenience Fee (Incl. of GST)	₹ 35.4
Vikalp Status	No	Ticket Fare	₹ 3440
Charting Status	Chart Prepared	Travel Insurance (Incl. of GST)	₹ 0.35
		Total Amount	₹ 3475.75

TDR Reason :

5. Select Number of Passengers from list of passengers and Click on 'File TDR' button:

The screenshot shows the IRCTC website interface. A 'File TDR' dialog box is open, displaying the following information:

- PNR Number: 2732142591
- Transaction ID: 200000078529255
- Train Name: MUMBAI RAJDHANI
- Train Number: 12952
- NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)
- 19 Jan 2023 16:55 Hrs - 20 Jan 2023 08:35 Hrs
- Booking Date: 19 Jan 2023
- Vikalp Status:
- Quota: GENERAL
- Class: 2A
- Ticket Charge: 3475.75
- Convenience Fee (incl. of GST): 35.4
- Bank Name: My Bank
- Charting Status: Chart Prepared

Select	Name	Age	Gender	Booking Status	Current Status
<input checked="" type="checkbox"/>	TestFive	56	M	CNF/A1/42/SU	CNF/A1/42/SU

TDR Reason : Train Late More Than Three Hours and Passenger Not Travelled.

File TDR

MUMBAI RAJDHANI (12952) PNR: 2513225684  
NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)  
STATUS: BOOKED Journey Date: Thu, 19 Jan

**ATTENTION**  
This is testing website. PNR booked using this website is not authorized for journey.

6. Read the instructions and Click on 'Yes' button:

The screenshot shows the IRCTC website interface. A 'File TDR' dialog box is open, displaying the following information:

- PNR Number: 2732142591
- Transaction ID: 200000078529255
- Train Name: MUMBAI RAJDHANI
- Train Number: 12952
- NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)
- 19 Jan 2023 16:55 Hrs - 20 Jan 2023 08:35 Hrs
- Booking Date: 19 Jan 2023
- Vikalp Status:

**important!**

Your request has been accepted. However, the refund will be processed as per railway refund rules on the basis of actual departure time of the train at the passenger's boarding station. If claim is found to be false, it may lead to legal action or user-id will be deactivated without any prior notice.

No Yes

TDR Reason : Train Late More Than Three Hours and Passenger Not Travelled.

File TDR

MUMBAI RAJDHANI (12952) PNR: 2513225684  
NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)  
STATUS: BOOKED Journey Date: Thu, 19 Jan

**ATTENTION**  
This is testing website. PNR booked using this website is not authorized for journey.

7. Successful TDR filed Message will be displayed:

The screenshot shows the IRCTC website interface. At the top, there is a navigation bar with 'REFUND STATUS', 'Logout', 'Welcome Gajender Singh (rawat6360)', 'CONTACT US', 'ASK DISHA', 'ALERTS', and the date '19-Jan-2023 [16:09:00]'. Below this is a menu with 'IRCTC EXCLUSIVE', 'TRAINS', 'BUSES', 'FLIGHTS', 'HOTELS', 'HOLIDAYS', 'LOYALTY', 'MEALS', 'PROMOTIONS', 'MY ACCOUNT', and 'MORE'. The main content area is titled 'Passenger Information' and shows details for a passenger named 'Testfive', 56 years old, male. A 'File TDR' modal window is open, displaying the following information:

**File TDR**

PNR Number : 2732142591      Transaction ID : 200000078529255  
Train Name : MUMBAI RAJDHANI      Train Number : 12952  
NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)  
Booking Date : 19 Jan 2023      19 Jan 2023 16:55 Hrs - 20 Jan 2023 08:35 Hrs  
Vikalp Status:

Quota : GENERAL      Class : 2A  
Ticket Charge : 3475.75      Convenience Fee (Incl. of GST) : 35.4  
Bank Name : My Bank      Charting Status : Chart Prepared  
TDR ID : 100000010386677      TDR File Time : 19 Jan 2023 | 03:08 Hrs

Select	Name	Age	Gender	Booking Status	Current Status
<input checked="" type="checkbox"/>	TestFive	56	M	CNF/A/142/SU	CNF/A/142/SU

Message : TDR filed successfully with reason Train Late More Than Three Hours and Passenger Not Travelled.