

### **Norms for RTSA agents**

1. Such RTSA's as are desirous of transacting through IRCTC should write to IRCTC along with Zonal Railways letter already available with RTSA's confirming that the party is an authorized RTSA. After confirming that the party is an authorized RTSA, IRCTC may enter into a formal agreement with the RTSA. The agreement will include acceptance of the terms & conditions for using IRCTC's website for booking tickets. RTSA will pay a one time fee of Rs.10,000/- (Integration charges) with 18% GST + Rs. 10,000/-(security deposit) (through online transfer (RTGS/NEFT) or through demand draft in favor of IRCTC Payable at New Delhi) to IRCTC of which Rs. 10,000/- will be refundable if agent/member voluntarily withdraws from the arrangement with IRCTC.
2. The license shall be valid for a period of three years from the date of its issue.
3. All such RTSAs will be required to purchase a class 3 personal digital certificate from any Indian Certifying Authority for their authorized user (only one authorized user will be permitted), the details of which will be provided by them to IRCTC.
4. The license shall, unless the competent authority, for reasons to be recorded in writing, otherwise decides, be renewable for a period of three years on payment of annual renewal fee of Rs.10,000/- and the GST as applicable.

#### **5. Charges Applicable**

Maximum charges which can be levied on the customer are as follows:

IRCTC Convenience Fee Plus GST as applicable		Agent Service Charge (Inclusive of GST) (In Rs.)		Total (IRCTC + Agent) (In Rs.)	
Sleeper	AC	Sleeper	AC	Sleeper	AC
Rs. 15 plus GST	Rs. 30 plus GST	Rs. 20	Rs. 40	Rs. 35 plus GST	Rs. 70 plus GST

The agent service charges are inclusive of GST. GST as applicable should be shown separately in the receipt issued by the Second Party. These charges are as fixed by Indian Railways and are liable to change without notice at any point of time.

#### **LIST OF DOCUMENTS TO BE SUBMITTED BY RTSA**

1. Agreement with photo on a 100/- Rupees stamp paper of Delhi  
(Every Page should be self attest & stamped).
2. DD of Rs.10,000/- (Integration charges) with 18% GST + Rs. 10,000/-(security deposit) (In favor of IRCTC, payable at New Delhi) or online transfer
3. Registration Form (Hard Copy)  
Soft Copy of Registration Form - MS word and PDF format through mail -rtsa@irctc.co.in
4. Class III Personal Digital Certificate (in .CER format through mail - rtsa@irctc.co.in)
5. Letter from concerned Zonal Railways
6. Pan Card Photocopy of Individual or Company and scan copy through mail - rtsa@irctc.co.in
7. Self attested copy of previous year Income Tax Return.
8. Scan copy of Address Proof through mail - rtsa@irctc.co.in

#### **Additional documents**

1. Memorandum & Articles of Association (In case of Pvt. Ltd. companies)
2. Minutes of Board Meeting (In case of Pvt. Ltd. companies)
3. List of Directors (In case of Pvt. Ltd. companies)
4. Authorization letter or Resolution Certificate. (With signature of other director or Partners).
5. Affidavit on a 10/-Rupees Stamp Paper with notary attestation. (In case of Proprietor)
6. Deed of Partnership (In case of partnership)
7. List of Partners (In case of partnership)
8. Authorization Letter (In case of partnership)

