

About IRCTC eWallet



IRCTC eWallet is a scheme under which user can deposit money in advance with IRCTC and can be used as payment option along with other payment options available on IRCTC for paying money at the time of booking tickets.

IRCTC eWallet scheme provides following advantages:

- Hassle free and secure transactions.
- Precious booking time saved by eliminating payment approval cycle.
- Manage account online and top up online.
- Dependency on a specific bank is reduced, as when any of the provided banks go offline, you can still book tickets from your IRCTC eWallet account.
- Quick payments in seconds.

Salient features of IRCTC eWallet are:

- User Authentication: IRCTC eWallet users will be verified and authenticated through their PAN OR Aadhaar in an Online Verification Process.
- Complete History: User is provided with a separate link namely IRCTC eWallet that offers IRCTC eWallet Deposit History, IRCTC eWallet Transaction, IRCTC eWallet Refund Status & IRCTC eWallet Account Statement options.
- Easy Refund: In case of ticket cancellation, the due refund will be credited to your IRCTC eWallet Account within 24 Hours.

5 Easy steps to register and book ticket through IRCTC eWallet:

1. Login to IRCTC with your existing IRCTC user id and password.
2. Click "IRCTC eWallet Register Now/Reactivate" provided on IRCTC eWallet option on the home page menu of IRCTC eTicketing Website.
3. Complete Verification process by providing PAN OR Aadhaar and other details.
4. Credit the IRCTC eWallet account with the minimum deposit of Rs.100/- and top up with the required booking amount. Maximum amount permitted in user's account is Rs. 10,000. (**Note- Amount in decimal value not allowed**)
5. Pay ticket booking amount through IRCTC eWallet which is displayed as payment option along with other Banks.

Please note:

- **Transaction Charge: Rs 10 + Applicable Taxes per transaction**
- **No cash refunds / No redemption allowed.**
- **IRCTC eWallet balance can only be used for booking railway tickets.**
- **IRCTC eWallet service can only be availed by users registered with Indian Nationality and with Indian Mobile Number.**