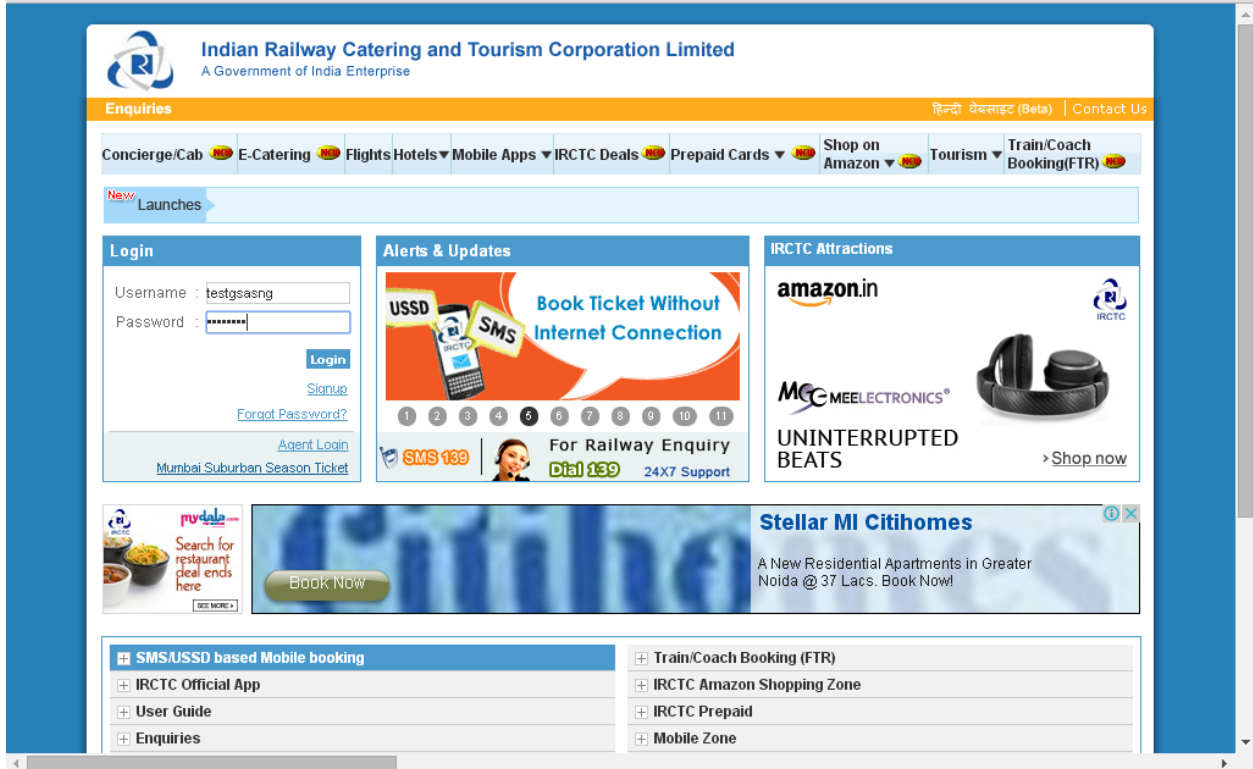


## USER MANUAL OF OLD WEBSITE TO NEW SITE - MIGRATED GSA AGENT USERS

- 1) Visit the home page of [www.services.irctc.co.in](http://www.services.irctc.co.in), enter your old IRCTC user-ID & old password in UserName & Password textboxes and click on Login button.



The screenshot shows the IRCTC website home page. At the top, there is a navigation menu with links for Concierge/Cab, E-Catering, Flights/Hotels, Mobile Apps, IRCTC Deals, Prepaid Cards, Shop on Amazon, Tourism, and Train/Coach Booking(FTR). Below the navigation menu, there is a "Login" section with fields for Username (testgsasng) and Password, and a "Login" button. To the right of the login section, there is an "Alerts & Updates" section with a "Book Ticket Without Internet Connection" banner and a "For Railway Enquiry" section with "SMS 139" and "Dial 139" options. Further right, there is an "IRCTC Attractions" section featuring "amazon.in", "MCG MEELECTRONICS", and "UNINTERRUPTED BEATS". At the bottom of the page, there is a "Stellar MI Citihomes" advertisement and a "SMS/USSD based Mobile booking" section with links for IRCTC Official App, User Guide, Enquiries, Train/Coach Booking (FTR), IRCTC Amazon Shopping Zone, IRCTC Prepaid, and Mobile Zone.

- 2) Now, you will view the Intermediate page where two icons - Proceed for Booking/Cancellation and My Transactions are available for redirection to new website – [www.irctc.co.in](http://www.irctc.co.in) and redirection to old website respectively.



The screenshot shows the IRCTC website intermediate page. At the top, there is a navigation menu with links for Concierge/Cab, E-Catering, Flights/Hotels, Mobile Apps, IRCTC Deals, Prepaid Cards, Shop on Amazon, Tourism, and Train/Coach Booking(FTR). Below the navigation menu, there is a "Welcome :IRCTC NGET GSA MIGRATION" message and a date/time stamp "23-Jul-2015 [16:24:10 IST] | Sign Out | Contact Us". The main content area contains a message: "Dear Customer, as you have been migrated to Next Generation e-Ticketing website of IRCTC. Please login through [www.irctc.co.in](http://www.irctc.co.in). Kindly login with new username igstest00000. To Print/Cancel/FileTDR of your old transactions done before migration, click "My Transactions" below." Below the message, there is an illustration of a person sitting at a desk with a computer. Below the illustration, there are two main action buttons: "Proceed For Booking/ Cancellation ( Next Generation e-Ticketing website)" and "My Transactions (Print/Cancel/FileTDR of your old transactions)". At the bottom of the page, there are logos for CRIS, MasterCard SecureCode, and American Express SafeKey, and a copyright notice: "Copyright © 2015 - www.services.irctc.co.in. All Rights Reserved Compatible Browser".

- Click on Proceed for Booking/Cancellation icon/ link to visit Next Generation website [www.irctc.co.in](http://www.irctc.co.in) and login with your new IRCTC user-ID and new password (sent on your registered email).

The screenshot shows the IRCTC website's login page. At the top, there is a navigation bar with the IRCTC logo and the text 'Indian Railway Catering and Tourism Corporation Limited'. Below this, there is a menu with various services like Concierge/Cab, E-Catering, Flights, Hotels, Mobile Apps, IRCTC Deals, IRCTC PrePaid Card, and Shop on Amazon. A central banner reads 'Incident fulfilled – e-ticketing portal in Hindi has been inaugurated by Minister for Railways on 8 th July 2015.' Below the banner, there are sections for 'Alerts & Updates', 'Login', and 'IRCTC Attractions'. The 'Login' section contains a form with fields for 'User ID' (filled with 'lgstest00000'), 'Password' (masked with dots), and 'Captcha' (filled with '5739F'). There are also links for 'Forgot Password', 'Sign up', 'Agent Login', and 'Mumbai Suburban Season Ticket'. The 'IRCTC Attractions' section features a 'CAB SERVICE' banner with an illustration of a cab driver and text for 'CONCIERGE SERVICES & RADIO CAB'. At the bottom, there is a large advertisement for 'MAX LIFE INSURANCE' with the text '₹1 Crore + ₹40,000 Lump sum Guaranteed Monthly income for 10 years' and 'At only ₹9,2 MAX LIFE O'.

- Again enter your old user password to view the old transaction details

The screenshot shows the IRCTC website's 'Re-enter Password' page. At the top, there is a navigation bar with the IRCTC logo and the text 'Indian Railway Catering and Tourism Corporation Limited'. Below this, there is a menu with various services like Concierge/Cab, E-Catering, Flights, Hotels, Mobile Apps, Prepaid Cards, Shop on Amazon, Tourism, and Train/Coach Booking(FTR). A central banner reads 'Welcome :IRCTC NGET @SA MIGRATION'. Below the banner, there is a section for 'My Transactions' and 'User Profile'. The 'Re-enter Password' section contains a form with a 'Re-enter Password' field (masked with dots) and a 'Reset' button. The page also displays the IRCTC logo and the text 'Indian Railway Catering and Tourism Corporation Limited'.

- 5) Select the radio button besides the old Transaction-id and click on either of these buttons - **Get Pnr Status, Print E-ticket, and Go for Cancellation and get SMS** to view PNR status, print the ERS of e-ticket, Cancel e-ticket and get SMS of e-ticket respectively.

Indian Railway Catering and Tourism Corporation Limited  
A Government of India Enterprise

Welcome :IRCTC NGET GSA MIGRATION

Proceed for Booking | 23-Jul-2015 [16:28:01 IST] | Sign Out | Contact Us

Concierge/Cab | E-Catering | Flights/Hotels | Mobile Apps | Prepaid Cards | Shop on Amazon | Tourism | Train/Coach Booking(FTR)

**My Transactions**  
User Profile  
Change Password

**Booked Tickets History**

PNR Number  -  Transaction ID

Date Of Journey

Previous Booked History History Clear

Check the PNR status to confirm cancellation of your ticket. On failure of cancellation of the ticket with repeated attempts please contact us immediately at 011-39340000 or email us at etickets@irctc.co.in

**List Of Tickets** Get Pnr Status Print E-Ticket Go For Cancellation Get Sms

Select	Transaction ID	PNR Number	From	To	Date Of Journey	Reservation Status	Date of Booking
1	<input type="radio"/> <a href="#">0964543912</a>	2407799662	DLI	GZB	31-7-2015	Delivered	20-7-2015

- 6) Click on **“Proceed for booking”** link available on yellowish orange bar below the Welcome message and before **“Sign Out”** link to book the ticket on [www.irctc.co.in](http://www.irctc.co.in). Now you will be redirected to Intermediate page as mentioned in step 2 and click on Proceed for Booking/Cancellation link to visit home page of [www.irctc.co.in](http://www.irctc.co.in).

Indian Railway Catering and Tourism Corporation Limited  
A Government of India Enterprise

Welcome :IRCTC NGET GSA MIGRATION

23-Jul-2015 [16:29:47 IST] | Sign Out | Contact Us

Dear Customer, as you have been migrated to Next Generation e-Ticketing website of IRCTC.  
Please login through [www.irctc.co.in](http://www.irctc.co.in)  
Kindly login with new username igstest00000.  
To Print/Cancel/FileTDR of your old transactions done before migration, click "My Transactions" below.

**Proceed For Booking/  
Cancellation**  
( Next Generation  
e-Ticketing website)

- 7) Now enter your new user id and password in User-ID & Password textboxes respectively along with captcha text to login on [www.irctc.co.in](http://www.irctc.co.in) for doing transactions on new website (especially booking).

**Indian Railway Catering and Tourism Corporation Limited**  
A Government of India Enterprise

**Centre For Railway Information Systems**  
(An organisation of the Ministry of Railways, Govt. of India)

English Home Contact Us

**NEW** Concierge/Cab **NEW** E-Catering Flights Hotels Mobile Apps **NEW** IRCTC Deals **NEW** IRCTC PrePaid Card **NEW** Shop on Amazon

Tourism **NEW** Train/Coach Booking (FTR)

**NEW** Launch **Rail budget announcement fulfilled** - Download iOS App

**Alerts & Updates** View All

Central Railway Cancellation Trains.....

**Summer train postpond list...**

Booking and cancellation for the trains originating from Delhi Node will not be available from 22:00 hours of 28/06/2015 to 03:40 hours of 29/06/2015 due to maintenance activity. Inconvenience caused is deeply regretted.

**Amendment in Tatkal scheme w.e.f.15.06.2015**

List of trains diverted and cancelled

**Login**

User ID :   
Password   
Captcha   
Captcha letters are case sensitive  
**5739F**   
 Request OTP

[Forgot Password](#)  
[Sign up](#) **Login**  
[Agent Login](#)  
[Mumbai Suburban Season Ticket](#)

**IRCTC Attractions**

**CAB SERVICE**

**CONCIERGE SERVICES & RADIO CAB**

**Due to continued repair work at Itarsi...**

**MAX LIFE INSURANCE**

**BUT TH TO SEC**