

Book up to 24 tickets in a month by linking Aadhaar



Now users are allowed to book up to 24 tickets in a month, if users get themselves authenticated through their Aadhaar number along with at least one passenger also being authenticated through Aadhaar.

- **No Aadhaar authentication required for booking up to 12 tickets in a month, as earlier.**
- **Existing facility of booking upto 12 tickets (without Aadhaar) in a month continues.**

Steps to avail the facility of booking more than 12 tickets and up to 24 tickets in a month:

- IRCTC registered users are required to authenticate their user profile with Aadhaar using “Authenticate User” option in My Account.
- The user’s IRCTC profile will be authenticated by sending an OTP on mobile number linked with Aadhaar number. On successful submission of OTP, the user will be marked as successfully authenticated with Aadhaar.
- At least One (1) passenger on the ticket being booked, beyond 12 tickets in a month, should also be authenticated with Aadhaar.
- Users are required to authenticate the probable passengers through their respective Aadhaar number and store the authenticated passengers in Passenger master list. This should be done before starting the ticket booking process, beyond 12 tickets in a month.
- Users can add Aadhaar authenticated passenger from the master list at the time of booking to book additional tickets up to 24 tickets in a month.

AUTHENTICATION PROCESS AND BOOKING MORE THAN 12 TICKETS IN A MONTH

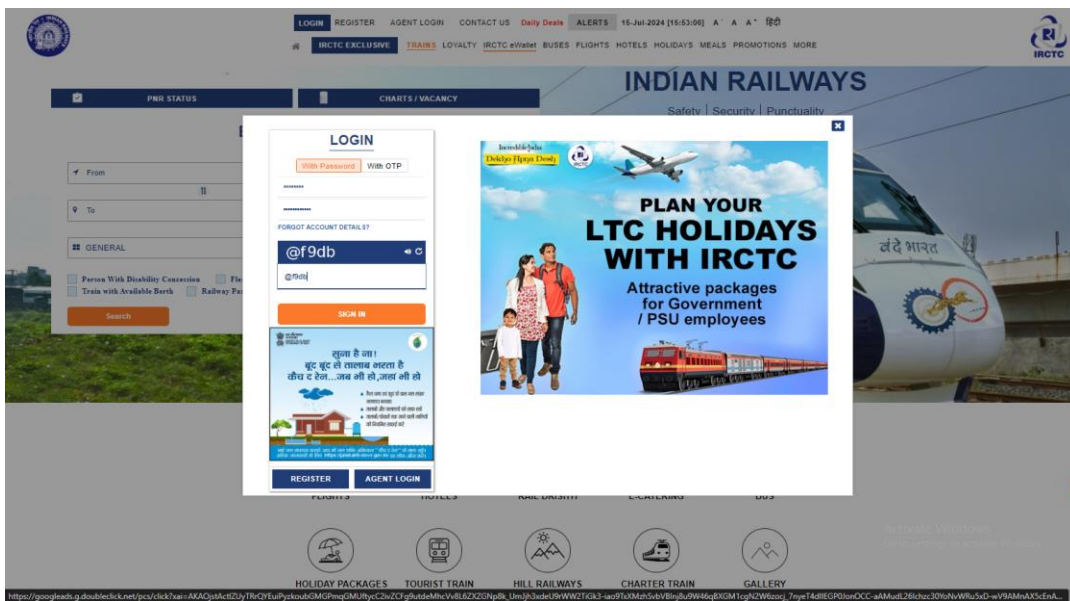
1. How to authenticate your IRCTC User ID with Aadhaar.
2. How to authenticate passengers with Aadhaar.
3. How to book more than 12 tickets in a month.

How to authenticate your IRCTC User ID with Aadhaar

- ❖ Open www.irctc.co.in in your web browser.



- ❖ Submit your login credentials and proceed for Sign In.



- ❖ Go to **MY ACCOUNT** tab and select **Authenticate User**.

The screenshot shows the IRCTC website interface. The top navigation bar includes links for REFUND STATUS, Logout, Welcome, CONTACT US, HELP & SUPPORT, Daily Deals, ALERTS, and the current date/time. The main menu has options like IRCTC EXCLUSIVE, TRAINS, LOYALTY, IRCTC eWallet, BUSES, FLIGHTS, HOTELS, HOLIDAYS, MEALS, PROMOTIONS, MY ACCOUNT, and MORE. The 'MY ACCOUNT' section is expanded, showing 'Authenticate User' as the selected option. Below this, there's a 'Last Transaction Detail' table with columns for Transaction ID, Status, and Class. The table shows a transaction with ID '1234567890', Status 'BOOKED', and Class 'ADI 2A'. There's also an 'Upcoming Journey' table with columns for Train, PNR, Date, From, To, and Class. The 'Upcoming Journey' table shows a journey from BSR to ADI on 03 Jan 2025, Class 2A. The 'BOOK TICKET' section on the left has fields for From, To, Date, and Class, along with a 'Search' button and a 'Easy Booking on AskDISHA' button.

- ❖ **Authenticate User** page will appear where user's profile details will be populated.
- ❖ Submit your **Aadhaar Number or Virtual ID** and click on “Verify details and receive OTP” button.
- ❖ Submit OTP received on mobile number linked with submitted Aadhaar.
- ❖ Read and select the consent checkbox and then click on **Submit** button to authenticate the details with Aadhaar.

Authenticate User

The 'Authenticate User' form is displayed. It has two radio buttons at the top: 'Aadhaar Number/ VID' (selected) and 'PAN Card Number'. Below this is a text box with instructions: 'Please submit Aadhaar Number/VID for authentication. Name, Date of Birth and Gender will be authenticated as per the details available in Aadhaar. Please update Name, Date of Birth and Gender by clicking "Edit", if these details are not as per Aadhaar. NOTE: Name, Date of Birth and Gender can only be updated once.' The form contains input fields for 'Aadhaar Number/ VID', 'Name', 'Date of Birth', and 'Gender'. Below these is an orange button labeled 'Verify Details and Receive OTP'. There is an 'OTP' field with the value '1234567890'. At the bottom, there is a checkbox for consent, which is checked. The consent text reads: 'I confirm that details given above belong to me and hereby state that I have no objection in authenticating myself with Aadhaar based authentication system through Railtel Corporation of India KUA and consent to provide my Aadhaar Number for Aadhaar based know your customer. I give my explicit consent for accessing the mobile number and email address from Aadhaar System. I also authorize Railtel Corporation of India KUA to share the data with IRCTC for the purpose of completing the transaction.' Below the consent text are 'Submit' and 'Cancel' buttons. At the very bottom, there is a small note: 'Note: Please quote Reference number displayed with error message while communicating with IRCTC Care.'

- ❖ On successful authentication, confirmation message will be displayed.

- ❖ In case of unsuccessful authentication, alert message will be displayed. In such cases, users are requested to re-check the details submitted and try again.

Authenticate User

Your profile details are successfully authenticated with Aadhaar.

i. Note: Please quote Reference number displayed with error message while communicating with IRCTC Care.

- ❖ Authentication status can be checked on selecting the **Authenticate User** link under **MY ACCOUNT** tab on top navigation of IRCTC eTicketing website.

The screenshot displays the IRCTC eTicketing website interface. The top navigation bar includes links for REFUND STATUS, Logout, Welcome, CONTACT US, HELP & SUPPORT, DAILY DEALS, ALERTS, and the current date/time: 21-Nov-2024 [12:03:56]. The main navigation menu features IRCTC EXCLUSIVE, TRAINS, LOYALTY, IRCTC eWallet, BUSES, FLIGHTS, HOTELS, HOLIDAYS, MEALS, PROMOTIONS, MY ACCOUNT, and MORE. The MY ACCOUNT section is expanded, showing links for My Profile, My Transactions, and View Details. The 'Authenticate User' link is highlighted in orange. Below this, a table shows the 'Last Transaction Detail' with columns for Transaction ID, Status, and Class. The transaction ID is 123456789, the status is FAILED, and the class is 3A. The 'Upcoming Journey' section shows a table with columns for Train, PNR, Date, From, To, and Class. The train is MAHABODHI EXP (12397), the PNR is 123456789, the date is 08 Dec 2024, the from station is GAYA, the to station is NDLS, and the class is SL. The 'You can book' section includes links for Booking Room, Hotel, Bus, and Order Food - E-Catering. The 'Book Food - Pantry Car' link is also visible. The 'BOOK TICKET' section on the left includes fields for From, To, Date (21/11/2024), and Class (All Classes). The 'GENERAL' dropdown menu is open, showing options for Person With Disability Concession, Flexible With Date, Train with Available Berth, and Railway Pass Concession. The 'Search' button is highlighted in orange. The footer contains customer care numbers: 14646/08044647999 / 08035734999 (Language: Hindi and English).

How to authenticate passengers with Aadhaar

- ❖ Open www.irctc.co.in in your web browser.
- ❖ After login, go to **Add/Modify Master List** link in **My Profile** under **MY ACCOUNT** tab at IRCTC home page. (**MY ACCOUNT >> My Profile >> Add/Modify Master List**)
- ❖ On the **Add/Modify Master List** page, provide all the details i.e. Name, Date of Birth, Gender, Berth Preference, Catering Service Option, Senior Citizen Concession (if applicable), ID Card Type (Select Aadhaar / VID) and ID Card Number (Provide Aadhaar Number).
- ❖ Please ensure to provide correct details in the form and Click on the Submit button to proceed.

Add / Modify Master List

The screenshot shows the 'Add / Modify Master List' form on the IRCTC website. At the top, there are three radio buttons for 'Passenger Type': 'Normal User' (selected), 'Person With Disability / Escort', and 'Journalist'. Below this is a light orange banner with the text 'Please submit Name (Max. 60 char) and Date of Birth as per Aadhaar'. The form fields include: 'Name*' with the value 'abcde'; 'Date Of Birth*' with the value '01-01-1990'; 'Gender*' with three radio buttons: 'Male' (selected), 'Female', and 'Transgender'; 'Berth Preference*' with a dropdown menu showing 'NO CHOICE'; 'Catering Service Option*' with a dropdown menu showing 'Tea/Coffee'; 'Senior Citizen Concession' with a dropdown menu showing 'SELECT CONCESSION'; 'Id Card Type' with a dropdown menu showing 'AADHAR ID/VIRTUAL ID'; and 'Id Card Number' with a masked input field showing '*****' and an eye icon. At the bottom, there are two buttons: 'Submit' (orange) and 'Reset' (white).

- ❖ To check the authentication status of passenger, click on the “**Click here to check pending Aadhaar Verification Status**” button. If the details submitted are matching with Aadhaar, then Verification Status will be changed to **Verified** and **Success** message will be displayed on the screen.



REFUND STATUS

Logout

Welcome |

CONTACT US

HELP & SUPPORT

DAILY DEALS

ALERTS

12-Nov-2024 [15:42:04] A A



IRCTC EXCLUSIVE

TRAINS

LOYALTY

IRCTC eWallet

BUSES

FLIGHTS

HOTELS

HOLIDAYS

MEALS

PROMOTIONS

MY ACCOUNT

MORE

✓ Success
Passenger has been successfully added to Master List

Catering Service Option*:

Select Catering Service Option

Senior Citizen Concession:

SELECT CONCESSION

Id Card Type:

Select ID Card Type

Id Card Number:

Id Card Number

Submit

Reset

Click here to check pending Aadhaar Verification Status.

SAVED PASSENGERS LIST

1. M

35 | Male | No Choice | Tea_coffee | | Noconc | Pending



Id Card Type: AADHAR ID/VIRTUAL ID |

How to book more than 12 tickets in a month

To book more than 12 tickets:

- (i) IRCTC User ID should be authenticated with Aadhaar.
 - (ii) One of the travelling passenger should be authenticated with Aadhaar.
 - (iii) During booking, Aadhaar authenticated travelling passenger must be selected from Saved Passenger List.
- ❖ After successful login, submit the journey details and proceed with booking process.

The screenshot shows the IRCTC website interface. At the top, there's a navigation bar with links like REFUND STATUS, Logout, Welcome, CONTACT US, ASK DISHA, ALERTS, and a date/time stamp. Below this is a secondary bar with IRCTC EXCLUSIVE, TRAINS, BUSES, FLIGHTS, HOTELS, HOLIDAYS, LOYALTY, MEALS, PROMOTIONS, MY ACCOUNT, PREMIUM PARTNER, and MORE. The main content area is divided into two columns. The left column has a 'BOOK TICKET' section with fields for 'From' (NEW DELHI - NDLS), 'To' (LUCKNOW NE - LJN), 'Date' (13/06/2021), and 'Class' (All Classes). There are also checkboxes for 'GENERAL', 'Divyaang Concession', 'Flexible With Date', 'Train with Available Berth', and 'Railway Pass Concession'. A 'Search' button is at the bottom. The right column has an 'Upcoming Journey' section with a 'View All Journeys' link and a message 'No upcoming journeys'. Below that is a 'Last Transaction Detail' section with a table showing a failed transaction.

Transaction ID	Status	Date	From	To	Class
	FAILED	07 Jun 2021	ANVT	LKO	3A

- ❖ At train list page, select the desired train/class and click on Book Now button to continue booking.
- ❖ At passenger input page, click on PASSENGER NAME and select the Aadhaar authenticated passenger from the displayed passengers list.

The screenshot shows the IRCTC passenger input page. At the top, there's a yellow warning banner: 'No concessional tickets allowed for this Train / Quota/Class.' Below this is a train card for 'GORAKDAM SPL (02556)' with departure '21:25 | NEW DELHI Sun, 13 Jun' and arrival '04:50 | LUCKNOW NR Mon, 14 Jun'. The class is 'AC 2 Tier (2A) | General | Boarding at New Delhi'. To the right is a 'Fare Summary' box showing 'Ticket Fare ₹ 1135' and 'Total Fare ₹ 1135'. Below the train card is a note: 'Note: Please submit full name of the passengers instead of initials. Note: The ID card will be required during journey.' The 'Passenger Details' section has a form with fields for 'Passenger Name', 'Age', 'Gender', 'India', and 'No Preference'. There are also checkboxes for 'Male' and 'Add Infant'. At the bottom, there's a message: '(Ticket details will be sent to email- @gmail.com and registered mobile number 99*****15)'. A footer bar at the bottom contains a 'DEALS OF THE DAY' banner.

- ❖ Passenger details will be automatically fetched on the Booking reservation form.
- ❖ Only one of the travelling passengers should be Aadhaar authenticated and to be selected by clicking on PASSENGER NAME. Details of the rest passengers can be submitted through the keyboard.
- ❖ Continue Booking process.

GORAKDAM SPL (02556)

21:25 | NEW DELHI
Sun, 13 Jun

07:25

04:50 | LUCKNOW NR
Mon, 14 Jun

CURR_AVBL-0024
Updated 3 Minutes and 21 Seconds ago

Total Fare ₹ 1135

AC 2 Tier (2A) | General | Boarding at New Delhi

- Note: Please submit full name of the passengers instead of initials.
- Note: The ID card will be required during journey

Passenger Details

M

32

Male

India

AADHAR ID/VIRTUAL ID

Lower

+ Add Passenger

+ Add Infant

Contact Details

(Ticket details will be sent to email)

gmail.com and registered mobile number 99*****15

91

Passenger mobile number

[Need Help?](#)
[Ad](#)
[DEALS OF THE DAY](#)
[Need Help?](#)
[Ad](#)
[DEALS OF THE DAY](#)

- ❖ Review booking details and proceed for further steps.

1

2

3

Passenger Details

Review Journey

Payment

GORAKDAM SPL (02556)

21:25 | NEW DELHI
Sun, 13 Jun

07:25

04:50 | LUCKNOW NR
Mon, 14 Jun

CURR_AVBL-0023
Updated 3 Minutes and 21 Seconds ago

1 Adult | AC 2 Tier (2A) | General | Boarding at New Delhi

Fare Summary

Ticket Fare ₹ 1135

Convenience Fee (Incl. of GST) ₹ 35.4

Travel Insurance (Incl. of GST) ₹ 0.49

Total Fare ₹ 1170.89

Passenger Details

1

R

32 yrs (

) | Male | India | Lower | UNIQUE_ICARD

Your ticket will be sent to *****@gmail.com / 99*****15

[View Cancellation Policy](#)

[Need Help?](#)

[Ad](#)

[DEALS OF THE DAY](#)

[Need Help?](#)

[Ad](#)

[DEALS OF THE DAY](#)

❖ Select the payment gateway of your choice and continue to payment page.

1

Passenger Details

2

Review Journey

3

Payment

Payment Methods

IRCTC iPay (Credit Card/Debit Card/UPI)

Multiple Payment Service

Netbanking

Payment Gateway / Credit Card / Debit Card

Wallets / Cash Card

State Bank of India
Rs.10/- + Applicable Taxes

Union Bank of India

Karur Vysya Bank

ICICI Bank

Kotak Mahindra Bank

Nepal SBI Bank Ltd.

City Union Bank

Airtel Payments Bank

Federal Bank

Punjab National Bank

Karnataka Bank

IndusInd Bank

Central Bank of India

South Indian Bank

Canara Bank

IDFC FIRST Bank

Back

Pay & Book

Safe & Secure Payments

JOURNEY SUMMARY

GORAKDAM SPL(02556)

Sun, 13 Jun

NEW DELHI (21:25)

LUCKNOW NR LKO (04:50)

NDLS (21:25)

1 Adult | AC 2 Tier (2A) | GENERAL | NEW DELHI

Passenger Details

1. MI 32 yrs | Male

Contact Details

Email: *****@gmail.com

Mobile: 91-8*****85

Fare Summary

Ticket Fare	₹ 1135
Convenience Fee (Incl. of GST)	₹ 35.4
Travel Insurance (Incl. of GST)	₹ 0.49
Total Fare	₹ 1170.89

IRCTC

DEALS OF THE DAY

❖ On successful payment, booking confirmation page will be displayed.

Thank You

Congratulations!, You have successfully booked a ticket.
Booking details will be sent to Email/Mob.: | *****@gmail.com / 99*****15

LUCKNOW MAIL (12230)

PNR:

22:05 | NEW DELHI
Sun, 13 Jun

08:40

06:45 | LUCKNOW NR
Mon, 14 Jun

1 Adult | AC 3 Tier (3A) | General | Boarding at New Delhi

NS

[View Cancellation Policy](#)

Passenger Details

1 M 32 yrs | Male | India | Side Upper | Aadhaar ID (XXXX)

Booking Status
CNF

Coach
B1

Berth/WL No
40

Berth Type
Side Upper

Book Return/Onward Ticket

Book Another Ticket