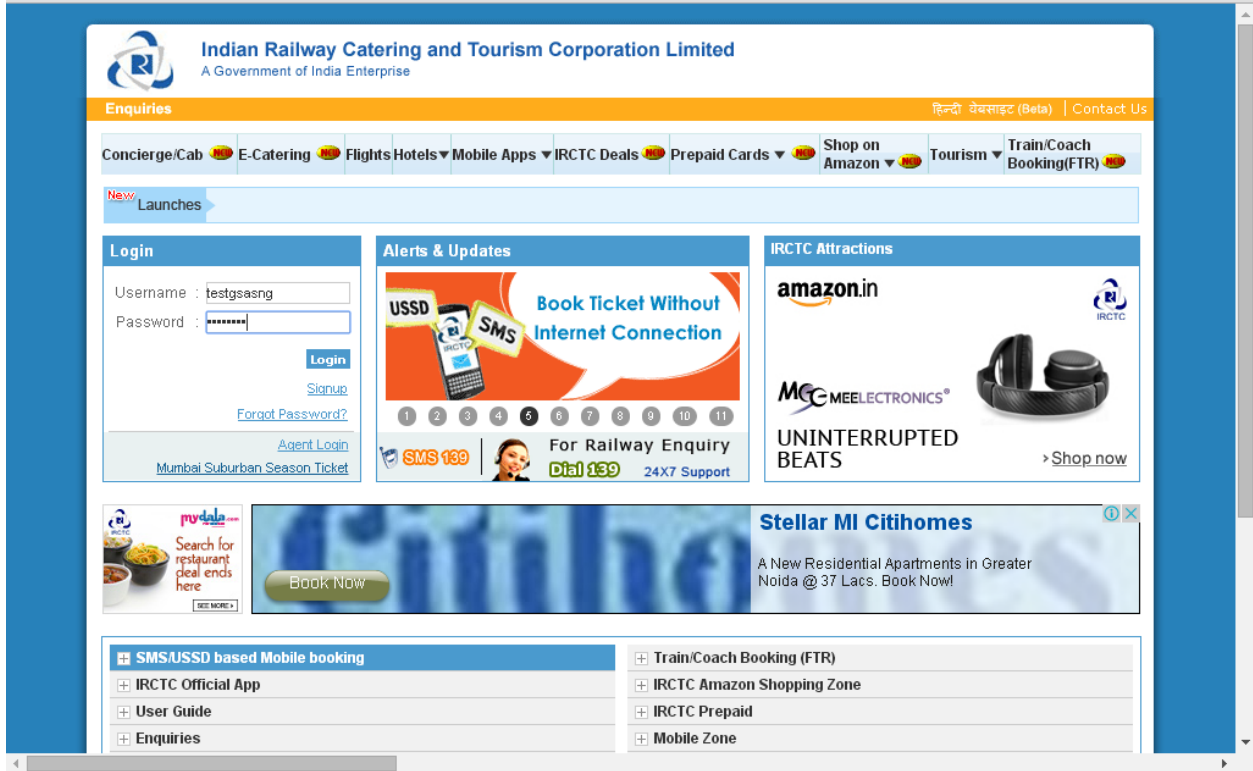


USER MANUAL OF OLD WEBSITE TO NEW SITE - MIGRATED GSA AGENT USERS

- 1) Visit the home page of www.services.irctc.co.in, enter your old IRCTC user-ID & old password in UserName & Password textboxes and click on Login button.



The screenshot shows the IRCTC website home page. At the top, there is a navigation menu with links for Concierge/Cab, E-Catering, Flights/Hotels, Mobile Apps, IRCTC Deals, Prepaid Cards, Shop on Amazon, Tourism, and Train/Coach Booking(FTR). Below the navigation menu, there is a 'Login' section with fields for Username (testgsasng) and Password, and a 'Login' button. To the right of the login section, there is an 'Alerts & Updates' section with a banner for 'Book Ticket Without Internet Connection' and a 'For Railway Enquiry' section with 'SMS 139' and 'Dial 139 24X7 Support'. Further right, there is an 'IRCTC Attractions' section featuring 'amazon.in', 'MCG MEELECTRONICS', and 'UNINTERRUPTED BEATS'. At the bottom, there is a 'Stellar MI Citihomes' advertisement and a list of services including SMS/USSD based Mobile booking, IRCTC Official App, User Guide, Enquiries, Train/Coach Booking (FTR), IRCTC Amazon Shopping Zone, IRCTC Prepaid, and Mobile Zone.

- 2) Now, you will view the Intermediate page where two icons - Proceed for Booking/Cancellation and My Transactions are available for redirection to new website – www.irctc.co.in and redirection to old website respectively.



The screenshot shows the IRCTC website intermediate page. At the top, there is a navigation menu with links for Concierge/Cab, E-Catering, Flights/Hotels, Mobile Apps, IRCTC Deals, Prepaid Cards, Shop on Amazon, Tourism, and Train/Coach Booking(FTR). Below the navigation menu, there is a 'Login' section with fields for Username (testgsasng) and Password, and a 'Login' button. To the right of the login section, there is an 'Alerts & Updates' section with a banner for 'Book Ticket Without Internet Connection' and a 'For Railway Enquiry' section with 'SMS 139' and 'Dial 139 24X7 Support'. Further right, there is an 'IRCTC Attractions' section featuring 'amazon.in', 'MCG MEELECTRONICS', and 'UNINTERRUPTED BEATS'. At the bottom, there is a 'Stellar MI Citihomes' advertisement and a list of services including SMS/USSD based Mobile booking, IRCTC Official App, User Guide, Enquiries, Train/Coach Booking (FTR), IRCTC Amazon Shopping Zone, IRCTC Prepaid, and Mobile Zone.

Dear Customer, as you have been migrated to Next Generation e-Ticketing website of IRCTC.
Please login through www.irctc.co.in
Kindly login with new username igstest00000.
To Print/Cancel/FileTDR of your old transactions done before migration, click "My Transactions" below.

**Proceed For Booking/
Cancellation**
(Next Generation
e-Ticketing website)

My Transactions
(Print/Cancel/FileTDR
of your old transactions)

CRIS
MasterCard SecureCode
AMERICAN EXPRESS SafeKey™
Copyright © 2015 - www.services.irctc.co.in. All Rights Reserved
[Compatible Browser](#)

- Click on Proceed for Booking/Cancellation icon/ link to visit Next Generation website www.irctc.co.in and login with your new IRCTC user-ID and new password (sent on your registered email).

Indian Railway Catering and Tourism Corporation Limited
A Government of India Enterprise

Centre For Railway Information Systems
(An organisation of the Ministry of Railways, Govt. of India)

English Home Contact Us

NEW Concierge/Cab NEW E-Catering Flights Hotels Mobile Apps NEW IRCTC Deals NEW IRCTC PrePaid Card NEW Shop on Amazon

Tourism NEW Train/Coach Booking (FTR)

NEW Launch **Incement fulfilled – e-ticketing portal in Hindi has been inaugurated by Minister for Railways on 8 th July 2015.** Download iOS App

Alerts & Updates View All
25/07/2015 Due to maintenance activity, inconvenience caused is deeply regretted.
Amendment in Tatkal scheme w.e.f.15.06.2015
List of trains diverted and cancelled....
In case of Train cancellation, online cancellation of e-ticket is required within 72 hours of scheduled departure time of boarding station.
Konkan Railway: Monsoon Time Table will come into effect from 10th June, 2015 upto 31st Oct,2015. Passengers who have been issued journey tickets prior to announcement of the Monsoon Time Table, are

Login
User ID : lgstest00000
Password : *****
Captcha : 5739F
Captcha letters are case sensitive
5739F
 Request OTP
[Forgot Password](#)
[Sign up](#) **Login**
[Agent Login](#)
[Mumbai Suburban Season Ticket](#)

IRCTC Attractions
CAB SERVICE
CONCIERGE SERVICES & RADIO CAB

station. Pls check train running status before commencing your journey Pl Check Status at NTES or 139

MAX LIFE INSURANCE
₹1 Crore + ₹40,000
Lump sum Guaranteed Monthly income for 10 years
At only ₹9,200 MAX LIFE C

- Again enter your old user password to view the old transaction details

Indian Railway Catering and Tourism Corporation Limited
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Welcome :IRCTC NGET @SA MIGRATION
Proceed for Booking | 23-Jul-2015 [16:25:19 IST] | Sign Out | Contact Us

Concierge/Cab E-Catering Flights/Hotels Mobile Apps Prepaid Cards Shop on Amazon Tourism Train/Coach Booking(FTR)

My Transactions
User Profile
Change Password

Re-enter Password *Mandatory
Enter Your Password *
GO Reset

- 5) Select the radio button besides the old Transaction-id and click on either of these buttons - **Get Pnr Status, Print E-ticket, and Go for Cancellation and get SMS** to view PNR status, print the ERS of e-ticket, Cancel e-ticket and get SMS of e-ticket respectively.

Indian Railway Catering and Tourism Corporation Limited
A Government of India Enterprise

Welcome :IRCTC NGET GSA MIGRATION

Proceed for Booking | 23-Jul-2015 [16:28:01 IST] | Sign Out | Contact Us

Concierge/Cab | E-Catering | Flights/Hotels | Mobile Apps | Prepaid Cards | Shop on Amazon | Tourism | Train/Coach Booking(FTR)

My Transactions
User Profile
Change Password

Booked Tickets History

PNR Number - Transaction ID

Date Of Journey

Previous Booked History History Clear

Check the PNR status to confirm cancellation of your ticket. On failure of cancellation of the ticket with repeated attempts please contact us immediately at 011-39340000 or email us at etickets@irctc.co.in

List Of Tickets Get Pnr Status Print E-Ticket Go For Cancellation Get Sms

Select	Transaction ID	PNR Number	From	To	Date Of Journey	Reservation Status	Date of Booking
1	<input type="radio"/> 0964543912	2407799662	DLI	GZB	31-7-2015	Delivered	20-7-2015

- 6) Click on **“Proceed for booking”** link available on yellowish orange bar below the Welcome message and before **“Sign Out”** link to book the ticket on www.irctc.co.in. Now you will be redirected to Intermediate page as mentioned in step 2 and click on Proceed for Booking/Cancellation link to visit home page of www.irctc.co.in.

Indian Railway Catering and Tourism Corporation Limited
A Government of India Enterprise

Welcome :IRCTC NGET GSA MIGRATION

23-Jul-2015 [16:29:47 IST] | Sign Out | Contact Us

Dear Customer, as you have been migrated to Next Generation e-Ticketing website of IRCTC.
Please login through www.irctc.co.in
Kindly login with new username igstest00000.
To Print/Cancel/FileTDR of your old transactions done before migration, click "My Transactions" below.

**Proceed For Booking/
Cancellation**
(Next Generation
e-Ticketing website)

- 7) Now enter your new user id and password in User-ID & Password textboxes respectively along with captcha text to login on www.irctc.co.in for doing transactions on new website (especially booking).

The screenshot displays the IRCTC website interface. At the top, the header includes the IRCTC logo, the text "Indian Railway Catering and Tourism Corporation Limited" and "A Government of India Enterprise", and the "Centre For Railway Information Systems" logo with the text "(An organisation of the Ministry of Railways, Govt. of India)". Navigation links for "English", "Home", and "Contact Us" are present. A menu bar features several services: "NEW Concierge/Cab", "NEW E-Catering", "Flights", "Hotels", "Mobile Apps", "NEW IRCTC Deals", "NEW IRCTC PrePaid Card", and "NEW Shop on Amazon". Below this, there are links for "Tourism" and "NEW Train/Coach Booking (FTR)".

A central banner reads "Rail budget announcement fulfilled -" with a "Download iOS App" button. The main content area is divided into three columns:

- Alerts & Updates:** Contains sections for "Central Railway Cancellation Trains.....", "Summer train postpond list..." (with a note about train cancellations from Delhi Node), "Amendment in Tatkal scheme w.e.f.15.06.2015", and "List of trains diverted and cancelled".
- Login:** Includes input fields for "User ID", "Password", and "Captcha", a "Request OTP" checkbox, and a "Login" button. Links for "Forgot Password", "Sign up", "Agent Login", and "Mumbai Suburban Season Ticket" are also visible.
- IRCTC Attractions:** Features a yellow banner for "CAB SERVICE" with the IRCTC logo and a "CONCIERGE SERVICES & RADIO CAB" advertisement.

A red notification bar at the bottom of the main content area states "Due to continued repair work at Itarsi...". At the very bottom, there is a large advertisement for "MAX LIFE INSURANCE" featuring a man giving a thumbs up and the text "BUT TH TO SEC".