

Group booking on IRCTC TEJAS EXPRESS (82501/82502)

Travellers may use Group booking facility for booking a full Air Conditioned Chair Car coach on IRCTC train, subject to the following terms and conditions:

1. Terms & Conditions for Group Booking

- 1.1.** Group Booking process will be completely online.
- 1.2.** One complete Air Conditioned Chair Car coach of each rake will be available for **Group Booking**.
- 1.3.** Fare will be charged for the full run of the train i.e. Lucknow to New Delhi or New Delhi to Lucknow as the case may be, though the parties/ or part of party may also board/de-board the train at Kanpur Central.
- 1.4.** Fare for Group Booking on IRCTC trains will be charged for the full capacity of the coach (**78 passengers**), irrespective of the number of passengers to be booked by users.
- 1.5.** A security deposit of **Rs. 10000/-** will also be deposited by the person booking the coach along with Train fare which will be refunded back after satisfactory completion of journey by the party without any damage to IRCTC Train. Refund will be made online.
- 1.6.** Group booking can be done by users up to **5 days** before the Date of Journey of train, subject to availability.
- 1.7.** IRCTC will provide Tea/Breakfast/Evening Tea/Dinner as per itinerary of the train.

2. Cancellation Rules for Group Booking

In the event of cancellation of Group Booking by customer, refund of Group Booking Fare will be done subject to the following rules:

- 2.1.** If cancellation of Group Booking is done **up to 30 Days before the Date of Journey of the Train (excluding the Date of Journey)**, refund of Group Booking fare will be made after deducting **25% of the total fare as cancellation charges**.

Example: For Date of Journey on **15th December**, if passenger cancels his booking by **14th November** cancellation charges will be deducted as **25% of the total fare**.

- 2.2.** If cancellation of Group Booking is done **between 30 Days and up to 10 Days before the Date of Journey of the Train (excluding the Date of Journey)**, refund of Group Booking fare will be made after deducting **50% of the total fare as cancellation charges**.

Example: For Date of Journey on **15th December**, if passenger cancels his booking on any date **from 15th November till 4th**

December, cancellation charges will be deducted as **50% of the total fare**.

- 2.3.** If cancellation of Group Booking is done **between 10 Days and up to 5 Days before the Date of Journey of the Train (excluding the Date of Journey)**, refund of Group Booking fare will be made after deducting **70% of the total fare as cancellation charges**.

Example: For Date of Journey on **15th December**, if passenger cancels his booking on any date **from 5th December till 9th December**, cancellation charges will be deducted as **70% of the total fare**.

- 2.4.** If cancellation of Group Booking is done **between 5 Days and up to 1 Day before the Date of Journey of the Train (excluding the Date of Journey)**, refund of Group Booking fare will be made after deducting **80% of the total fare as cancellation charges**.

Example: For Date of Journey on **15th December**, if passenger cancels his booking on any date **from 10th December till 13th December**, cancellation charges will be deducted as **80% of the total fare**.

- 2.5.** **No refund will be applicable**, if cancellation of Group Booking is done **within 1 day before the Date of Journey or on the Date of Journey of the Train**.

Example: For Date of Journey on **15th December**, if passenger cancels his booking **on or after 14th December**, full fare will be deducted as cancellation charges and **NO** refund will be admissible.