Facilities for Person with Disability Users on IRCTC eTicketing website and Mobile App

Following facilities are available for Person with Disability Users on IRCTC eTicketing website and Mobile App:

1. Person with Disability Concession

As per Indian Railway Rules, concession in fare is admissible to Person with Disability passengers booking their tickets on IRCTC eTicketing website and Mobile App.

At the time of booking tickets on IRCTC website OR application, User has to submit details as per Photo Identity card issued by Railways for Person with Disability passengers in the Passenger Reservation Formof IRCTC eTicketing website OR Mobile App. In the Reservation form, User has to submit following information:

- a. Passenger Name
- b. Age
- c. Gender
- d. Concession Type
- e. Id Card Number
- f. Date of Birth
- g. Valid Upto Date

Passengers availing the concession need to carry Photo Identity card issued by Railways, which is to be produced for On-board / off-board verification during journey. Escort passengers also need to carry photo identity card mentioned at the time of booking.

For more information on How to book tickets under Person with Disability Concession, Please click here.

2. Person with Disability Quota

As per Indian Railway Rules, berths have been earmarked under separate reservation quota for Person with Disability passengers booking their tickets on IRCTC eTicketing website and Mobile App.

At the time of booking tickets on IRCTC website OR application, User has to submit details as per Photo Identity card issued by Railways for Person with Disability passengers in the Passenger Reservation Formof IRCTC eTicketing website OR Mobile App. In the Reservation form, User has to submit following information:

- a. Passenger Name
- b. Age
- c. Gender
- d. Concession Type
- e. Id Card Number
- f. Date of Birth
- g. Valid Upto Date

Passengers travelling under Person with Disability Quota need to carry Photo Identity card issued by Railways, which is to be produced for On-board / off-board verification during journey. Escort passengers also need to carry photo identity card mentioned at the time of booking.

For more information on How to book tickets under Person with Disability Quota, Please click here.

3. Add / Update Person with Disability passenger details in Master List

IRCTC users can Add/Edit/Update Person with Disability passengers in Master list of passengers. After saving the passenger details in the Master List, users need not to type Passenger details at the time of booking. Reservation form can be filled by fetching the details of passengers from Master List popup.

For more information on How to Add Person with Disability passengers in Master List and Fetch passengers from Master List, Please <u>click here</u>.

For more information on Facilities for Visually Impaired users on IRCTC eTicketing website and Mobile app, Please <u>click here</u>.