

# Delhi Metro Rail Corporation (DMRC) Ticket Booking on IRCTC Website

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## User Guide: DMRC Ticket Booking

- If any PNR has been booked having source or destination stations falling in Delhi/NCR region (nearby DMRC metro stations) then a confirmation pop-up is displayed on IRCTC booking confirmation page with “Cancel” and “Book Now” buttons having text- “Do you want to book Delhi Metro Ticket?”
- On click of “Book Now” button, user is redirected to “Search Metro Page”.
- DMRC tickets can also be booked by clicking on “Book DMRC Ticket” button provided at the bottom of IRCTC e-ticket booking confirmation page.

**Thank You**

Congratulations! You have successfully booked a ticket.  
Booking details will be sent to Email/Mob : ch\*\*\*\*\*@irctc.com / 82\*\*\*\*\*46

**DDN JANSHTBDI (12055)** **PNR: 2217364053**

15:20 | NEW DELHI Thu, 15 Aug 05:50 21:10 | DEHRADUN Thu, 15 Aug

1 Adult | AC Chair car (CC) | General | Boarding at New Delhi | Boarding Date: 15 Aug 2024 15:20

Please check NTE's website or NTE's app for actual time before boarding

**Confirmation**

Do you want to book Delhi Metro ticket?

Current Status: **CNF/C17/NC**

**Passenger Details**

1 PASSENGER NAME 33 yrs | Male | India | NO CHOICE  
Booking Status : CNF/C17/NC

**Payment Details**

Transaction ID	210000056806274
Payment Mode	Net Banking
Bank Name	My Bank
Booking Date	11 Jul 2024   12:49 PM
Travel Insurance	Opted
Ticket Fare	₹ 535.00
Convenience Fee (Incl. of GST)	₹ 35.40
Travel Insurance (Incl. of GST)	₹ 0.45
<b>Total Amount</b>	<b>₹ 570.85</b>

**IRCTC BOBCARD** Get a Rewarding Journey, Always!

**Save up to 10% on Train Tickets\*** **Apply Now**

**Book Flight** **Order Food - E-Catering** **Book Retiring Room** **Book Hotel**

**Book Bus** **Book DMRC Ticket**

Book Free Train Tickets using Reward Points with IRCTC SBI Platinum Credit Card **Apply Now**

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- On Search Metro Page, associated Indian Railway (IR) PNR is displayed as “Linked PNR”.
- On Search Metro Page, From or To Metro Station names are auto filled as per the nearest distance between DMRC and Indian Railway stations. E.g. If Linked PNR has been booked from New Delhi to anywhere then on Search Metro Page, New Delhi is displayed as auto filled in the “To Metro Station”.
- From & To metro stations are displayed with DMRC line color codes sorted with nearest distance from Indian Railway stations.
- Date of metro journey date is auto filled with train journey date mentioned in Linked PNR. DMRC journey date can be selected from T-1 to T+2 date where T is train journey date in the linked PNR.

- Maximum 8 passengers are allowed to selected in a DMRC ticket.
- After providing required metro journey details, click on “Book Now” button.

SEARCH METRO

From: Tis Hazari To: New Delhi

Date: 15/08/2024

Height: Greater than 3 Feet/90 cm

Linked PNR: 2217364053

Note: Please select metro travel date cautiously considering your train journey and metro working hours. [Click Here](#) for details of Delhi Metro Train Timings.

[Book Now](#)

- A confirmation pop-up is displayed with total payable metro fare to be paid. IRCTC convenience fee ₹ 5+GST is included in the total payable metro fare.

**Confirmation**

Total Payable Amount is ₹45.90. Do You Want To Continue?

[Cancel](#) [Proceed To Pay ₹45.90](#)

- Clicking on “Proceed To Pay” button, payment page is displayed with review metro journey details.
- After confirming the metro journey details and metro journey fare, click on “Make Payment” button.

Linked PNR: 2217364053

Tis Hazari New Delhi

4 Passengers | Date: Thu, 15 Aug

Fare Summary

Ticket Charge (4 x 10.0)	₹ 40
Convenience Fee (incl. of GST)	₹ 5.9
<b>Total Fare</b>	<b>₹ 45.9</b>

By clicking "Make Payment", you agree to [Terms & Conditions](#).

[IRCTC iPay \(Credit Card/Debit Card/UPI\)](#) [Credit & Debit cards / UPI \(Powered by IRCTC\)](#)

[Rewards](#) [Multiple Payment Service](#) [BHIM/ UPI/ USSD](#) [Netbanking](#) [Debit Card with PIN](#) [Payment Gateway / Credit Card / Debit Card](#) [Wallets / Cash Card](#) [EMI](#) [Loyalty Redemption Booking](#)

[Back](#) [Make Payment](#)

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- After metro fare payment and successful response from DMRC, DMRC booking confirmation page is displayed with passenger QR.
- A booking confirmation email and SMS is sent to the user's registered email id and mobile number.
- QR ticket can be downloaded from DMRC booking confirmation page by clicking on "Print Ticket" button, "Print Ticket icon" and "click here to download" link provided on the DMRC booking confirmation page.

The screenshot displays the IRCTC booking confirmation page. At the top, there is a navigation bar with links like REFUND STATUS, Logout, Welcome, CONTACT US, DAILY DEALS, ALERTS, and a date/time stamp. Below this, a header section shows the linked PNR (2217364053), the passenger name (Tis Hazari), the number of passengers (4), and the travel date (Thu, 15 Aug). A fare summary table on the right lists the ticket charge (₹ 40) and convenience fee (₹ 5.9), totaling ₹ 45.9. The main content area features a list of payment methods: IRCTC iPay (Credit Card/Debit Card/UPI), Rewards, Multiple Payment Service, BHIM/ UPI/ USSD, Netbanking, Debit Card with PIN, Payment Gateway / Credit Card / Debit Card, Wallets / Cash Card, EMI, and Loyalty Redemption Booking. A 'Make Payment' button is prominently displayed at the bottom of the payment options section. The footer includes social media links and a message to get connected with IRCTC on social networks.

Fare Summary	
Ticket Charge (4 x 10.0)	₹ 40
Convenience Fee (Incl. of GST)	₹ 5.9
<b>Total Fare</b>	<b>₹ 45.9</b>

➤ Sample DMRC QR Ticket:

	<h1>Delhi Metro Ticket</h1>		
<p>Linked PNR: 2217364053 <b>From/Source Station: Tis Hazari</b> <b>To/Destination Station: New Delhi</b> Total Passenger: 4 Journey Date: 15-Aug-2024</p>		<p>QR Ticket Fare: (4*₹10.00): ₹40.00 IRCTC Convenience Fee(Incl. of GST): ₹5.90 Total Fare(all inclusive): ₹45.90 PG Charges as applicable(Additional) Ticket validity: Aug 14, 2024 - Aug 17, 2024</p>	
1072445869443260361		✂	1072445869443260362
		-----	
Passenger: 1			Passenger: 2
✂	-----		
1072445869443260363		✂	1072445869443260364
		-----	
Passenger: 3			Passenger: 4
<p><b>Congratulations!! 418gm of Co2 emission saved.</b></p>			
<p><b>Please visit Delhi Metro website for more Information : <a href="https://www.delhimetrorail.com/irctc-dmrc-br">https://www.delhimetrorail.com/irctc-dmrc-br</a></b></p>			
<p><b>Please visit "<a href="http://contents.irctc.co.in/en/DMRCTNC.pdf">http://contents.irctc.co.in/en/DMRCTNC.pdf</a>" for Terms and conditions.</b></p>			




## User Guide: DMRC Ticket Cancellation

- To cancel a DMRC ticket, please visit My Account-> My Transactions -> Booked Ticket History.
- Search your “Linked PNR” for which DMRC ticket has been booked.
- Expand PNR details to view booked DMRC ticket details.

## BOOKED TICKET HISTORY

Indian Railway, IRCTC or its employees never ask for any personal banking information, including details like Debit/Credit Card number, OTP, ATM PIN, the CVV number, PAN number and date of birth.

ALL JOURNEYS    **UPCOMING**    PAST JOURNEYS

**DDN JANSHTBDI (12055)** **PNR: 2217364053**   



**15:20 | New Delhi (NDLS)** **21:10 | Dehradun (DDN)**  
Thu, 15 Aug — 05h 50m — Thu, 15 Aug

**STATUS: BOOKED** **Boarding Station: New Delhi (NDLS)**

[Expand to view DMRC ticket details.](#)



- Click on “Cancel Ticket” button.

Delhi Metro Booking Details				 
Service ID:	610000000059128	Service Opted Date:	11 Jul 2024	
No. Of Passenger:	4	Bank(Payment Mode):	My Bank	
Journey Date:	15 Aug 2024	Metro Fare:(4*₹10)	₹40	
From Station:	Tis Hazari	Convenience Fee (Incl. of GST):	₹5.9	
To Station:	New Delhi	Total Fare Collected:	₹45.90	
<b>Passenger Metro Ticket Details:</b>				
S.No.	Qr Ticket Number	Fare	Current Status	
1	1072445869443260361	10	CNF	
2	1072445869443260362	10	CNF	
3	1072445869443260363	10	CNF	
4	1072445869443260364	10	CNF	
<div><div>Cancel Ticket</div><div>Get PNR Status</div><div>NOSB BOOKING</div><div>Get SMS</div><div>Change Boarding Point</div><div>Order Food - E-Catering</div><div>Book Food - Pantry Car</div><div>Book Retiring Room</div><div>Book Hotel</div><div>Book Tourist Package</div><div>Book Bus</div></div>				

- Click on “Cancel Ticket” button.
- PNR details with DMRC booked ticket details are displayed in “Cancel Ticket” pop-up.
- DMRC ticket can be cancelled alone or with IR PNR.
- Number of DMRC passengers to be cancelled can be selected from Plus (+), Minus (-) button provided.
- On click of “Cancel Ticket (Incl DMRC Ticket)” button, confirmation pop-up is displayed according to passenger type selected for cancellation for IR or DMRC.

Cancel Ticket

PNR Number : 2217364053

Train Name : DDN JANSHTBDI

NEW DELHI (NDLS) →DEHRADUN (DDN)

Booking Date : 11 Jul 2024

Quota: GENERAL

Ticket Charge :

Bank Name : My Bank

Travel Insured By : Liberty General Insurance

Travel Insurance Premium (Incl. of GST) : 0.45

Transaction ID : 210000068806274

Train No. : 12055

15 Aug 2024 15:20 Hrs - 15 Aug 2024 21:10 Hrs

Vikalp Status : No

Class: CC

Convenience Fee (Incl. of GST) : 35.4

Charting Status : Chart Not Prepared

Issue Date : 11-Jul-2024 12:49:05 AM

Name	Age	Gender	Concession	Booking Status	Current Status
<input type="checkbox"/> Passenger Name	33	M		CNF/C1/7/NC	CNF

Cancel Metro Ticket

Service ID: 610000000059128

From Station: Tis Hazari

To Station: New Delhi

- 1 +

Journey Date: 15 Aug 2024

Metro Fare: ₹40.00

Available Metro Ticket: 4

Cancel Ticket (Incl DMRC Ticket)

- Provide your DMRC ticket cancellation confirmation as either “Yes” or “No”.

Confirmation

Do you really want to cancel ONLY DMRC ticket?

✓ Yes

✗ No

- After submitting cancellation request, cancellation confirmation message is displayed as highlighted text with cancellation details like metro cancellation charges, cancellation status and refund amount etc.

Cancel Ticket

PNR Number : 2217364053

Train Name : DDN JANSHTBDI

NEW DELHI (NDLS) →DEHRADUN (DDN)

Booking Date : 11 Jul 2024

Quota: GENERAL

Ticket Charge :

Bank Name : My Bank

Travel Insured By : Liberty General Insurance

Travel Insurance Premium (Incl. of GST) : 0.45

Transaction ID : 210000068806274

Train No. : 12055

15 Aug 2024 15:20 Hrs - 15 Aug 2024 21:10 Hrs

Vikalp Status : No

Class: CC

Convenience Fee (Incl. of GST) : 35.4

Charting Status : Chart Not Prepared

Issue Date : 11-Jul-2024 12:49:05 AM

Travel Insurance Refund Amount: ₹0.00

Name	Age	Gender	Concession	Booking Status	Current Status
<input type="checkbox"/> Passenger Name	33	M		CNF/C1/7/NC	CNF

Cancel Metro Ticket

Service ID: 610000000059128

From Station: Tis Hazari

To Station: New Delhi

- 0 +

Journey Date: 15 Aug 2024

Metro Fare: ₹40.00

Available Metro Ticket: 3

Cancellation request submitted successfully. Refund will be subject to non usage of DMRC Ticket.

Delhi Metro Cancellation Details

Cancellation Id : 110000002600393

Metro Cancellation Charge : ₹0.00

Cancellation Status : Pending

Cancelled Passenger Fare : ₹0.00

Refund Amount : ₹10.00

Total Cancel Ticket : 1

- An Email and SMS with DMRC ticket cancellation details is sent to user's registered email id and mobile number.
- After DMRC ticket cancellation, current status of DMRC passenger gets updated as "Pending" in Booked Ticket History under Delhi Metro Booking Details.
- Updated DMRC QR ticket can be downloaded by clicking on "Print DMRC QR Ticket" icon.


Delhi Metro Booking Details			
Service ID:	610000000059128	Service Opted Date:	11 Jul 2024
No. Of Passenger:	4	Bank(Payment Mode):	My Bank
Journey Date:	15 Aug 2024	Metro Fare:(4*₹10)	₹40
From Station:	Tis Hazari	Convenience Fee (Incl. of GST):	₹5.9
To Station:	New Delhi	Total Fare Collected:	₹45.90
<b>Passenger Metro Ticket Details:</b>			
S.No.	Qr Ticket Number	Fare	Current Status
1	1072445869443260361	10	Pending
2	1072445869443260362	10	CNF
3	1072445869443260363	10	CNF
4	1072445869443260364	10	CNF
<div> <div>Cancel Ticket</div> <div>Get PNR Status</div> <div>NOSB BOOKING</div> <div>Get SMS</div> <div>Change Boarding Point</div> </div> <div> <div>Order Food - E-Catering</div> <div>Book Food - Pantry Car</div> <div>Book Retiring Room</div> <div>Book Hotel</div> <div>Book Tourist Package</div> </div> <div> <div>Book Bus</div> </div>			


- Once the DMRC QR cancellation request submitted at IRCTC's end gets validated at DMRC's end, the current status of the cancelled QR ticket number is updated to "Cancelled" or "CancelFailed".

Delhi Metro Booking Details			
Service ID:	610000000059128	Service Opted Date:	11 Jul 2024
No. Of Passenger:	4	Bank(Payment Mode):	My Bank
Journey Date:	15 Aug 2024	Metro Fare:(4*₹10)	₹40
From Station:	Tis Hazari	Convenience Fee (Incl. of GST):	₹5.9
To Station:	New Delhi	Total Fare Collected:	₹45.90
<b>Passenger Metro Ticket Details:</b>			
S.No.	Qr Ticket Number	Fare	Current Status
1	1072445869443260361	10	Cancelled
2	1072445869443260362	10	CNF
3	1072445869443260363	10	CNF
4	1072445869443260364	10	CNF
<div> <div>Cancel Ticket</div> <div>Get PNR Status</div> <div>NOSB BOOKING</div> <div>Get SMS</div> <div>Change Boarding Point</div> </div> <div> <div>Order Food - E-Catering</div> <div>Book Food - Pantry Car</div> <div>Book Retiring Room</div> <div>Book Hotel</div> <div>Book Tourist Package</div> </div> <div> <div>Book Bus</div> </div>			



- Ticket Cancellation History: Cancellation details with refund amount of the cancelled DMRC QR ticket can be checked by visiting ticket cancellation history.

 **DMRC Booked Transaction**

LINKED PNR: 2217364053 

TIS HAZARI

→

NEW DELHI

STATUS: PARTIAL  
CANCELLED

Cancellation Date: 11 Jul 2024 | 01:49PM

Refund Amount: ₹ 10.0

Delhi Metro Passenger Information

S.No.	Qr Ticket Number	Fare	Current Status	Cancellation Id
1	1072445869443260361	10	Cancelled	110000002600393
2	1072445869443260362	10	CNF	
3	1072445869443260363	10	CNF	
4	1072445869443260364	10	CNF	

DMRC Booking Details		Cancellation Details	
Service ID	610000000059128	Cancellation Id	110000002600393
Service Opted Date	11 Jul 2024	Cancellation Date	11 Jul 2024   01:49PM
Journey Date	15 Aug 2024	Metro Cancellation Charge	₹ 0.0
No. Of Passenger	4	Refund Amount	₹ 10.0
Total Fare Collected	₹ 45.90		