

Norms for Web Services B2B Scheme (01.04.2015)

Eligibility criteria-

1. Must be a reputed company/partnership firm / proprietorship firm duly registered in India.
2. Should have a minimum of 500 agents/ dealers/ distributor, or outlet interested in doing business with IRCTC.
3. Rs. 5 crore turn over for previous year.

Documents required to be submitted initially

- 1) The Proposal of the company.
- 2) Name and Address of the company along with the names and complete addresses of its agents and a copy of certificate of incorporation.
- 3) Should submit copy of two year Income Tax return and balance sheet.
- 4) List of minimum 500 agents.

After the approval of the proposal the following documents should be submitted

- a. Agreement in the approved format and complete in all respect.
- b. DD for Rs 50 Lakhs non refundable registration charges for integration.
- c. Public key of Digital Signature with all details in soft copy and Machine ID of RSP will be mandatory to be registered.
- d. Registration Form as given on website in both hard as well as soft copy

The web services document for the integration would be communicated upon the completion of all above mentioned forms and submission of prescribed Integration Charges (non-refundable)..

Annual maintenance charges will be as indicated below:

		AMC	
S.No		Slab approved for RSPs	Annual Maintenance Charges (AMC)
1.	AMC charges are @ Rs. 5 Lakhs per 1000 RSPs or part thereof.	Up to 1000	Rs. 5 Lakhs
2.		1001 to 2000	Rs. 10 Lakhs
3.		2001 to 3000	Rs. 15 Lakhs
4.		3001 to 4000	Rs. 20 Lakhs
5.		4001 to 5000	Rs. 25 Lakhs
6.		5001 to 6000	Rs. 30 Lakhs
7.		6000 to 7000	Rs. 35 Lakhs
8.		7000 to 8000	Rs. 40 Lakhs
9.		8000 to 9000	Rs. 45 Lakhs
10.		9000 to 10000	Rs. 50 Lakhs

Charges Applicable

Maximum charges which can be levied on the customer are as follows:

IRCTC Service Charge Plus service tax as applicable		Agent Service Charge (Inclusive of services Tax)		Total (IRCTC + Agent)	
Sleeper	AC	Sleeper	AC	Sleeper	AC
20 + Service Tax	40 + Service Tax	10	20	30 + Service Tax on IRCTC's Service charges	60 + Service Tax on IRCTC's Service charges

The above charges are inclusive of Service Tax. Service Tax as applicable should be shown separately in the receipt issued by the Second Party.

These charges are as fixed by Indian Railways and are liable to change without notice at any point of time.

PG charges

Service Providers' allowed PG charges on RDS model @.75% upto Rs.2000/- and @1% above Rs.2000/-.

- Printing of PG charges on ERS allowed for clarity to customer.