

## Norms for Web Services B2B Scheme

### Eligibility criteria for B2B Principal Service Providers (PSPs)-

1. PSP must be a reputed company/partnership firm / proprietorship firm duly registered in India.
2. Should have a minimum of 500 agents with Outlets/ Agencies/Centres having Internet Facility and interested in doing business with IRCTC.
3. Rs. 5 crore turn over in previous year. Should submit certificate of Rs. 5 crore turn over for previous year issued by Chartered Accountant (CA).

### Documents required to be submitted initially

1. The Proposal of the company.
2. Name and Address of the company and a copy of self attested certificate of incorporation.
3. Should submit copy of self attested last two years Income Tax return and balance sheet.
4. List of minimum 100 agents along with the names and complete addresses of agents.

### Integration Charges/Annual Maintenance Charges/Security Deposit

1. B2B PSP shall pay **onetime non-refundable Integration Charges and Annual Maintenance Charges (AMC)** will be slab wise as indicated below:

<b>Integration Charges (Non-refundable)</b>	<b>Slab approved for RSPs</b>	<b>AMC (Payable at the Time of Annual Renewal of Services)</b>
One time Non refundable amount of Rs. 50 Lakhs + Taxes.	Up to 1000	Rs. 5 Lakhs + Taxes
	1001 - 2000	Rs. 10 Lakhs + Taxes
	2001 - 3000	Rs. 15 Lakhs + Taxes
	3001 - 4000	Rs. 20 Lakhs + Taxes
	4001 - 5000	Rs. 25 Lakhs + Taxes
	5001 - 6000	Rs. 30 Lakhs + Taxes
	6000 - 7000	Rs. 35 Lakhs + Taxes
	7000 - 8000	Rs. 40 Lakhs + Taxes
	8000 - 9000	Rs. 45 Lakhs + Taxes
One time Non refundable amount of Rs. 1 Crore + Taxes	9000 - 10000	Rs. 50 Lakhs + Taxes
	10001-11000	Rs. 55 Lakhs + Taxes
	11001-12000	Rs. 60 Lakhs + Taxes
	12001-13000	Rs. 65 Lakhs + Taxes
	13001-14000	Rs. 70 Lakhs + Taxes

	14001-15000	Rs.75 Lakhs + Taxes
	15001-16000	Rs.80 Lakhs + Taxes
	16001-17000	Rs.85 Lakhs + Taxes
	17001-18000	Rs.90 Lakhs + Taxes
	18001-19000	Rs.95 Lakhs + Taxes
	19001-20000	Rs.1 Crore + Taxes
	20001-21000	Rs.1.05 Crores + Taxes
	21001-22000	Rs.1.10 Crores + Taxes
	22001-23000	Rs.1.15 Crores + Taxes
	23001-24000	Rs.1.20 Crores + Taxes
	24001-25000	Rs.1.25 Crores + Taxes
One time Non refundable amount of Rs. 1.5 Crore + Taxes	25001-50000	Rs.5 Lakhs + Taxes for every additional 1000 RSP registration.

2. AMC shall be payable in advance from the subsequent year of registration at the time of renewal of services every year
3. AMC for the additional slab increase shall be payable at the time of renewal of services.
4. **B2B PSP** shall pay Rs. 25 Lakhs (Refundable) as Security Deposit (SD).

**After the approval of the proposal the following documents should be submitted**

1. Agreement in the approved format and complete in all respect.
2. Payment of applicable one time non refundable Integration charges and Security Deposit.
3. Public key of Digital Signature with all details in soft copy and Machine ID of RSP will be mandatory to be registered.
4. Registration Form in both hard as well as soft copy

The web services API document for the integration would be shared upon the completion of all above mentioned administrative formalities.

**Charges Applicable**

Maximum charges which can be levied on the customer are as follows:

IRCTC Convenience Fee Plus GST as applicable		Agent Service Charge (Inclusive of GST) (In Rs.)		Total (IRCTC + Agent) (In Rs.)	
Sleeper	AC	Sleeper	AC	Sleeper	AC
Rs. 15 +Taxes	Rs. 30 + Taxes	Rs. 20	Rs. 40	Rs. 35	Rs. 70

The Agent Service charges are inclusive of GST @ 18%. GST as applicable should be shown separately in the receipt issued by the agents. These charges are as fixed by Indian Railways and are liable to change without notice at any point of time.

**PG charges**

- *Service Provider on RDS model is allowed to collect PG charges @.75% upto Rs.2000/- and @1% above Rs.2000/- from the customer.*
- Printing of PG charges on ERS allowed for clarity to customer.

**Agent Policy is available on IRCTC Website under “Integration Policy” segment in the below link:**

**[http://contents.irctc.co.in/en/Policy\\_for\\_e-ticketing\\_Service\\_Providers-2013.pdf](http://contents.irctc.co.in/en/Policy_for_e-ticketing_Service_Providers-2013.pdf)**