IRCTC RAIL CONNECT ANDROID MOBILE APP

USER GUIDE

NOTE: Document is subject to change. Detailed terms and conditions available on IRCTC website www.irctc.co.in

INDEX

LAUNCH PAGE

IRCTC RAIL CONNECT ANDROID MOBILE APP

USER REGISTRATION

Tap this button to sign up or register a new account with IRCTC.

USER REGISTRATION-1
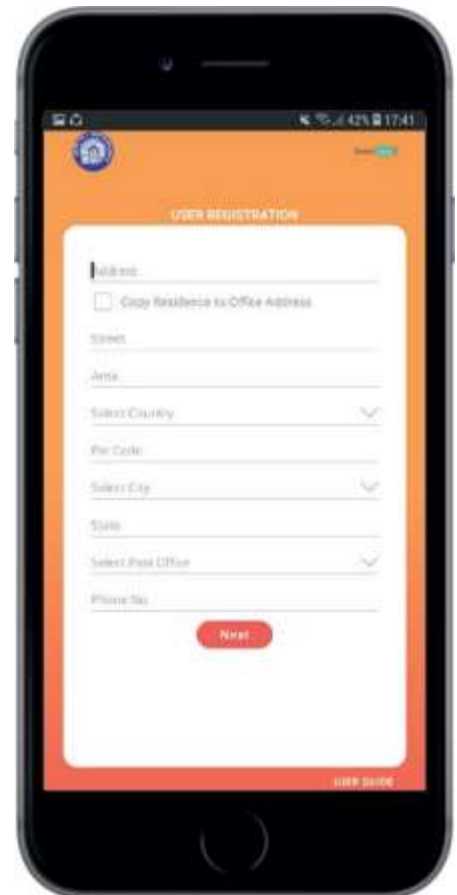
Provide the following details for New User Registration
1. Mobile No.
2. Email ID
3. Username
4. Password
5. Confirm Password
6. First Name
7. Middle Name
8. Last Name
9. Date of Birth
10. Select Gender
11. Nationality
12. Security Question
13. Security Answer
14. Occupation
15. Marital Status
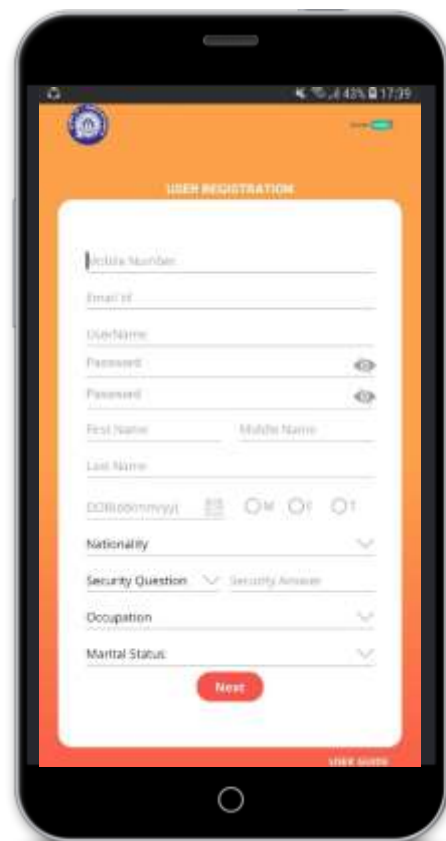
USER REGISTRATION-2

Provide the following
details for New User
Registration on page 2

1. Address
2. Street
3. Area
4. Select Country
5. Pin Code
6. Select City
7. State
8. Select Post Office
9. Phone Number

SIGN IN

To recover User Name or reset password, tap on "Forgot Account Details"

Select "Login and booking with OTP" option here for OTP based login for visually impaired

Tick this box if you want to make password visible

Tap here for Agent Login Using OTP. From redirected IRCTC web page, Agent will be required to login from top left menu to AGENT LOGIN >> AGENT OTP LOGIN section.

LOGIN WITH PIN

(Already Registered Users After Login)

On first login, create any 4-digit numeric pin of your choice and remember for all future logins into the app

Confirm Pin

Tap this button to Submit
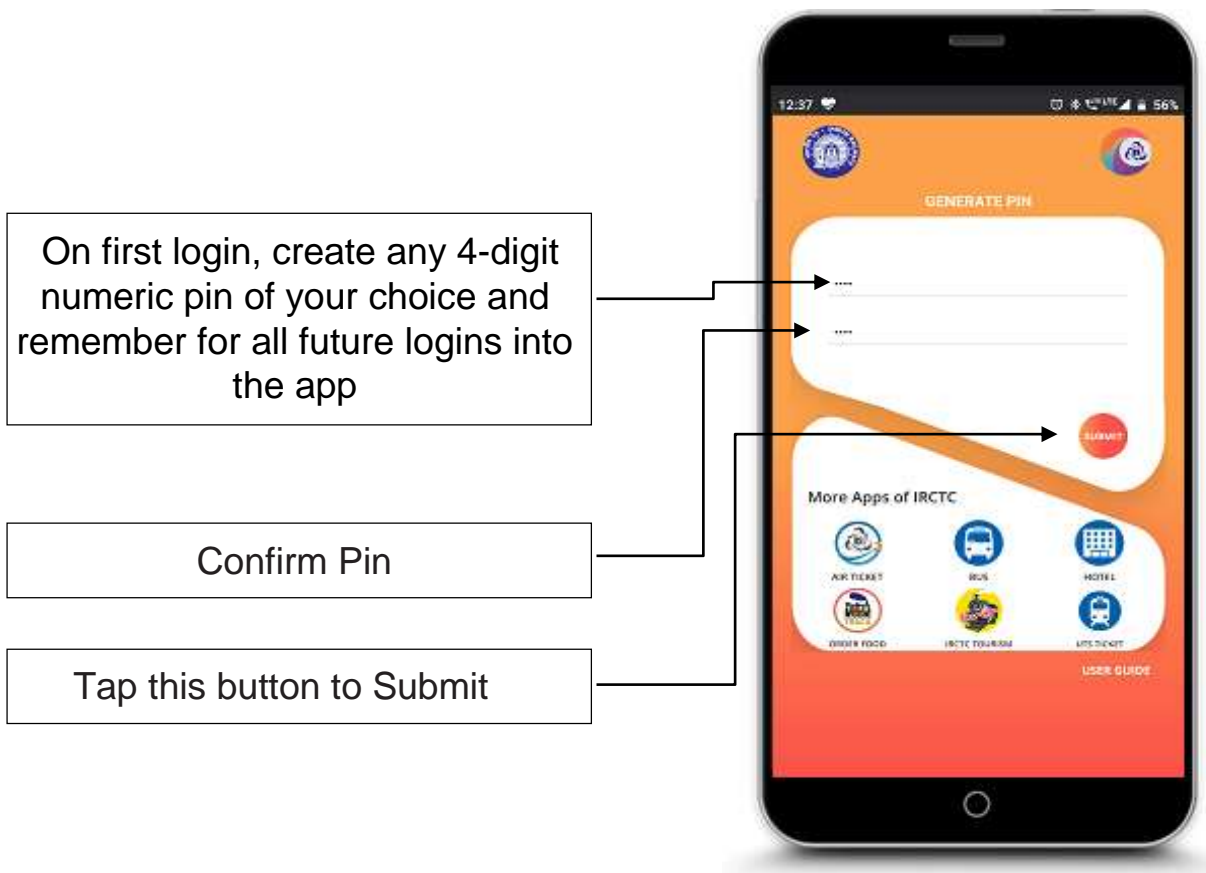
LOGIN WITH PIN-2

(Already Generated PIN Users)

Enter the PIN for login into the app, which is previously generated for same device fromGENERATE PIN page

'Select "Booking with OTP" option here for OTP based booking for visually impaired person'

Tap this button to Login

Tap here for Agent Login Using OTP. Tap here for Agent Login Using OTP. From redirected IRCTC web page, Agent will be required to login from top left menu to AGENT LOGIN >> AGENT
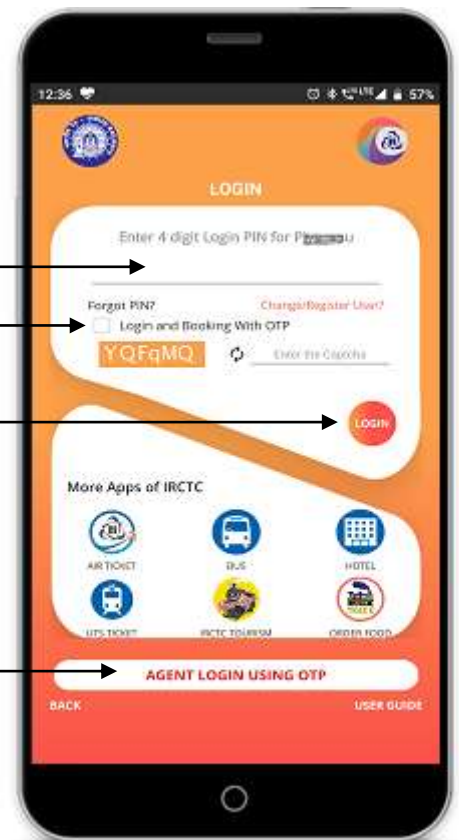
FORGOT ACCOUNT DETAILS

Click here to recover forgotten user name or to reset forgotten Password.
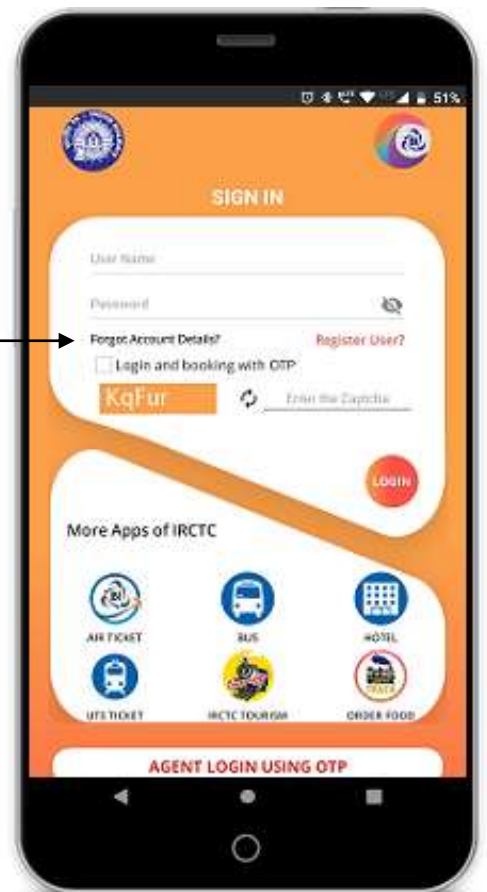
FORGOT ACCOUNT DETAILS

Enter user name or email

Enter the captcha as shown

Tap on this button to continue

FORGOT ACCOUNT DETAILS

Enter OTP received on your registered email id

Click here to resend OTP

Enter new password

Confirm new password

Enter the captcha as shown

Tap on this button to submit updated password.

DASHBOARD

Tap on 'Train' option for train ticket booking and related services.

Tap here to check seat availability & book online train e-tickets.

Tap Last Transaction to check last transaction details

Tap Upcoming Journey to check upcoming journeys details

Tap here to view or book DMRC Ticket

Tap here to view Track Your Train

Tap here to view Train Schedule.

Tap here to view Chart/Vacancy

TRAIN SEARCH

Tap here to enter "From" or source station.

Tap here to enter "To" or Destination station.

Tap this toggle button to swap the 'From' and 'To' stations.

Select checkbox for Special Concession Booking.

Select checkbox to include trains that runs on other day than selected date.

Select checkbox for Railway Pass Concession Booking.

Select checkbox for Connecting Journey Booking.

Tap here to display calendar for selecting specific future journey date

Tap this button to search trains.

Tap here for select journey from Recent Searches.

Tap here to View Favorite Journey.

Tap here to change class.

Tap here to change Quota.

SOURCE & DESTINATION STATION

Select the desired station from recent searches or type in search

nd|

ND-NADIAD JN

NDBH-BARODA HOUSE

GHNH-GHANTIKHAL NDPR

NDAE-NABADWIP DHAM

NDF-NABADWIP GHAT

NDU-NADAUJ

NDG-NADGAM

NDKD-NADIKUDI JN

NDW-NADWAN

NDPR-NANDAPUR

NDKH-NANDARKHA

NDR-NANDESARI

NDJ-NANDGANJ

NDLH-NANDLALEE HALT

NDBT-NANDPR BHATAULI

NDE-NANDRE

NDB-NANDURBAR

TRAIN LIST

Tap here to change quota.

Tap here to view only Available Seat Trains (only in case all class availability is displayed).

Tap here to view Sorting options.

Tap here for changing journey date.

Tap here for using filters.

Click here to Add route in Favourite Journey.

Click here for Route Map.

Click here to select Train and Class.

TRAIN LIST SORTING OPTIONS

Sort trains by Departure Time, Arrival time, Travel Time.

TRAIN LIST FILTERS

Filter according to desired Results.

Tap this button to apply the filters.
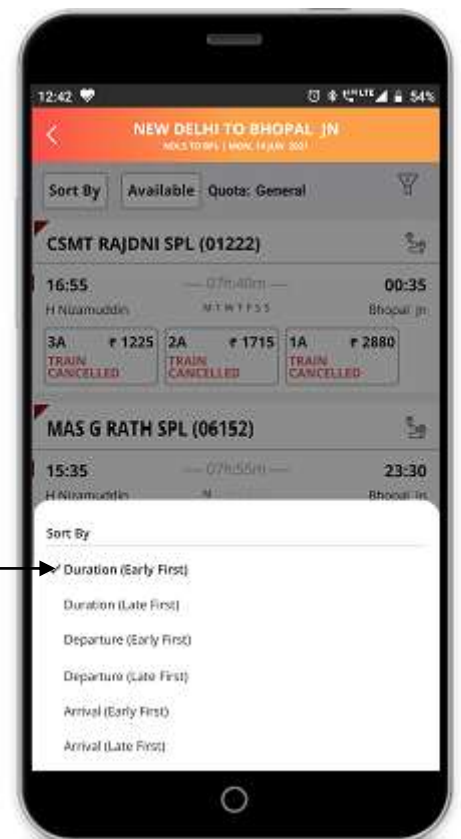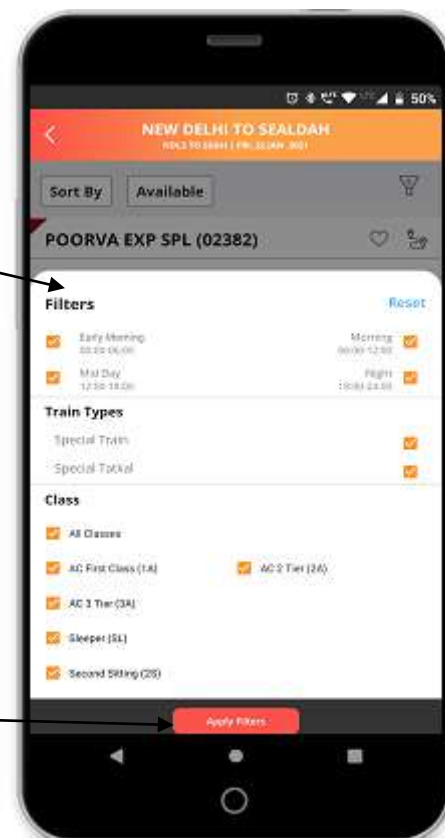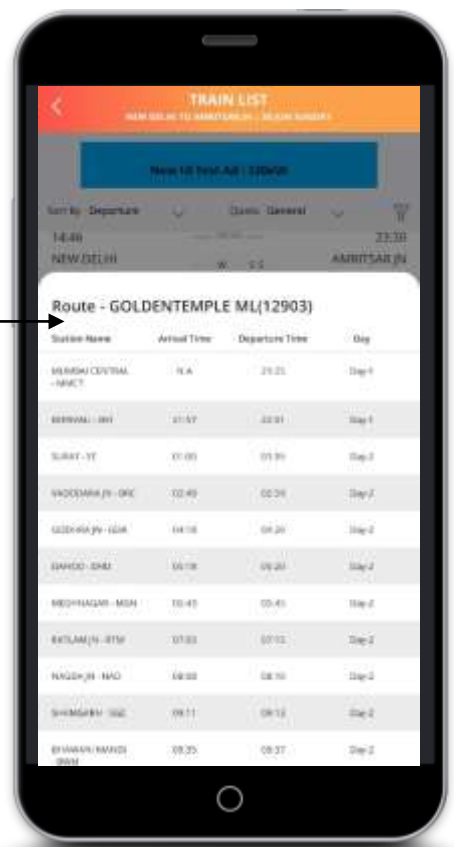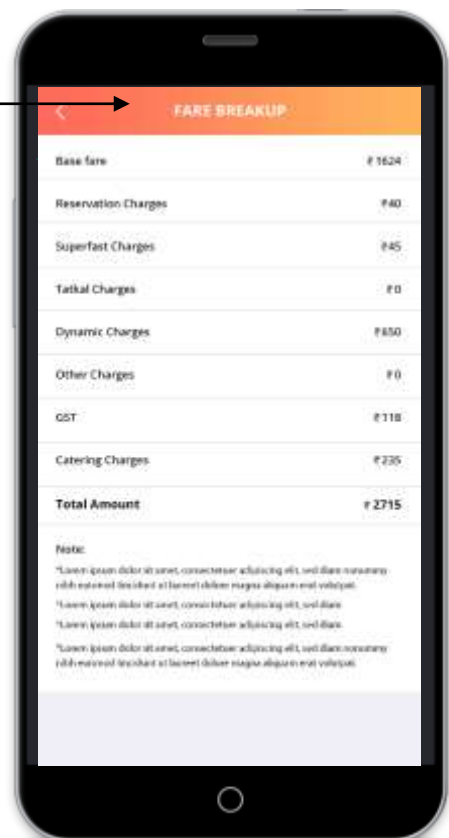
ROUTE MAP

Route details of the train selected by the user on 'Train List' Page

FARE BREAKUP

General fare breakup details in the selected class of the

FARE BREAKUP	
Base fare	₹1624
Reservation Charges	₹40
Superfast Charges	₹45
Tatkal Charges	₹0
Dynamic Charges	₹650
Other Charges	₹0
GST	₹118
Catering Charges	₹235
Total Amount	**₹2715**

Note:
*Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat.
*Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam.
*Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam.
*Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat.
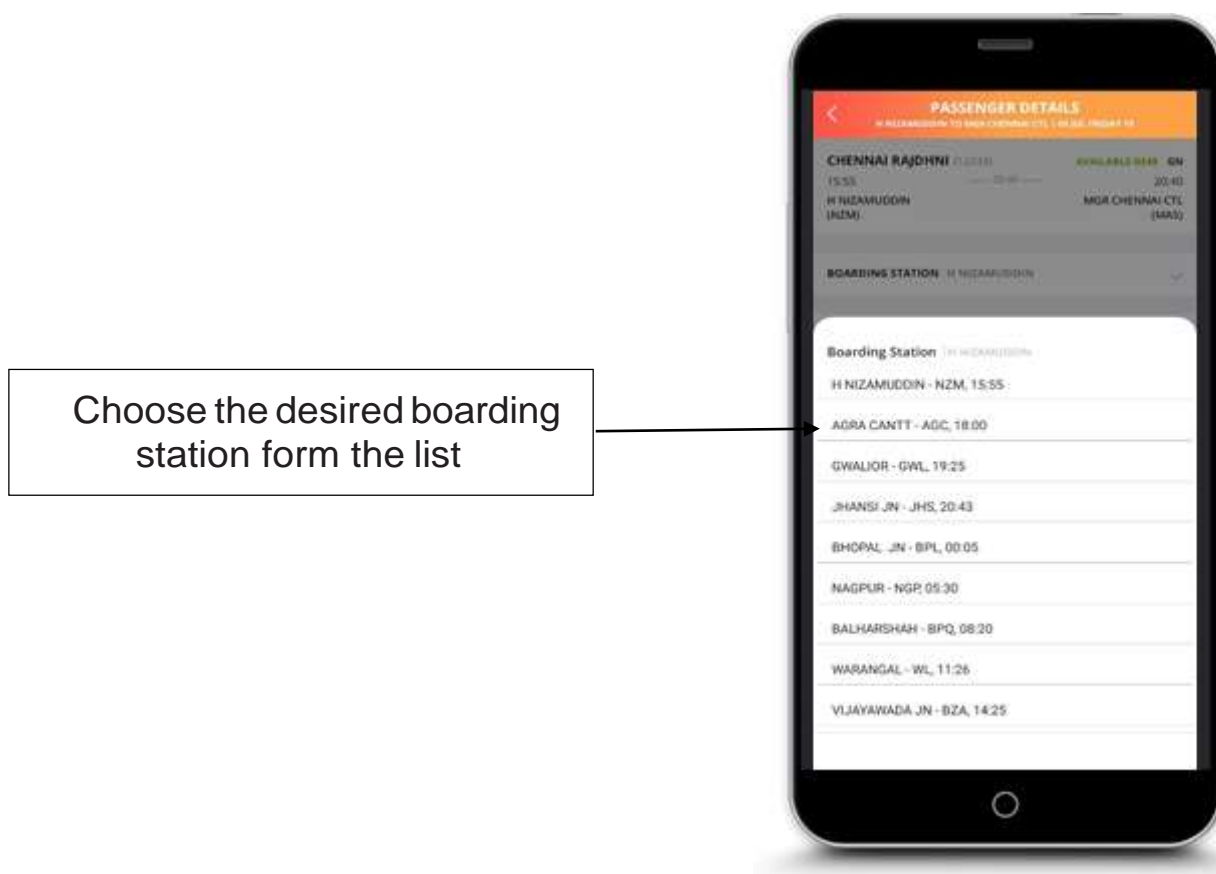
PASSENGER DETAILS

Tap here to change Boarding Station

Tap here to add new passenger(s) above 4 years' age.

Tap here to select the existing passengers added in Master Passenger List.

Tap here to add infant passengers below 5 years' age with berth.

Tap here to add infant passengers below 5 years' age WITHOUT berth.

Enter coach preference, book only confirm here.

Tap here to select Reservation Choice Choice

Tap here to enter GSTIN details.

Select payment mode to display payment options accordingly on MAKE PAYMENT page.

Tap here to select travel insurance option. This will be displayed only in case seats are available.

Tap here to go next page

PASSENGER DETAILS
NDLS TO PNP | FRI, 01 JUL 2022

UTTAR S KRANTI(12445)

20:50	—01h:03m.—	21:53
New Delhi (NDLS)		Panipat Jn (PNP)
Fri, 01 Jul		Fri, 01 Jul

AVAILABLE-0003

AC 2 Tier(2A) | GENERAL(GN)

CHANGE BOARDING STATION New Delhi

Select Passenger

1. TEST   12 M   Delete

+ Add New   + Add Existing

+ Add Infant With Berth   + Add Infant Without Berth

Passenger Mobile Number
+91-
Your eticket will be sent to ******-___.@____.____.__1 and
+91-___   ...

Other Preference

☐ Consider for auto upgradation
☐ Book Only If Confirm Berth Are Allocated

Enter Preferred Coach Number

Reservation Choice
NONE

GSTIN Details for Tax Benefits(Optional)

Payment Mode

◉ Pay through Credit & Debit Cards/Net Banking/Wallets/Others
   Convenience Fee: ₹30/- + GST

○ Pay through BHIM/UPI
   Convenience Fee: ₹20/- + GST

Travel Insurance
Do you want to take Travel Insurance (₹0.35/person)?

○ Yes, and I accept the travel insurance
   Terms & Conditions.

◉ No, I do not want travel insurance.

REVIEW JOURNEY DETAILS

CHANGE BOARDING STATION

Choose the desired boarding station form the list

ADD NEW PASSENGER

Enter passenger name in the field provided.

Enter passenger age in the field. Note: If female passenger age is 58 or above and male is 60 or above, user needs to check senior citizen options to avail senior citizen discount.

Tap to select the berth preference from the list.

Tap to select food choice.

Tap to select nationality of passenger.

ADD INFANT WITHOUT BERTH

Enter passenger name in the field provided.

Enter passenger age in the field.
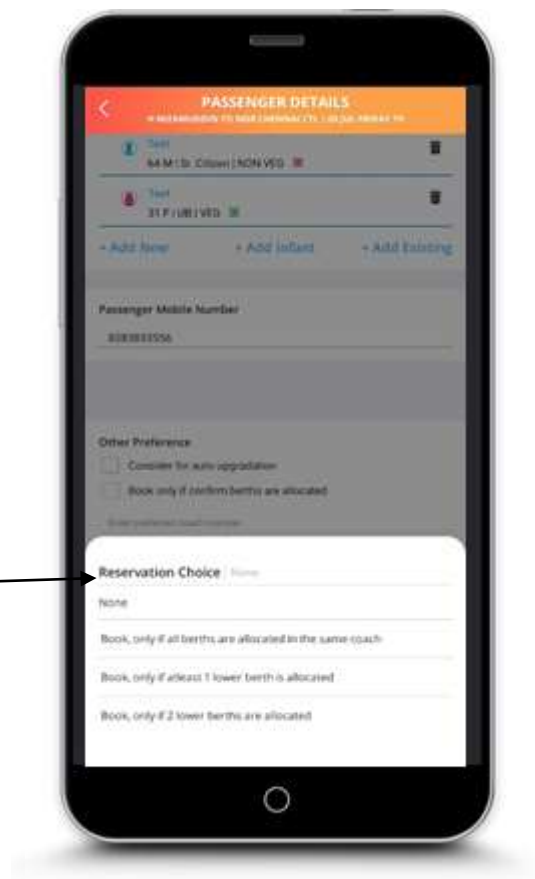
Enter gender in the field.
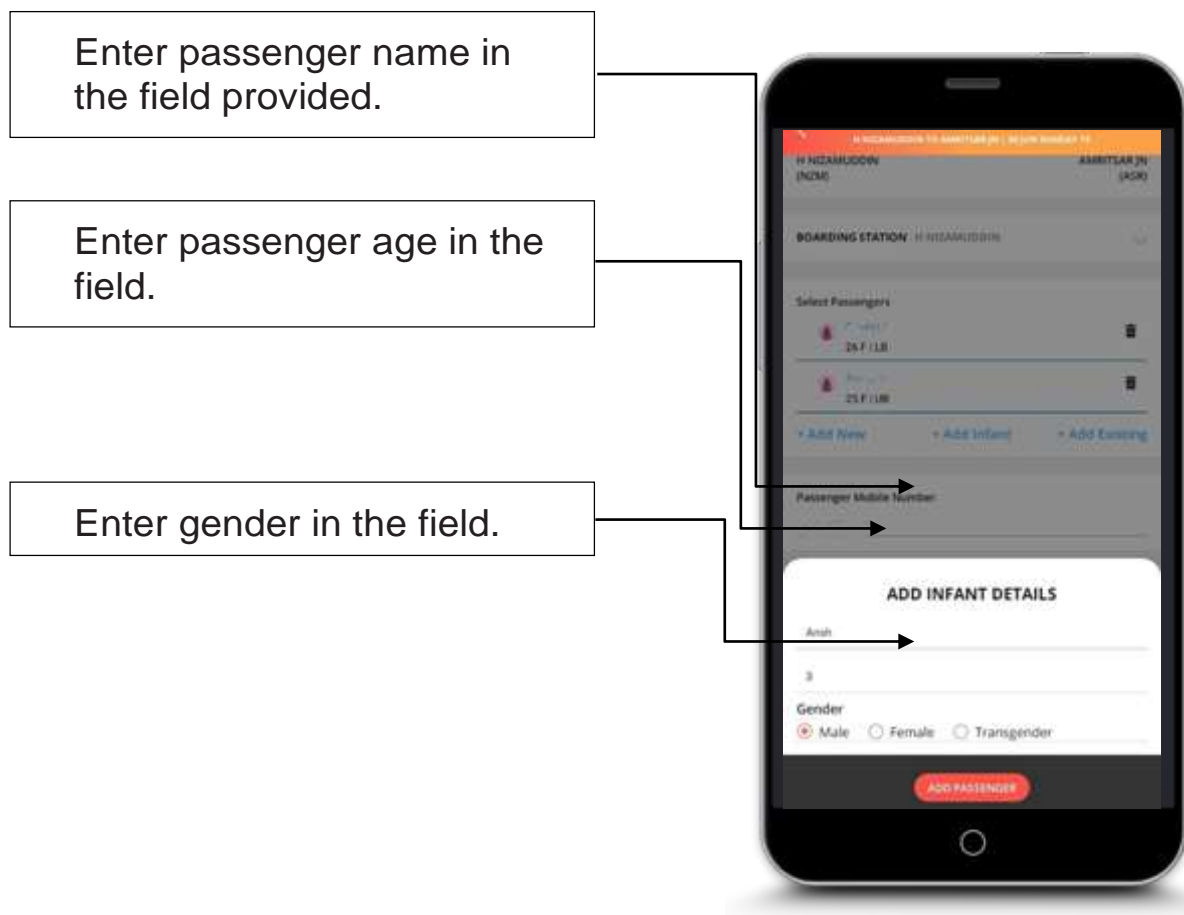
ADD EXISTING PASSENGER

Select the existing passengers added in Master Passenger List
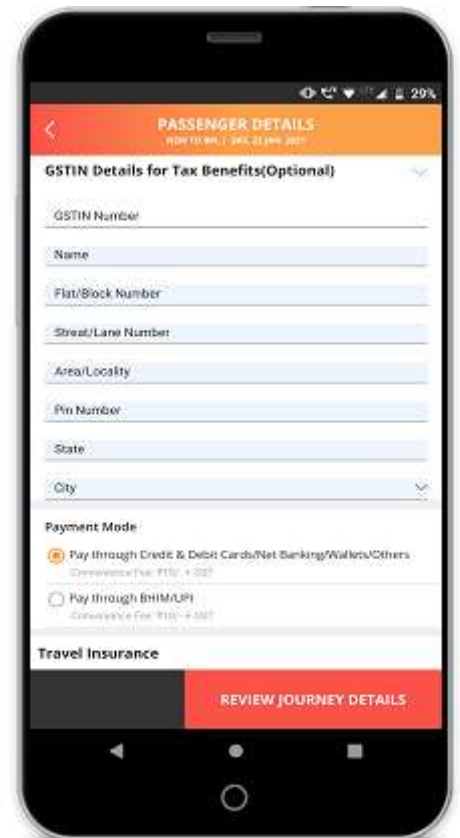
RESERVATION CHOICE

Select the choice of reservation from the list
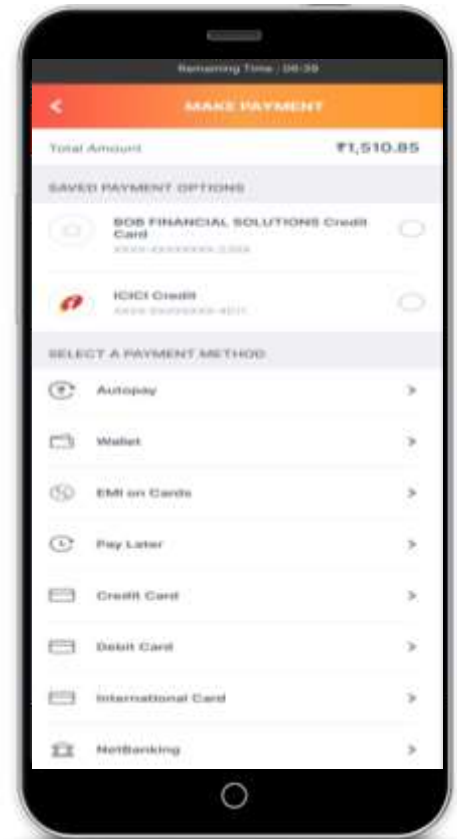
GSTIN DETAILS

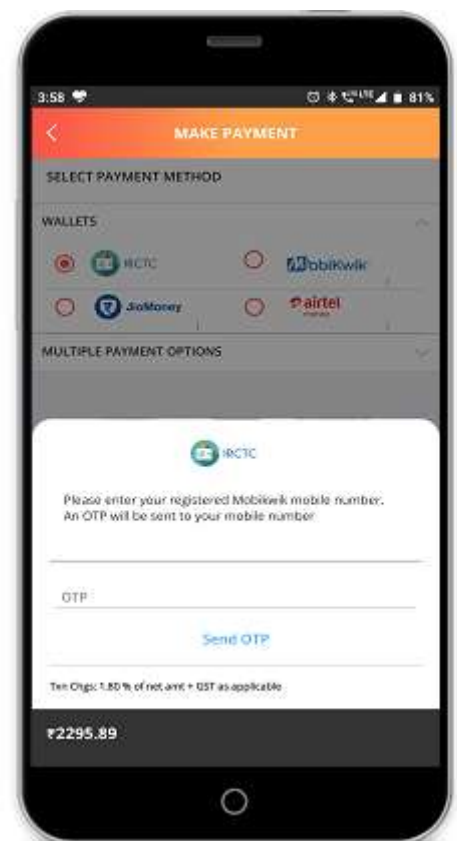Input the required GST details

REVIEW JOURNEY

PAYMENT OPTIONS

E-WALLET POPUP

Enter Mobile Number and Click on Send OTP.
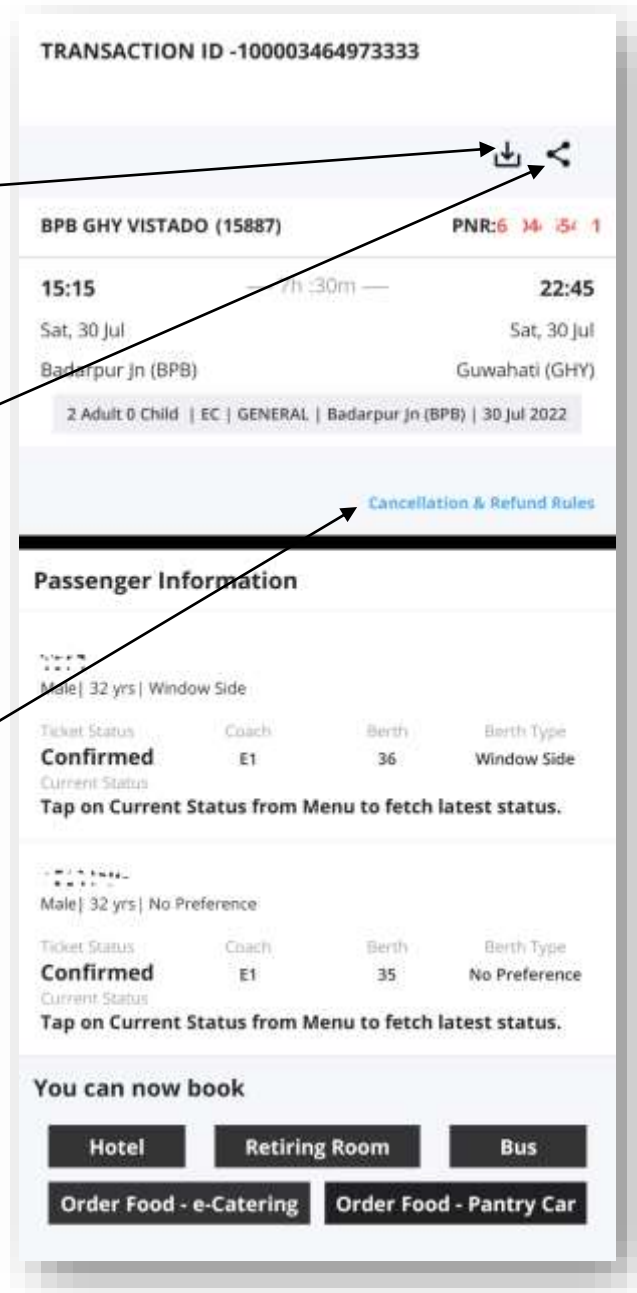
Enter OTP and proceed to pay

TICKET DETAILS

Tap here to save your ticket details in mobile device.

Tap here to share ticket details over email, etc.

Shared image may blur while sharing on few chatting mobile apps. Please ensure appropriate settings in such app to share full quality image.

Tap here to view cancellation and refund rules.

TRANSACTION ID -100003464973333

BPB GHY VISTADO (15887)   PNR:6 34 54 1

15:15   — 7h :30m —   22:45

Sat, 30 Jul   Sat, 30 Jul

Badarpur Jn (BPB)   Guwahati (GHY)

2 Adult 0 Child | EC | GENERAL | Badarpur Jn (BPB) | 30 Jul 2022

Cancellation & Refund Rules

Passenger Information

Male| 32 yrs| Window Side

Ticket Status	Coach	Berth	Berth Type
Confirmed	E1	36	Window Side
Current Status			

Tap on Current Status from Menu to fetch latest status.

Male| 32 yrs| No Preference

Ticket Status	Coach	Berth	Berth Type
Confirmed	E1	35	No Preference
Current Status			

Tap on Current Status from Menu to fetch latest status.

You can now book

Hotel	Retiring Room	Bus
Order Food - e-Catering	Order Food - Pantry Car	

TICKET DETAILS-2

More Details

Vikalp Opted	No
CHARTING STATUS	Chart Not Prepared
Policy Opted	Yes
Bank Name	ICICI PG (Visa/Master Card)
Booked From	IRCTC Rail Connect(iOS)

Travel Insurance

Travel Insurance Opted	Yes
Travel Insured By :	SBI General Insurance

Policy Number of 1 S : IR0 06 J2 20 46 40 11
Policy Number of T_S N : IR 0062 226 4 354   2

Click here to fill the nominee detail

Payment details

Payment Mode	ICICI PG (Visa/Master Card)
Base Fare	2680
Convenience fee	₹ 35.40

GST Details
Supplier Information

Sac Number	996421

GST/State

GSTN Supplier Id	07AAAGM0289C1ZL
GSTN Supplier Name	Assam
IGST	127.3/(@5.0%)
Total Tax	₹ 127.3
Taxable Value	₹ 2552.7
Total Fare	₹ 2716.1

Information Message
N   S
IR recovers only 57% of cost of travel on an average.

This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of the Railways Act, 1989.

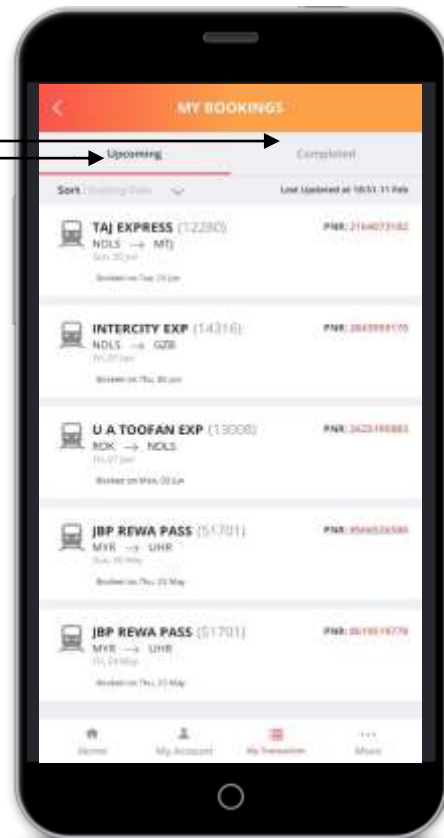For enquiry and integrated railway helpline, please dial 139.

QR Code

Informative Messages are displayed here

MY BOOKINGS

Tap here to view upcoming Journey list

Tap here to view completed/past Journey list

MY BOOKINGS-2

OVERFLOW MENU

Tap here to see the menu options to view/save ticket, check latest/current status, cancel ticket, change boarding point, to opt Vikalp (alternate) train and to rebook journey for selected PNR

Tap here to view current status of selected ticket.

Tap here to cancel Ticket

Tap here to change Boarding Point.

Tap here to choose Vikalp Train option
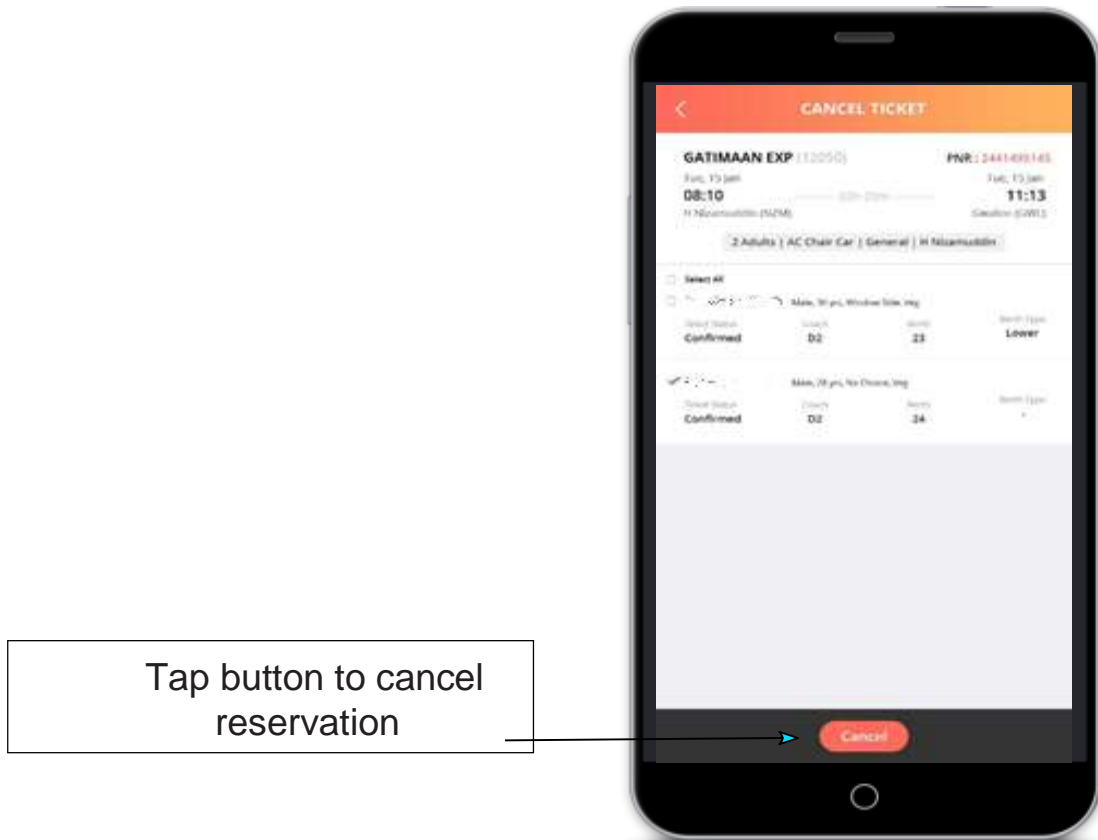
Tap here to rebook ticket with same passengers.
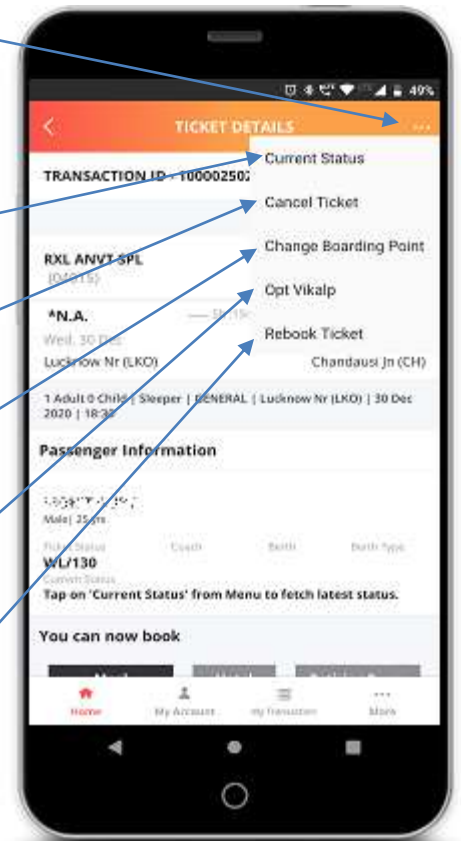
CANCEL TICKET

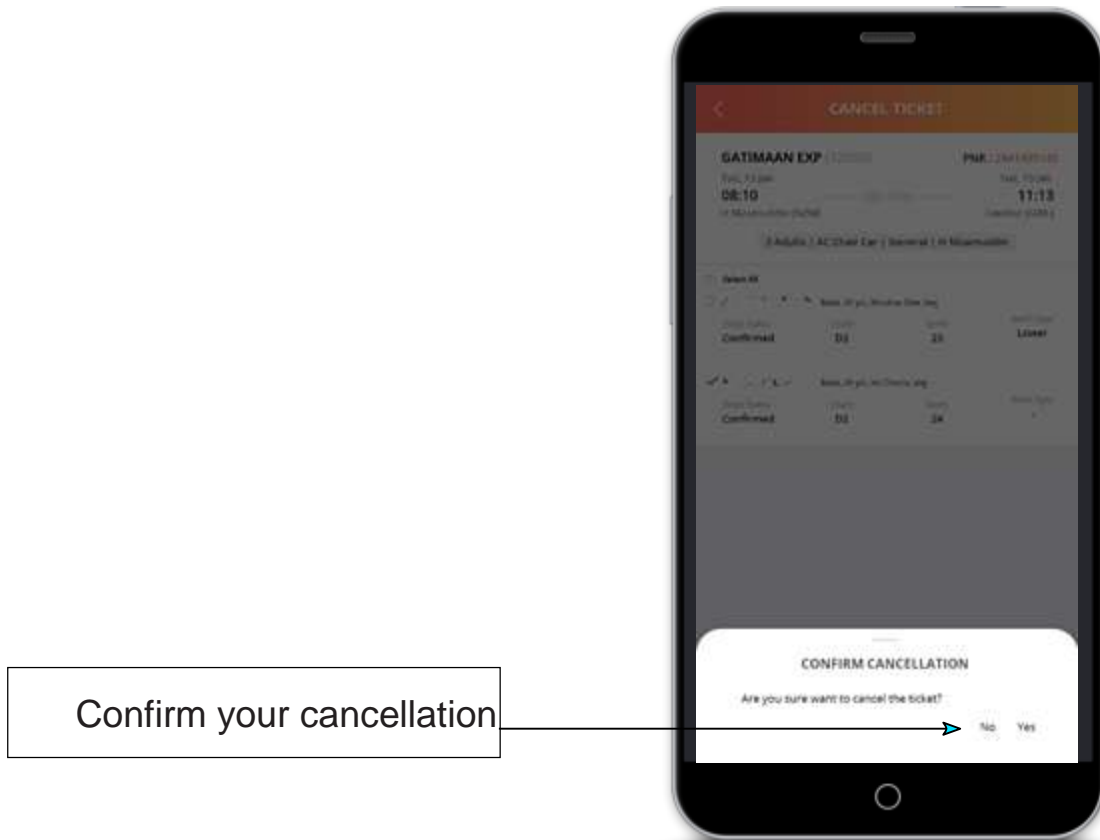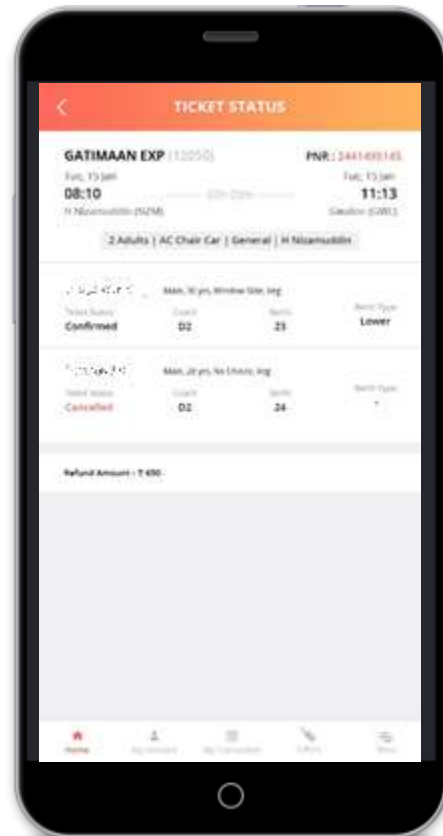Tap to select the train journey you want to cancel

CANCEL TICKET-1

Tap button to cancel reservation

CANCEL TICKET-2

Confirm your cancellation
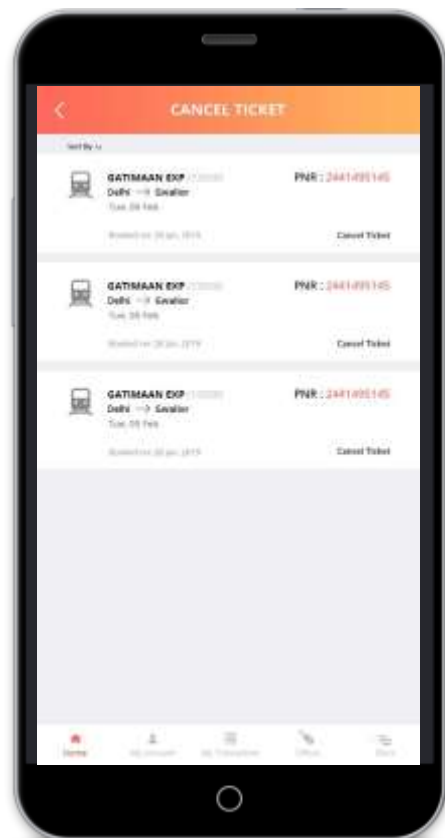
CANCEL TICKET-3

View your ticket status and refund
amount after ticket is successfully
cancelled.

OPT VIKALP
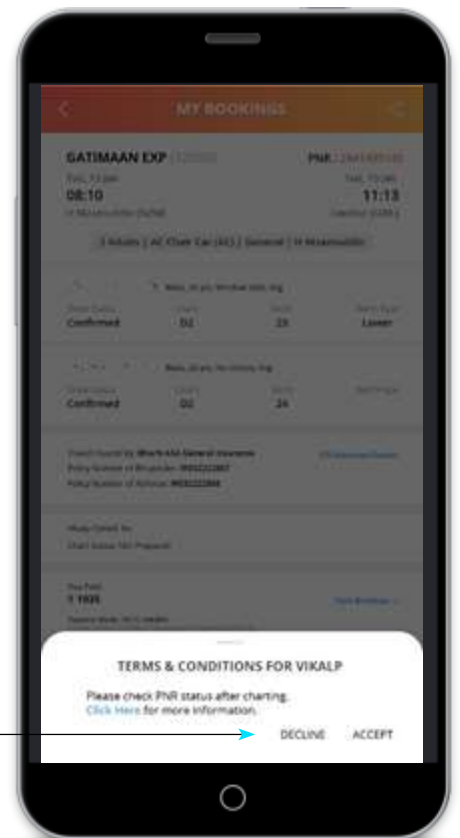
Enter PNR and train number

Enter Captcha as shown
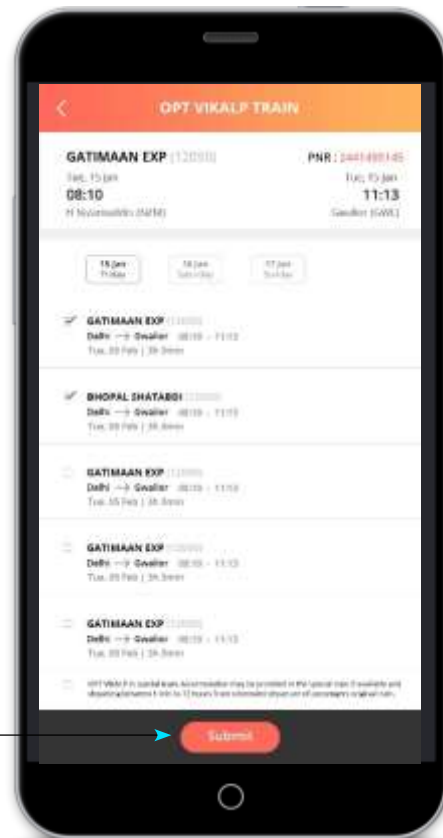
OPT VIKALP-2

Enter OTP and verify

OPT VIKALP-3

Accept / Decline after reading terms and condition details of VIKALP scheme.

OPT VIKALP- 4

After selecting trains in which VIKALP is required, tap this button to proceed
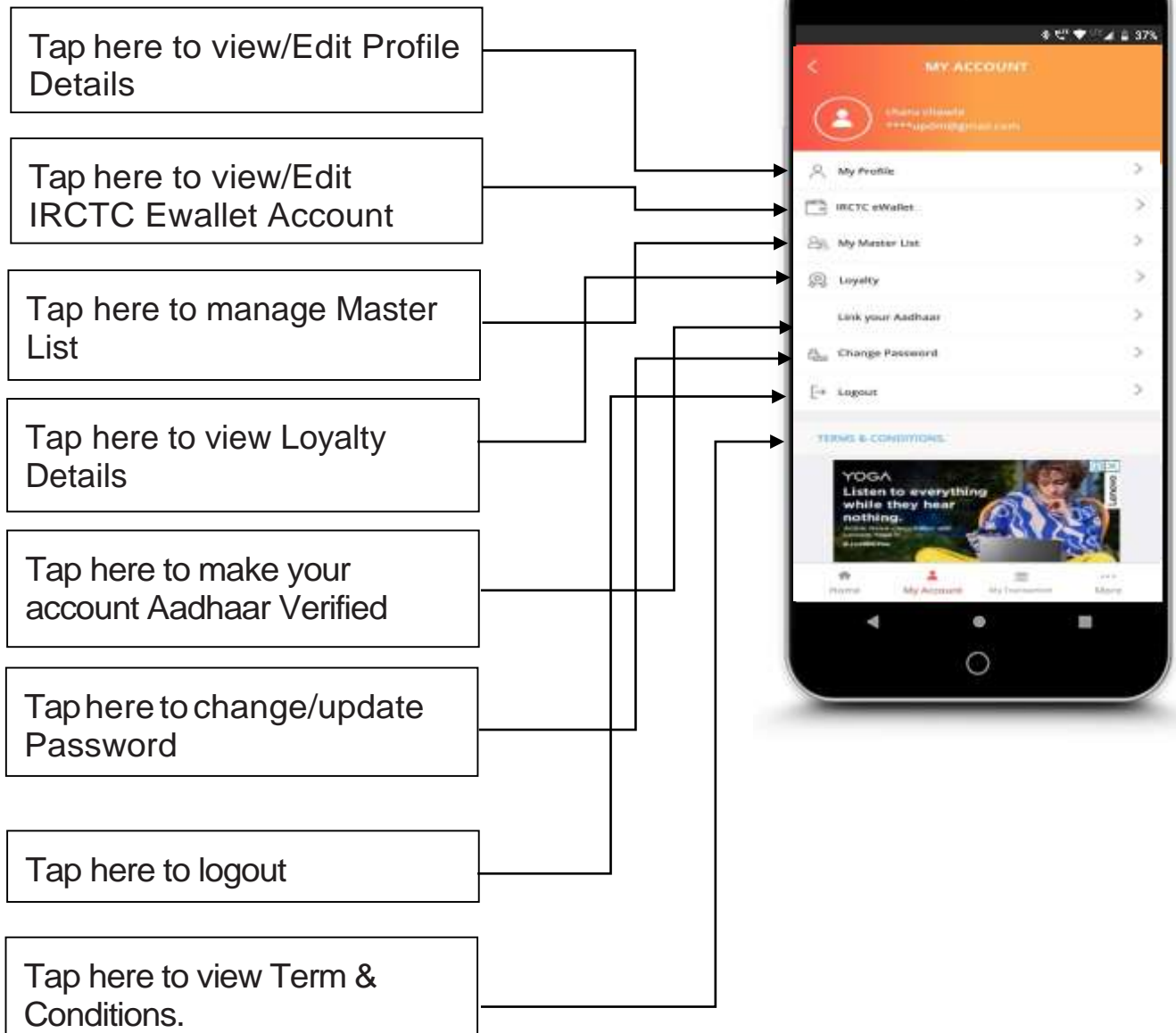
OPT VIKALP- 5

Confirm your selection

OPT VIKALP-6

Confirmation message after VIKALP is opted successfully.

MY ACCOUNT

Tap here to view/Edit Profile Details

Tap here to view/Edit IRCTC Ewallet Account

Tap here to manage Master List

Tap here to view Loyalty Details

Tap here to make your account Aadhaar Verified

Tap here to change/update Password

Tap here to logout
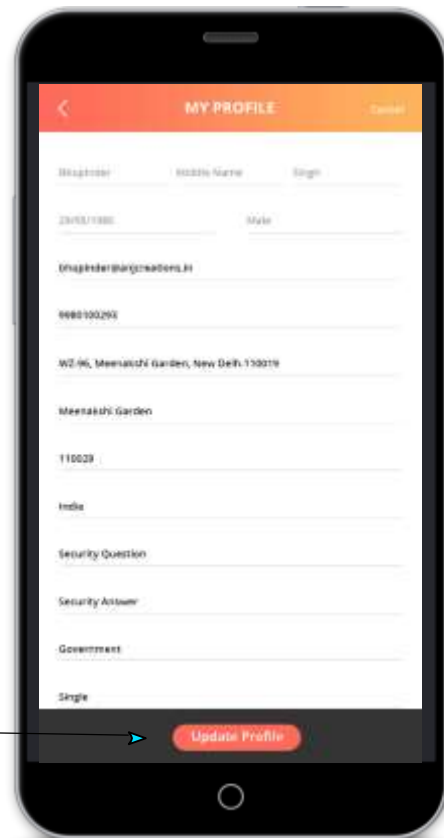
Tap here to view Term & Conditions.

MY PROFILE

Tap Here to Update/Edit personal profile details including email, mobile number, etc.

MY PROFILE-2

Tap this button to update profile after modifying details.
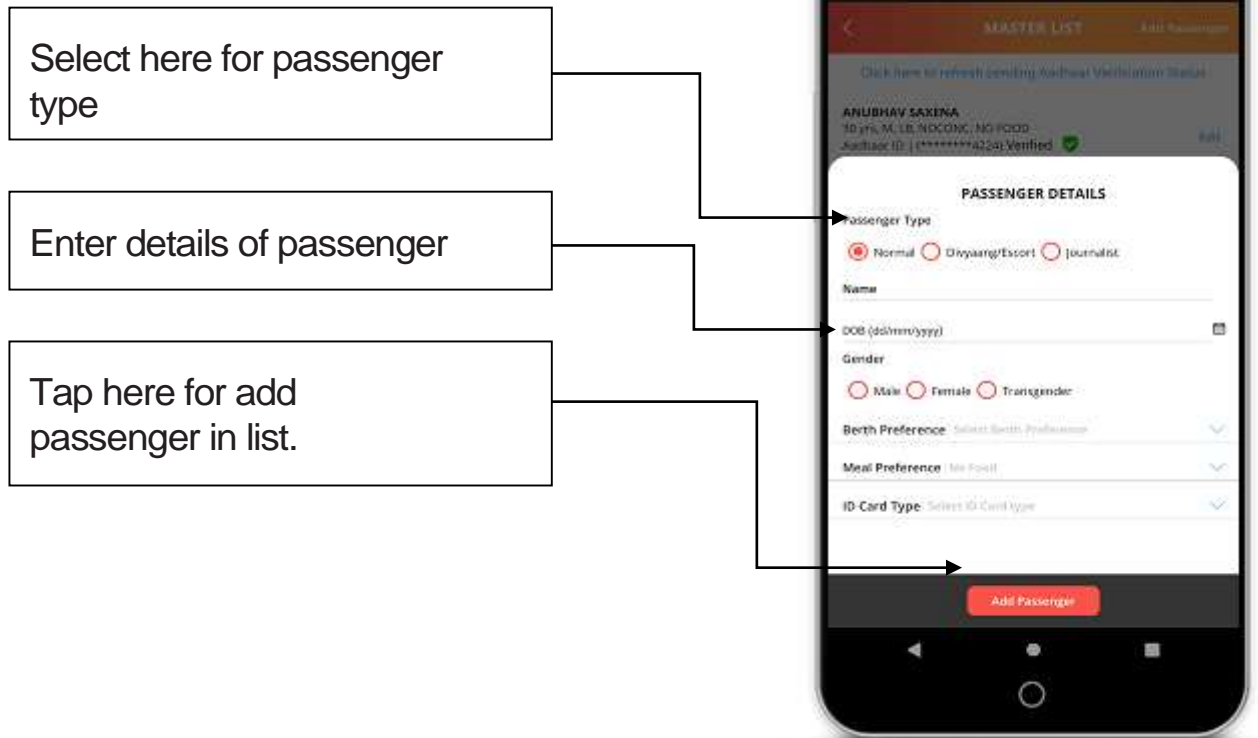
MY MASTER LIST

Tap here to add new frequent travelling passenger in master List to add passenger directly while booking.

Tap here to edit/delete previously added passengers

Tap here to refresh pending Aadhaar Verification status

MY MASTER LIST-2 (ADD ASSENGER)

Select here for passenger type

Enter details of passenger

Tap here for add passenger in list.

AADHAAR KYC

Name already displayed in
Aadhaar Card, Can't be changed

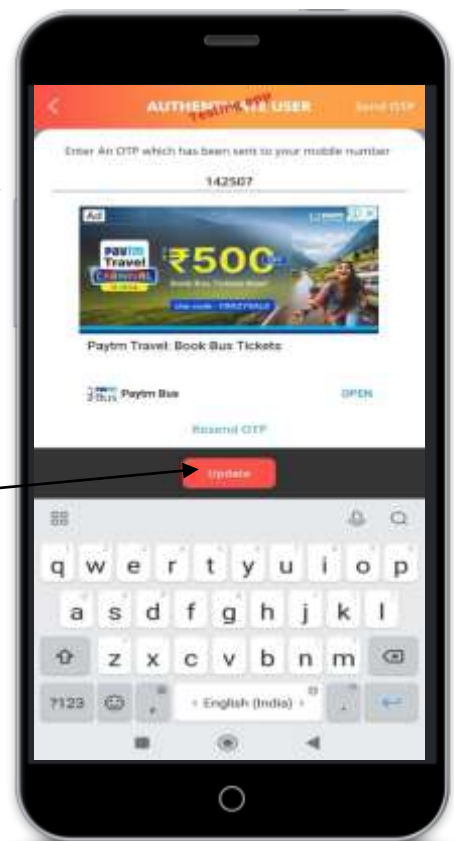Enter Aadhaar ID as displayed in
Aadhaar Card

Name, DOB and Gender fetch
from profile automatically, can't be
updated

AADHAAR KYC-1

Enter and verify OTP

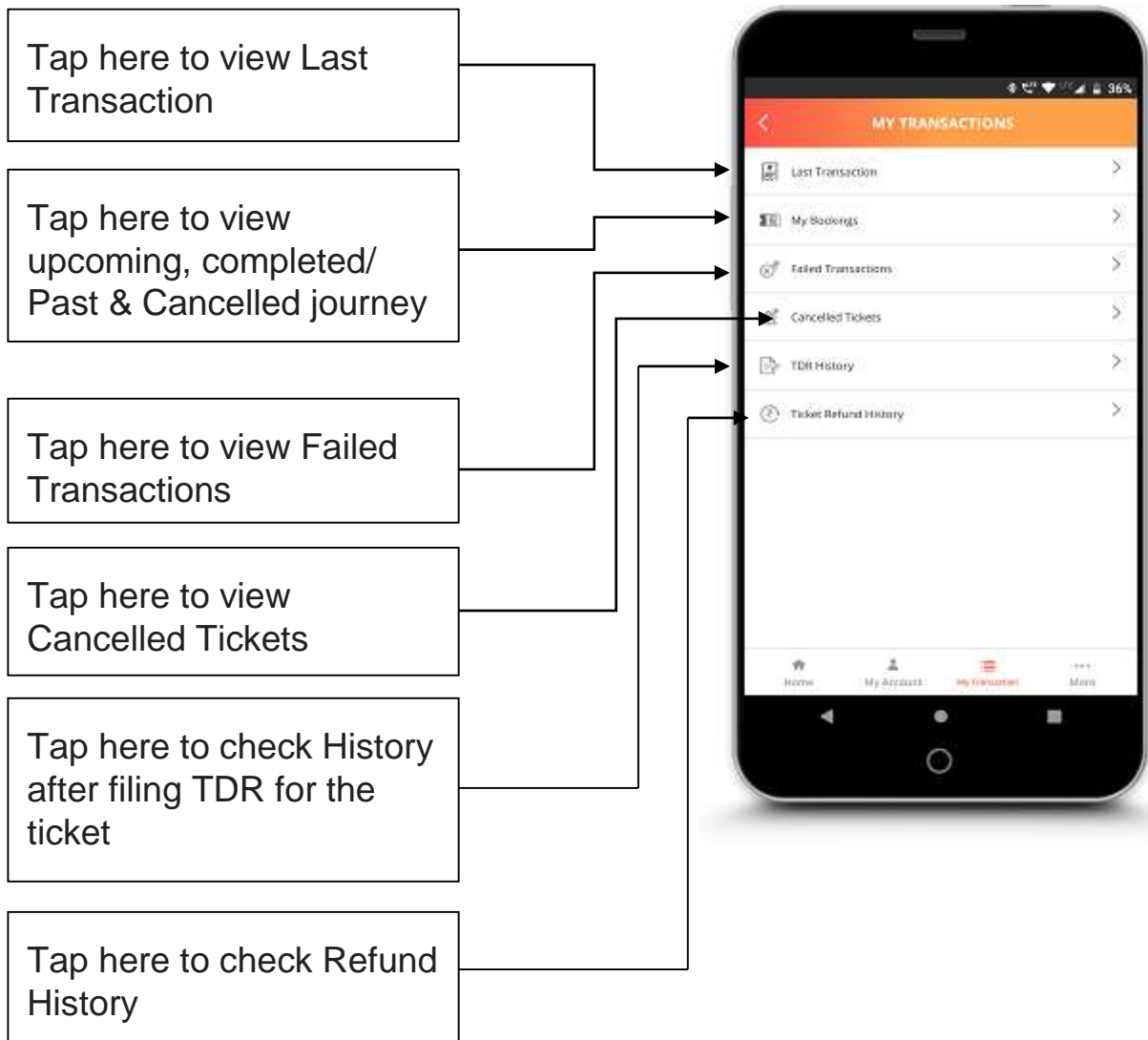For verification click on Update button

AADHAAR KYC-2

Updated KYC

AADHAAR KYC CONFIRMATION-3

CHANGE PASSWORD

Type old password here which is used to login to IRCTC mobile app or website.

Type New password here

Re-type password

Click On SAVE Button.

MY TRANSACTIONS

Tap here to view Last
Transaction

Tap here to view
upcoming, completed/
Past & Cancelled journey

Tap here to view Failed
Transactions

Tap here to view
Cancelled Tickets

Tap here to check History
after filing TDR for the
ticket

Tap here to check Refund
History

FAILED TRANSACTIONS

Tap on Transaction ID to view transaction status details
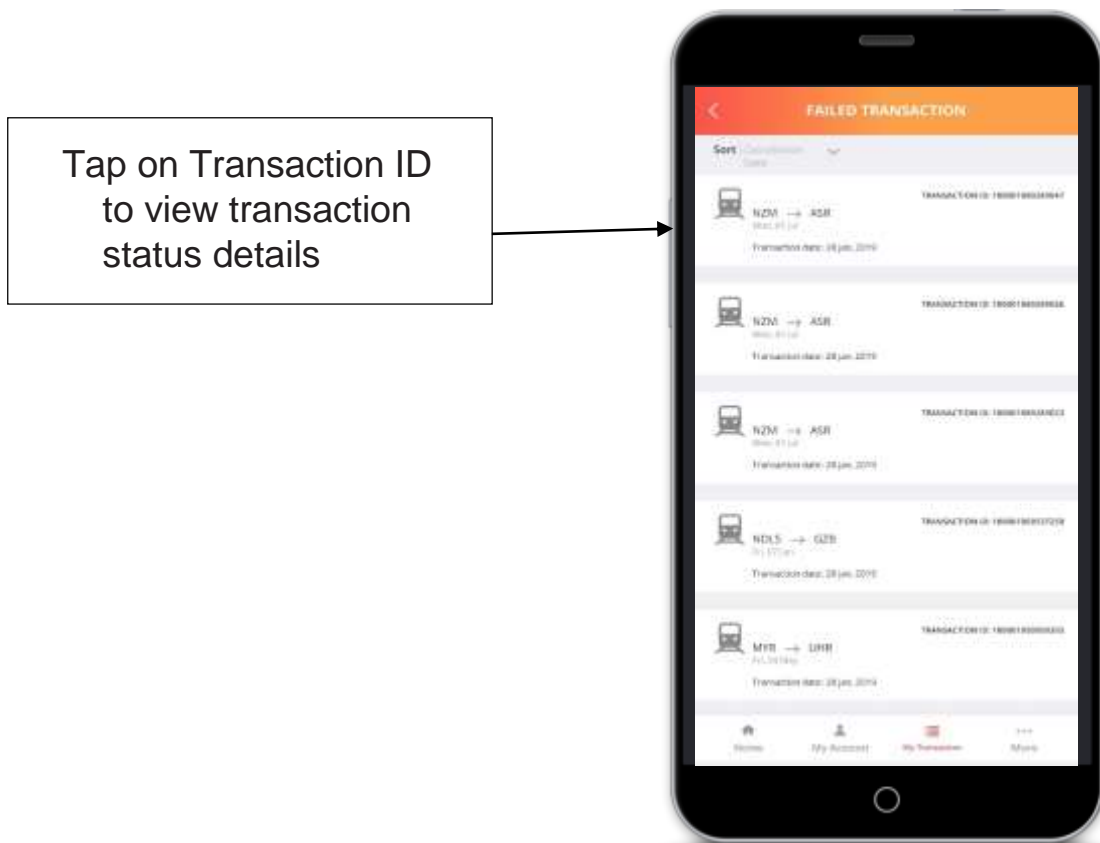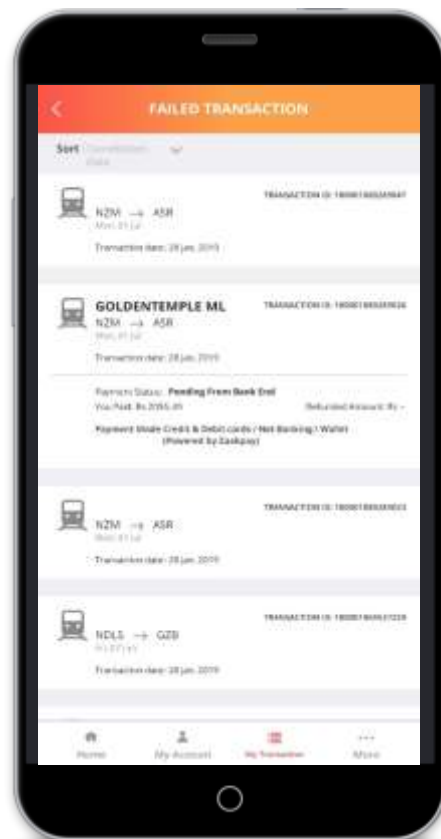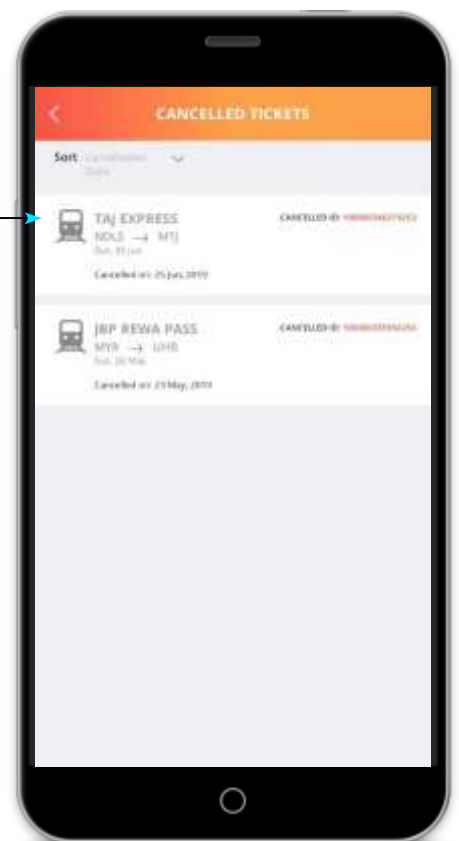
FAILED TRANSACTIONS (DETAILS)-2

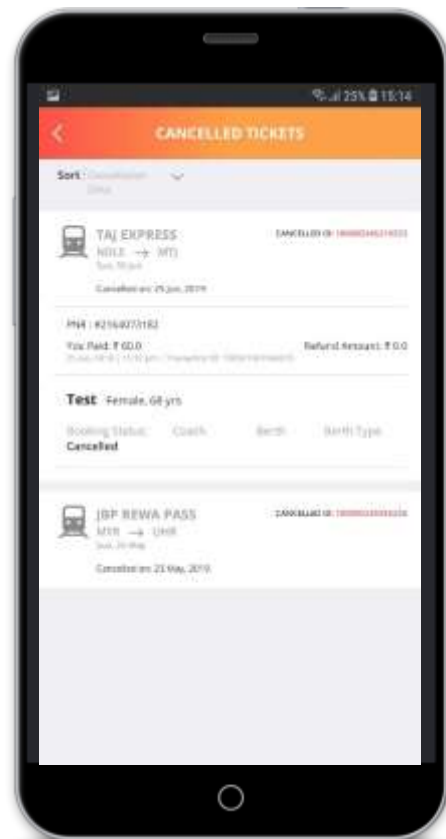View failed transactions here

CANCELLED TICKETS

All cancelled tickets details are listed here

Tap on Cancellation ID to view cancel ticket details

CANCELLED TICKETS (DETAILS) - 2

View cancelled ticket details after tapping any particular transaction.

REFUND HISTORY

Tap on specific PNR number to see more details

FILE TDR

Tap here to file TDR

FILE TDR-2

Review the details here
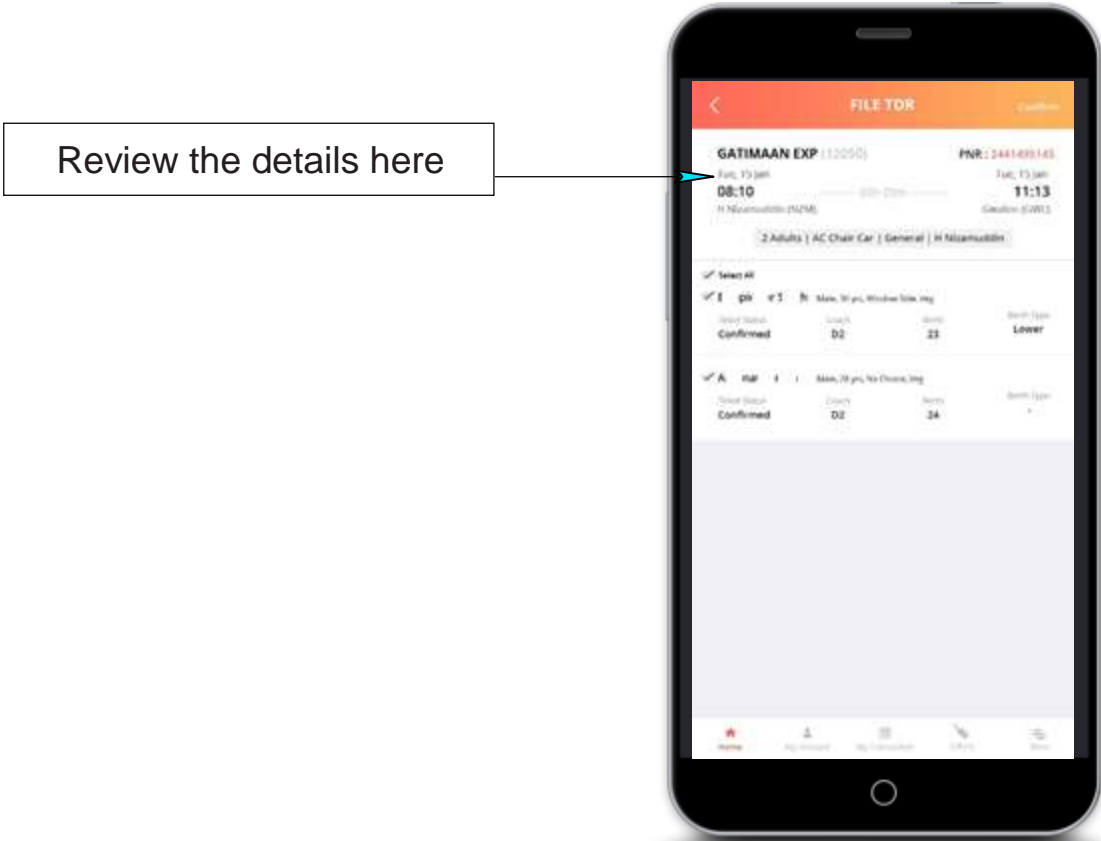
FILE TDR REASON POPUP

Tap here for file TDR after selecting a valid reason
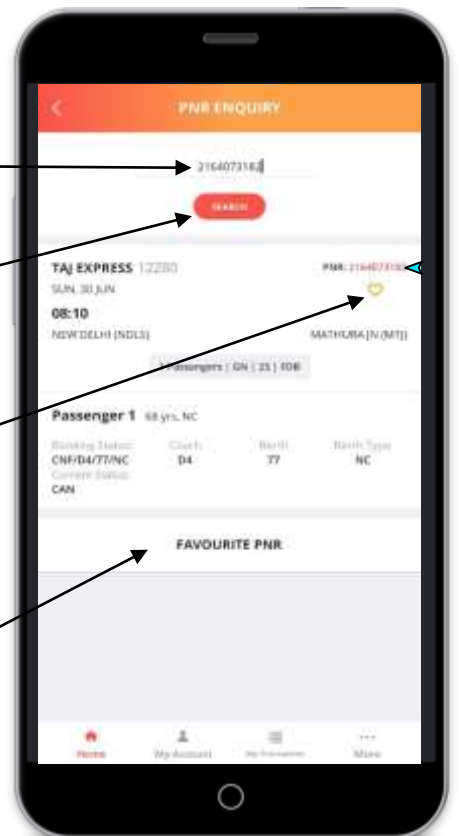
FILE TDR CONFIRMATION-3

PNR ENQUIRY

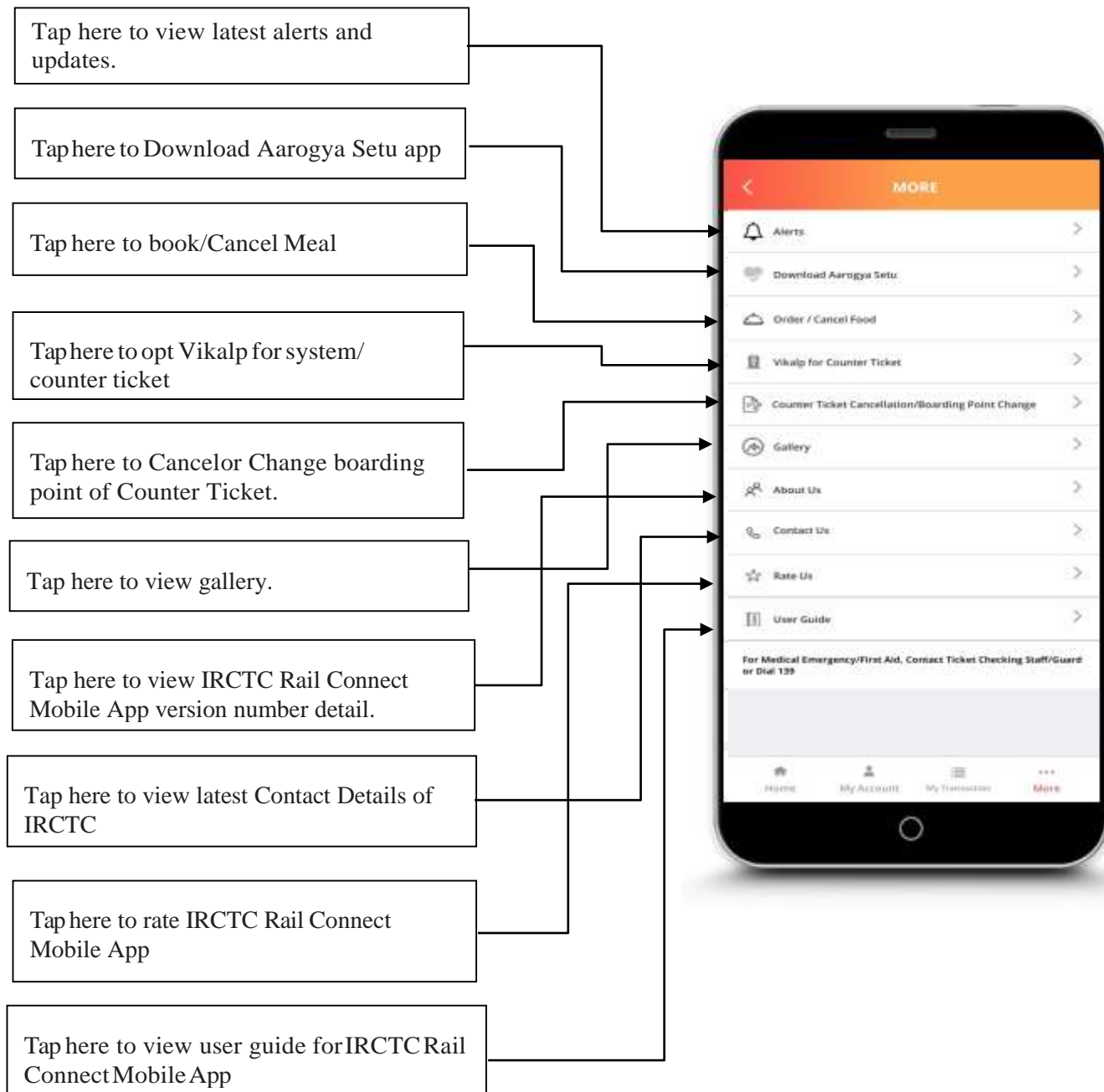Enter PNR number to see the current status of the booked ticket

Tap on search button to fetch details

Tap here to add to favorite PNR list to quickly check PNR status without retyping next time.

Favorite PNR list is available here and can be used to quickly check PNR status without retyping

MORE MENU

Tap here to view latest alerts and updates.

Tap here to Download Aarogya Setu app

Tap here to book/Cancel Meal

Tap here to opt Vikalp for system/ counter ticket

Tap here to Cancel or Change boarding point of Counter Ticket.

Tap here to view gallery.

Tap here to view IRCTC Rail Connect Mobile App version number detail.

Tap here to view latest Contact Details of IRCTC

Tap here to rate IRCTC Rail Connect Mobile App

Tap here to view user guide for IRCTC Rail Connect Mobile App

MORE

Alerts

Download Aarogya Setu

Order / Cancel Food

Vikalp for Counter Ticket

Counter Ticket Cancellation/Boarding Point Change

Gallery

About Us

Contact Us

Rate Us

User Guide

For Medical Emergency/First Aid, Contact Ticket Checking Staff/Guard or Dial 139

Home   My Account   My Transaction   More

CONTACT US