

AMENDMENT IN E-TICKET SCHEME :-

- The accommodation booked is not transferable and is valid only if one of the passenger booked on an e-ticket in a transaction presents any of the identity cards (Voter identity card/Passport/ Pan card/Driving license/Photo I/d card of Central/State Government/Student Identity Card with photograph issued by recognized School/College for their students/Nationalised Bank Passbook with photograph/Credit Cards issued by Banks with laminated photograph.) during train journey in original and same will be accepted as proof of identity failing which the passengers will be treated as travelling without ticket and shall be dealt with as per extant Railway Rules.

Tatkal Quota Tickets:

On and from 21-11-2011, Tatkal e-ticket can be booked one day in advance excluding the date of journey from the train originating station and the provision for specifying ID proof at the time of booking a Tatkal e-ticket has been started. W.e.f 19/08/2015, entry of ID card details is not required at the time of booking for tatkal scheme . One of the passengers has to produce any one of the prescribed identity in original during the journey, failing which all the passengers booked on that ticket will be treated as travelling without ticket and charged accordingly.

No refund will be granted on cancellation of confirmed Tatkal e-tickets.

General Quota E-tickets:

There is no provision for specifying ID proof at the time of booking a general quota e-ticket.

Change of boarding station & change in name of E-Ticket passenger :-

- For getting these facilities, customer can now approach the nearest Railway Reservation Office with 'Electronic Reservation Slip' print out and photo identity proof in original of one of the passenger traveling in the ticket at least 24 hours before the scheduled departure of train as per extant Railway rules.
- Please note that reservation offices can change 'Boarding Station' & 'Passenger Name' against a request from the passenger as per extant railway rules applicable to other face to face counter booked tickets .
- Facility in the name change of passenger holding confirmed e-reservation has been permitted as per extant Railway rules noted as under:-
 - a.** Where the passenger makes a request in writing 24 hours before the scheduled departure of train to the nearest Railway Reservation office. It can be transferred to another member of his family, meaning, Father, Mother, Brother, Sister, Son, Daughter, Husband and Wife. He should bring the 'Electronic Reservation Slip' print out along with photo identity card proof in original & a proof for blood relation desired to be changed .
 - b.** Where the passenger is a Government Servant proceeding on duty and appropriate authority, makes a request in writing 24 hours before the scheduled departure of train.
- **Such request will be granted once only.**