

## **Norms for Internet Cafe Scheme (ICS)**

### **Eligibility criteria for ICS Principal Service Providers (PSPs)-**

1. Firms having at least 100 Internet Cafe agents having their Outlets/Agencies/Centres with Internet facility and related infrastructure and are desirous of transacting through IRCTC are eligible under this scheme.
2. PSP shall be required to pay Onetime Non-refundable Integration Charges as per the opted slab as given below:-

- a) **The Integration fee & Annual Maintenance charges (AMC) will be slab wise as indicated below:**

<b>Slab approved for RSPs</b>	<b>Integration Charges</b>	<b>Annual Maintenance Charge (AMC) (Payable at The Time Of Annual Renewal Of Contract)</b>
250-500	Rs. 5 Lakhs + Taxes	Rs.1.25 Lakhs + Taxes
501-1000	Rs.10Lakhs + Taxes	Rs.2.5Lakhs+ Taxes
1001-1500	Rs.15Lakhs+ Taxes	Rs.3.75 Lakhs+ Taxes
1501-2000	Rs.20Lakhs+ Taxes	Rs.5 Lakhs+ Taxes
2001-2500	Rs.25Lakhs+ Taxes	Rs.6.25 Lakhs+ Taxes
2501-3000	Rs.30Lakhs+ Taxes	Rs.7.50 Lakhs+ Taxes
3001-3500	Rs.35Lakhs+ Taxes	Rs.8.75Lakhs+ Taxes
3501-4000	Rs.40Lakhs+ Taxes	Rs.10 Lakhs+ Taxes
4001-4500	Rs.45Lakhs+ Taxes	Rs.11.25Lakhs+ Taxes
4501-5000	Rs.50Lakhs+ Taxes	Rs.12.50Lakhs+ Taxes
5001-6000	Rs. 60 Lakhs+ Taxes	Rs.15 Lakhs+ Taxes
6001-7000	Rs.70 Lakhs+ Taxes	Rs.17.5 Lakhs+ Taxes
7001-8000	Rs.80 Lakhs+ Taxes	Rs.20 Lakhs+ Taxes
8001 -9000	Rs.90 Lakhs+ Taxes	Rs.22.5Lakhs+ Taxes
9001 - 10000	Rs.1 Crores+ Taxes	Rs.25Lakhs+ Taxes

**Note:** - GST @ 18% applicable on all above Integration/ Annual Maintenance Charges.

- c) ICS PSP shall pay Rs. 10 Lakhs (Refundable) as Security Deposit (SD).

3. All such centers will be required to purchase a class 3 personal digital certificate from any Indian Certifying Authority for their authorized user (only one authorized user will be permitted).
4. On expiry of the validity of recognition of the Center, the access provided to such Centers would be deactivated by IRCTC unless renewed by their Principal and conveyed to IRCTC.

### **Charges Applicable**

Maximum charges to be levied on the customer are given below. These charges are as fixed by Indian Railways and are liable to change without notice at any point of time.

IRCTC Convenience Fee Plus GST as applicable		Agent Service Charge (Inclusive of GST) (In Rs.)		Total (IRCTC + Agent) (In Rs.)	
	AC	Sleeper	AC	Sleeper	AC
Rs. 15 + Taxes	Rs. 30 + Taxes	Rs. 20	Rs. 40	Rs. 35	Rs. 70

### **PG charges**

- *Service Providers who are on RDS model are allowed to collect PG charges @.75% upto Rs.2000/- and @1% above Rs.2000/- from customer in addition to above mentioned charges.*
- Printing of PG charges on ERS allowed for clarity to customer.

### **Documents to be submitted**

- a) The Proposal of the company.
- b) Name and address of the Company along with copy of self attested Certificate of Incorporation.
- c) Copy of self attested Balance Sheet of the company for the last 2 year
- d) Copy of self attested last two years Income Tax return
- e) List of at least 100 agents along with their names and complete address

**After the approval of the proposal the following documents should be submitted**

- a) Duly signed Agreement.
- b) Public key of Digital Signature with all details in soft copy.
- c) Registration Form as given on website in both hard as well as soft copy .

**Agent Policy is available on IRCTC Website under “Integration Policy” segment in below link**

**[http://contents.irctc.co.in/en/Policy\\_for\\_e-ticketing\\_Service\\_Providers-2013.pdf](http://contents.irctc.co.in/en/Policy_for_e-ticketing_Service_Providers-2013.pdf)**